

# CONCORD



CNK4242WPA-A

**4 Channel Wireless NVR  
with 4 x HD Wireless Cameras**

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# Safety Precautions

Please carefully read the following safety precautions so as to avoid personal injuries and prevent the equipment and other connection devices from being damaged.

## **1. Power supply**

Never operate the equipment with any power supply other than the one supplied in the box.

## **2. Never push objects of any kind through the openings of the NVR**

Never push objects of any kind through any openings of the NVR to avoid electric shock or damage to your NVR.

## **3. Do not place the NVR in a dusty environment**

Dust could affect the connections and damage the electronics.

## **4. Do not place the NVR in a wet or humid environment**

Do not position the NVR in a location that is likely to get wet or humid such as outdoors or in a basement. If the NVR comes into contact with water, unplug the power cable immediately and contact your local dealer.

## **5. Keep the surface of the equipment clean and dry**

Use a soft slightly damp cloth to clean the outer case of NVR and make sure it is dried straight away (do not use liquid aerosol cleaners).

## **6. Do not operate if you notice any unusual problems**

If you notice any strange smells, sounds or smoke coming from your NVR, unplug the power cable immediately and contact an authorised dealer or service centre.

## **7. Do not try to remove the upper cover**

Warning: Do not remove the cover of your NVR to avoid electric shock or damage to the electronics.

## **8. Handle with care**

If your NVR does not work normally after dropping it or being hit by a hard object, disconnect the power immediately and contact an authorised dealer or service centre.

## **9. Position the equipment in a place with good ventilation**

The NVR system includes a HDD, which can produce a significant amount of heat during normal operation. As a result, do not block the ventilation openings (on the top, bottom, both sides and the reverse side) for cooling the system during operation. Make sure your NVR is kept in a well ventilated area and that the cables are kept tidy and do not obstruct air flow.

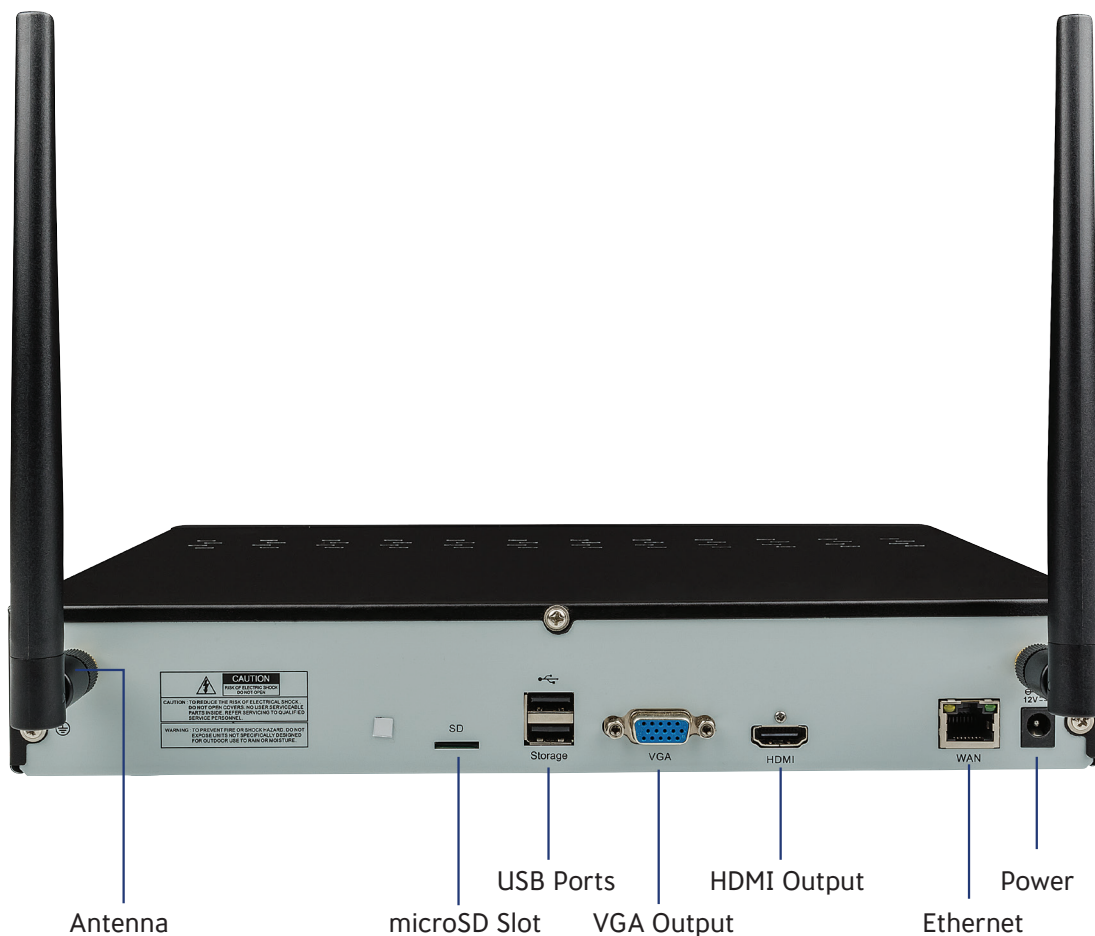
**10. The included power supply can only be used for one NVR system, do not connect more equipment to the power supply, it will not have enough power to operate correctly.**

**11. Do not place objects containing water, such as a flower vase, on or near the equipment.**



# Chapter 2: Product Overview

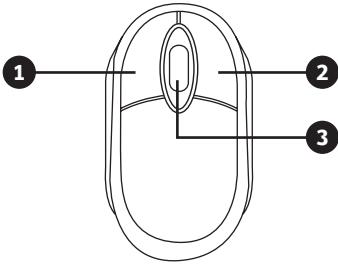
## 2.1 Rear Panel



Interface	Description
Wireless Antennas	Receive signal from wireless cameras. Ensure both are pointing up as shown here.
microSD Slot	Supports microSD cards up to 32GB for external storage backup
USB Ports	Connect the supplied mouse or an external USB Hard Drive.
VGA Output	Connect to your TV or monitor if it doesn't have a HDMI input.
HDMI Output	Connect to your TV or monitor's HDMI input using the supplied HDMI cable.
Ethernet/LAN	Connect to your network router using supplied RJ45 Ethernet cable.
Power	Connect the attached mains power supply

# Chapter 3: Wireless NVR Common Operations

## 3.1 Using the Supplied Mouse



A USB Mouse is supplied to navigate the on-screen menus. Plug the mouse into an available USB port on the front or back of the NVR.

### 1. Left Button:

- Click to select menu options.
- During live viewing in split-screen view, double-click on a channel to view it in full-screen. Double-click the channel again to return to split-screen viewing.
- Click on a channel on Live Viewing screen to open Camera Quick Toolbar.
- Click and hold to drag sliders and scales on menu mode

### 2. Right Button:

- Click once to open the Taskbar on the Live Viewing screen. View Taskbar on **4.2.2 Taskbar**
- In menus, click to go back / close menus.

### 3. Scroll Wheel:

- In menus, scroll to move up / down through the menu content.
- While hovering over the volume control wheel, scroll to turn system volume up / down.

## 3.2 Using the Virtual Keyboard

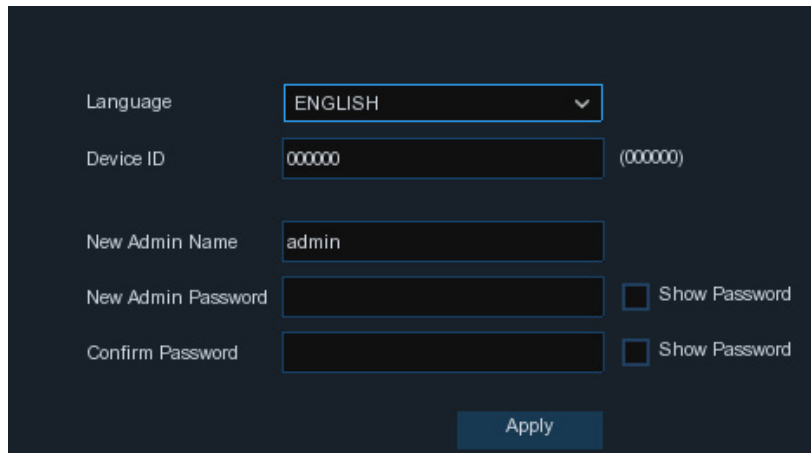
A virtual keyboard will automatically appear on the screen when you need to enter data. Use the mouse to operate this keyboard.

Click to toggle the keyboard to upper case and more punctuation



### 3.3 Password

The first time you run the NVR, you will be asked to set your own password, which is important to help protect your privacy. You can also change the Admin username for extra security. You may want to write down your username and password in a safe place in case you forget them in the future.



The screenshot shows a configuration screen with the following fields and options:

- Language: A dropdown menu set to "ENGLISH".
- Device ID: A text input field containing "000000" with "(000000)" to its right.
- New Admin Name: A text input field containing "admin".
- New Admin Password: A text input field with a "Show Password" checkbox to its right.
- Confirm Password: A text input field with a "Show Password" checkbox to its right.
- An "Apply" button is located at the bottom center.

**Language:** Choose your preferred language to be shown on-screen.

**Device ID:** Input the device ID shown in the parentheses (). Default ID is 000000.

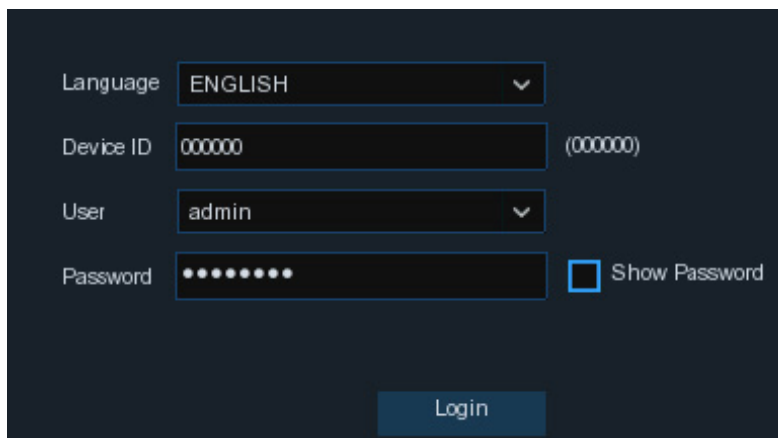
View more about Device ID on **5.6.1 General** further within this manual.

**New Admin name:** To set your own administrator name.

**New Admin Password:** To set your own password. The password must be a combination of 8 characters.

**Confirm Password:** Enter your own password again.

Click **Apply** to confirm your settings you will then be taken to the login interface. Enter your user name & password to Login.



The screenshot shows a login screen with the following fields and options:

- Language: A dropdown menu set to "ENGLISH".
- Device ID: A text input field containing "000000" with "(000000)" to its right.
- User: A dropdown menu set to "admin".
- Password: A text input field with masked characters (dots) and a "Show Password" checkbox to its right.
- A "Login" button is located at the bottom center.

**NOTE:** If you forget your password, you will be unable to login to the system. You will need to contact Concord to reset the password if you are locked out. Visit: [www.concord.support](http://www.concord.support).

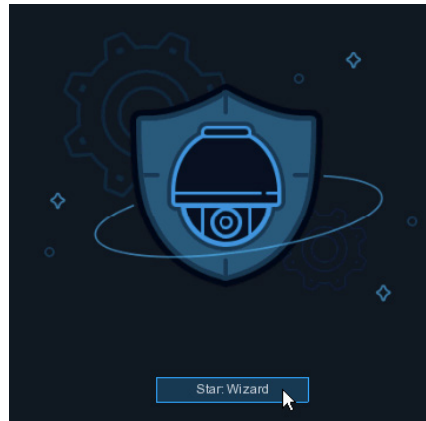
# Chapter 4: Wireless NVR Starting Up

## 4.1 Start Wizard

The Startup Wizard will help configure the system and get the NVR working quickly.

### 4.1.1 Start Wizard

Click the **Start Wizard** to proceed to the next step



### 4.1.2 Network Configuration

A screenshot of a "Wizard" window titled "Network". It contains several sections: "Local Connection" with a checked "DHCP" box and fields for IP Address (192.168.006.028), Subnet Mask (255.255.255.000), and Gateway (192.168.006.001); "DNS" with fields for DNS1 (192.168.001.001) and DNS2 (008.008.008.008); "Port" with fields for Web Port (00080), Client Port (09000), and RTSP Port (00554); and a checked "UPNP" box. "Next" and "Cancel" buttons are at the bottom right.

Local Connection	
DHCP	<input checked="" type="checkbox"/>
IP Address	192.168.006.028
Subnet Mask	255.255.255.000
Gateway	192.168.006.001

DNS	
DNS1	192.168.001.001
DNS2	008.008.008.008

Port	
Web Port	00080
Client Port	09000
RTSP Port	00554

UPNP	<input checked="" type="checkbox"/>
------	-------------------------------------

If you have connected your NVR to your network, the NVR will need to identify itself on the network with an IP address. In most cases, you will be able to simply tick the **DHCP** box so your network router automatically assigns the IP Address.

If your network requires you to manually assign an IP address you will need to perform the steps on the next page.

**IP Address:** The IP address identifies the NVR in the network. It consists of four groups of numbers between 0 to 255, separated by periods. For example, “192.168.001.100”.

**Subnet Mask:** Subnet mask is a network parameter which defines a range of IP addresses that can be used in a network. If IP address is like a street where you live then subnet mask is like a neighbourhood. The subnet address also consists of four groups of numbers, separated by periods. For example, “255.255.000.000”.

**Gateway:** This address allows the NVR to access the Internet. The format of the **Gateway** address is the same as the **IP Address**. For example, “192.168.001.001”.

**DNS1/DNS2:** DNS1 is the primary DNS server and DNS2 is a backup DNS server. Usually, it should be enough just to enter the DNS1 server address. You will need to consult your Internet Service Provided (ISP) for these details if you do not know how to find them yourself.

## Port

**Web Port:** This is the port that you will use to log in remotely to the NVR (e.g. using the Web Client). If the default port 80 is already taken by other applications, please change it.

**Client Port:** This is the port that the NVR will use to send information through (e.g. using the mobile app). If the default port 9000 is already taken by other applications, please change it.

**RTSP Port:** This is the port that the NVR will be allowed to transmit real-time streaming to other device (e.g. using a streaming Media player.).

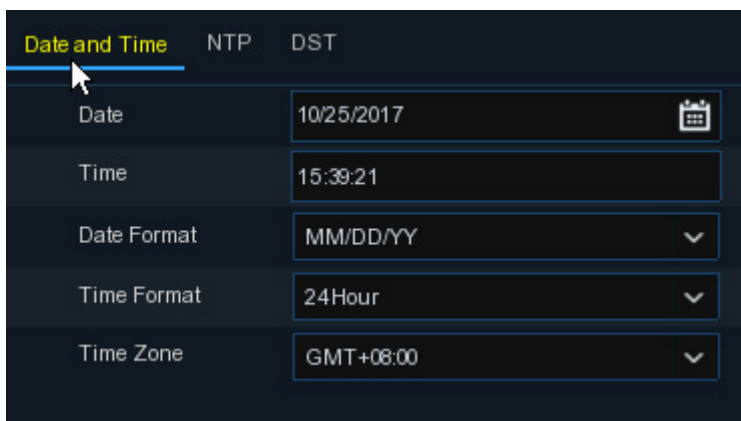
**UPNP:** If you want to log in remotely to the NVR using Web Client, you need to complete the port forwarding in your router. Enable this option if your router supports the UPnP. In this case, you do not need to configure manually port forwarding on your router. If your router does not support UPnP, make sure the port forwarding is completed manually in your router.

### 4.1.3 Date/Time

This menu allows you to configure the Date, Time, Date Format, Time Format, Time Zone, NTP and DST.

## Date and Time

Click on the calendar icon to set the current system date.



**Date:** Click on the calendar icon to set the system date.

**Time:** Click to set the system time.

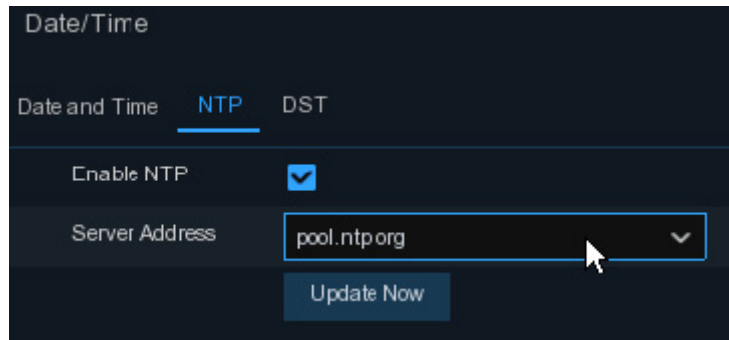
**Date Format:** Choose from the dropdown menu to set preferred date format.

**Time Format:** Choose time format between 24Hour and 12Hour.

**Time Zone:** Set the correct time zone

# NTP

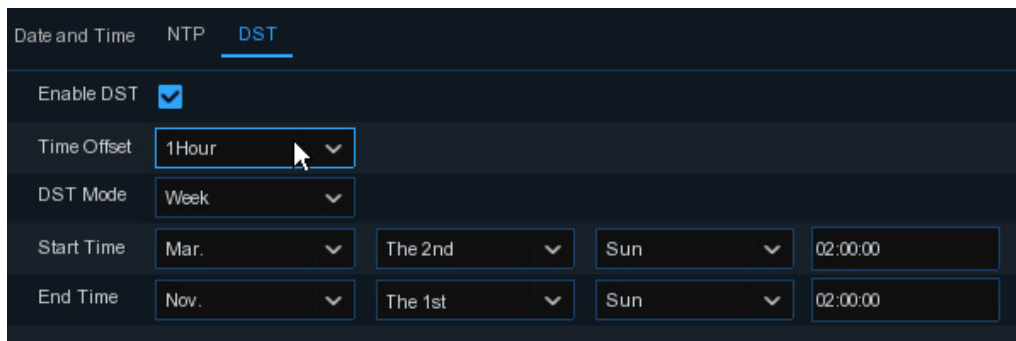
NTP stands for Network Time Protocol. This feature allows you to synchronise the date and time automatically on the NVR over Internet. Therefore, the NVR needs to be connected to the Internet.



Check the “**NTP**” box, and select the NTP server.

# DST

DST stands for Daylight Savings Time.



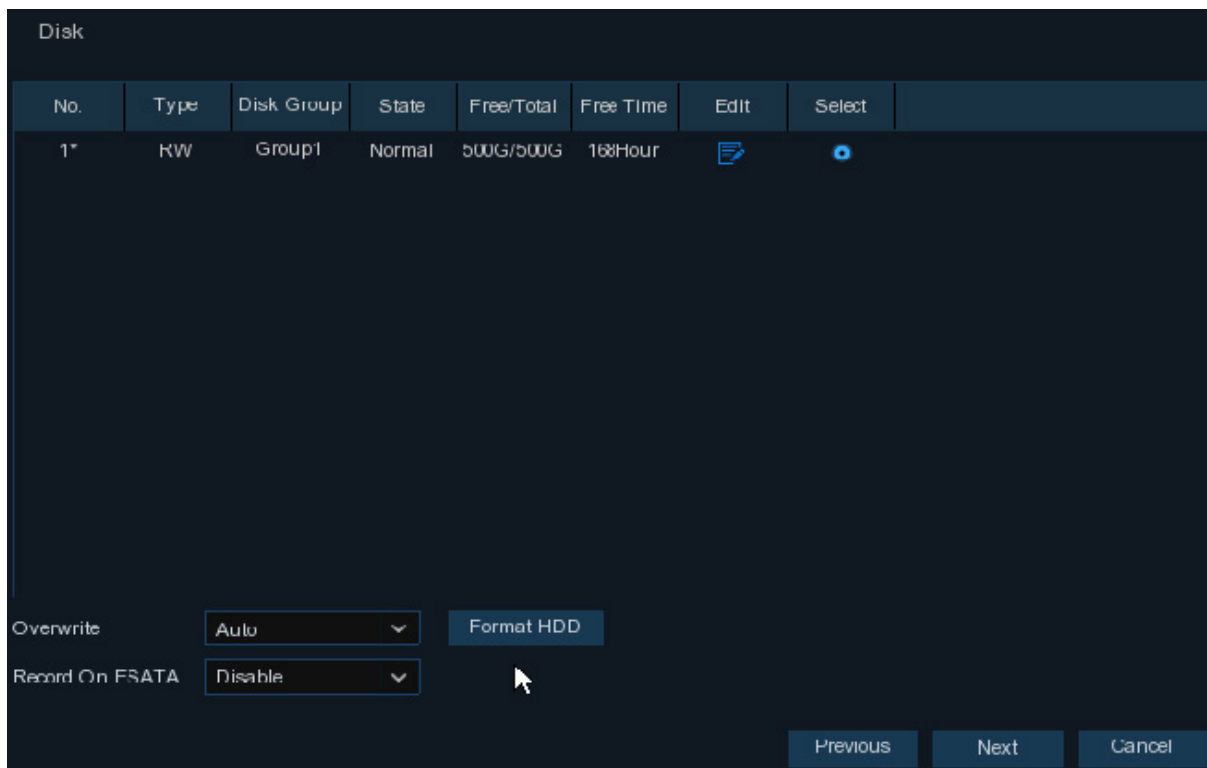
**DST:** Enable if Daylight Saving Time (DST) is observed in your region

**Time Offset:** Select the amount of time to offset for DST

**Time Mode:** Choose to set the daylight saving time in weeks or in days

**Start Time/End Time:** Set the start time and end time for daylight saving

## 4.1.5 Hard Drive



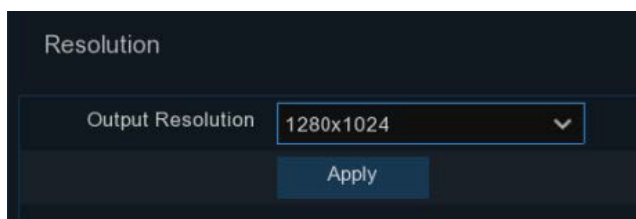
This NVR is supplied with a hard drive already installed.

**Overwrite:** Use this option to overwrite the old recordings on the HDD when the HDD is full. For example, if you choose the option 7 days then only the last 7 days recordings are kept on the HDD. To prevent overwriting any old recordings, select Disable. If you have disabled this function, please check the HDD status regularly, to make sure the HDD is not full.

## 4.1.6 Resolution

Choose an output resolution that best suits the HDTV or monitor you are connecting to.

Note: When the NVR system is starting up, it will automatically match the best resolution of your monitor.



## 4.1.7 Mobile

You can access this NVR remotely from your Smartphone or Tablet, providing you have the NVR connected to the network with Internet access.

The P2P (Peer to peer) ID makes it easy to connect a Smart device. Once you have the app installed in your Smartphone or Tablet you scan this QR code and follow the instructions in the app to complete the setup.

The screenshot shows a configuration page titled "Mobile". It contains the following information:

P2P ID	
P2P ID	RSV1907010420595

Local Connection	
IP Address	192.168.6.28
Subnet Mask	255.255.255.0

Port	
Web Port	80
Client Port	9000

## 4.1.8 Summary

You can check the system summary information you had set in the start wizard and finish the wizard.

Tick “**Don’t show this window next time**” if you don’t want to display the start wizard when your NVR system reboots. Click **Finish** button to save & exit.

The screenshot shows a configuration page titled "Summary". It contains the following information:

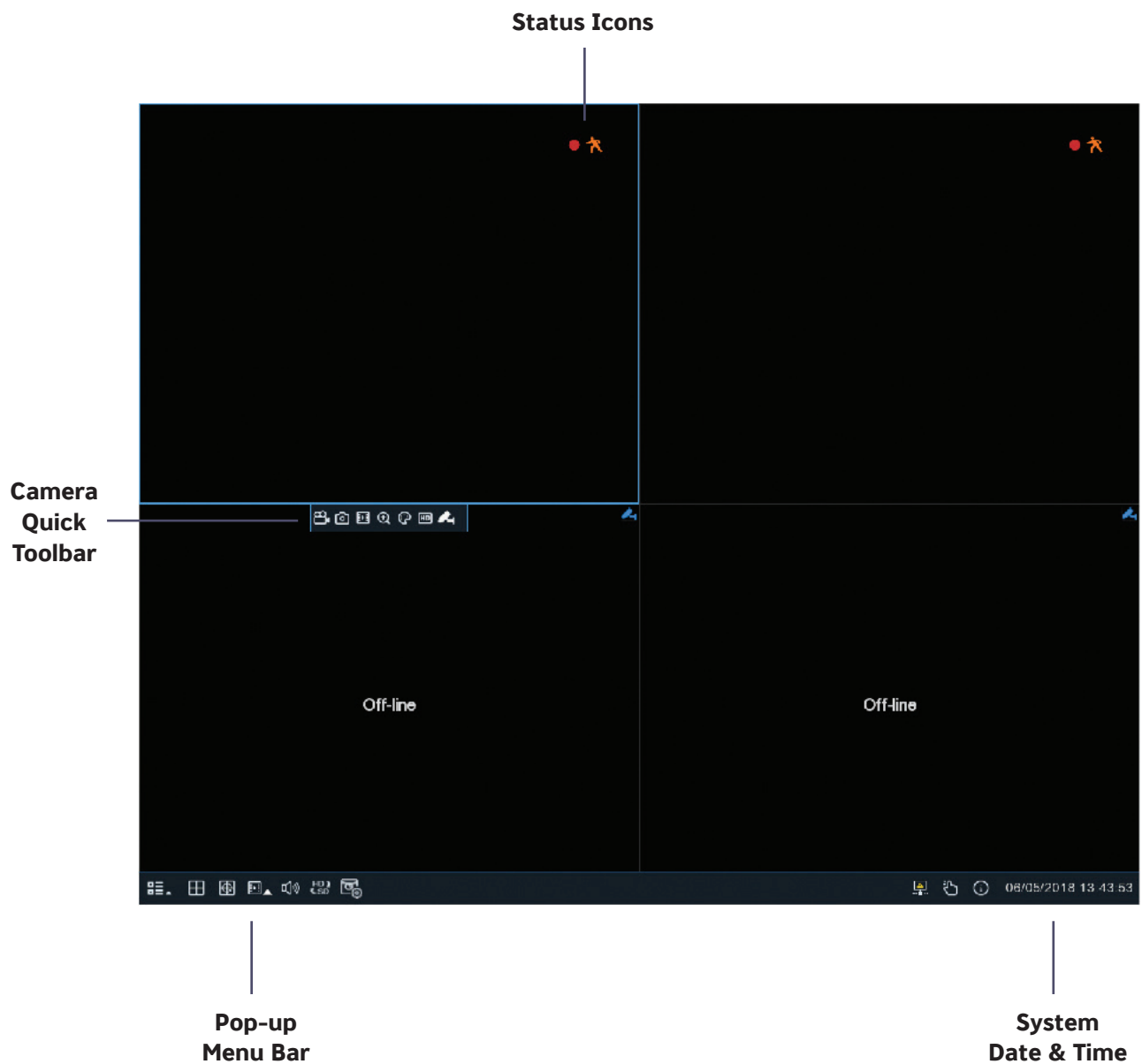
System	
Resolution	1920x1080
Date/Time	04/10/2017 16:18:17, GMT+08:00
NTP	OFF
DST	OFF

Network	
DHCP	ON
IP Address	192.168.6.28
Subnet Mask	255.255.255.0
Gateway	192.168.6.1
DNS1	192.168.1.1
DNS2	8.8.8.8




Don't show this window next time.



## 4.2 Live Viewing Screen



### Status Icon

-  This indicates that the Wireless NVR is currently recording
-  This icon appears when the camera has detected motion.
-  Click to enter pairing.

## 4.2.1 Camera Quick Toolbar

In live viewing, click the left button of your mouse on a connected camera to display the Camera Quick Toolbar.



- Click to manually record the channel immediately. If manual recording is in progress, the icon will be red. Click one more time to stop manual recording.
- Click to save a snapshot of the current camera image. Manual Capture must be enabled to use this feature. For details on enabling Manual Capture, see **5.2.3.1 Capture**.
- Click to play the latest 5 minutes recording of this channel.
- Click to zoom in on the selected channel. When the icon appears, press and hold the left button of your mouse to drag the area you want to zoom in.
- Click to adjust the image colour of the channel. You can adjust the HUE, BRIGHT, CONTRAST & SATURATION of the image.
- To switch the live view video stream between HD & SD. HD is mainstream live view, SD is substream live view.
- Click to enter pairing.

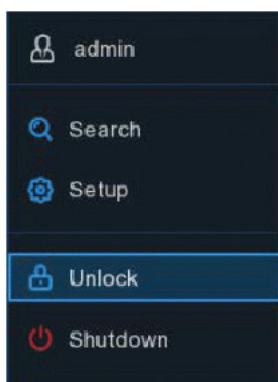
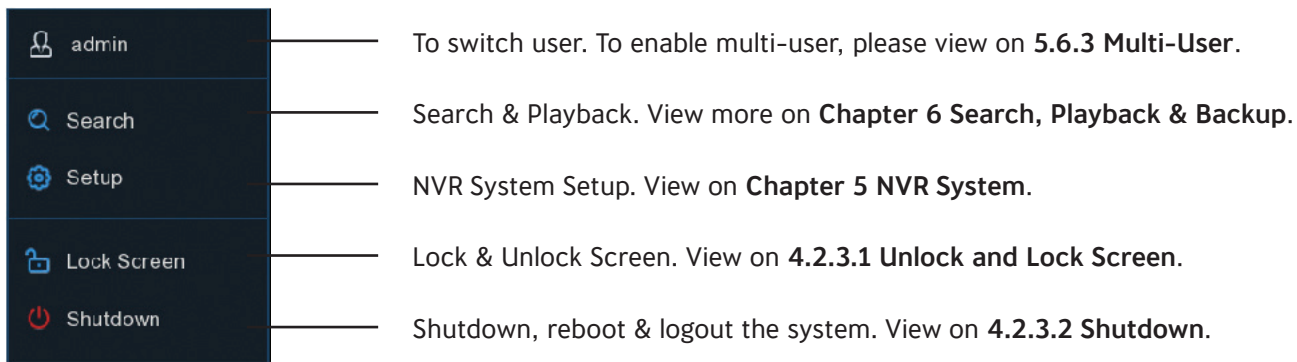
## 4.2.2 Taskbar



- Click to open the Start Menu
- Click to choose different layouts for live view
- Click to start viewing channels in a sequence
- Quick playback. You can choose to play the latest recording for all channels from the beginning of the day, or you can choose the playback from the last 5s, 10s, 30s, 1Min, 5Min.
- Click to switch all IP channels between mainstream and substream (for live view resolution)
- Click to switch among real-time, balanced, or smooth view. The view effect modes affect only the live view video quality by bitrate and frame rate but do not affect the recording quality.
- This icon will appear if the network is disconnected.
- To start or stop Manual Record and Manual Alarm.
- To view system information, channel information, record info and network state.


### 4.2.3 Start Menu


With the start menu, you can switch user, search & playback, enter system setup menu, lock & unlock the screen, shut down, reboot & logout the system.



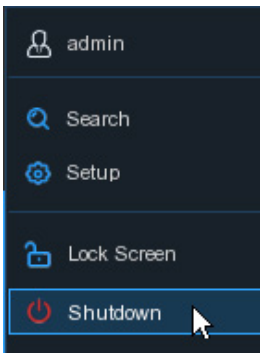
#### 4.2.3.1 Unlock and Lock Screen

The screen will be locked to protect unauthorised OSD operation while the NVR is not in menu operation 1 minute.

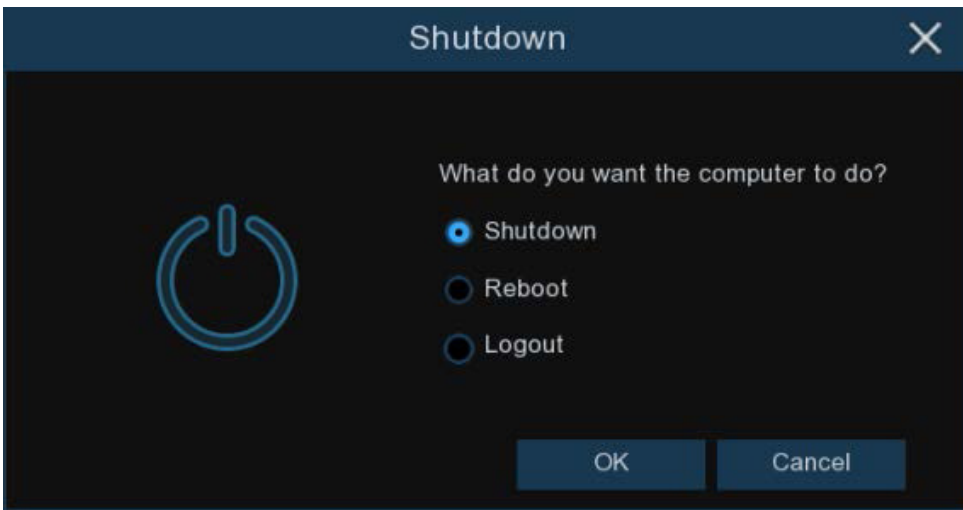
If necessary, you can also lock the screen operation manually. To do so, go to Star Menu, and then click the Lock Screen  icon to lock the system immediately.

If the system is locked, you can click the Unlock icon  to unlock the system for further operation.

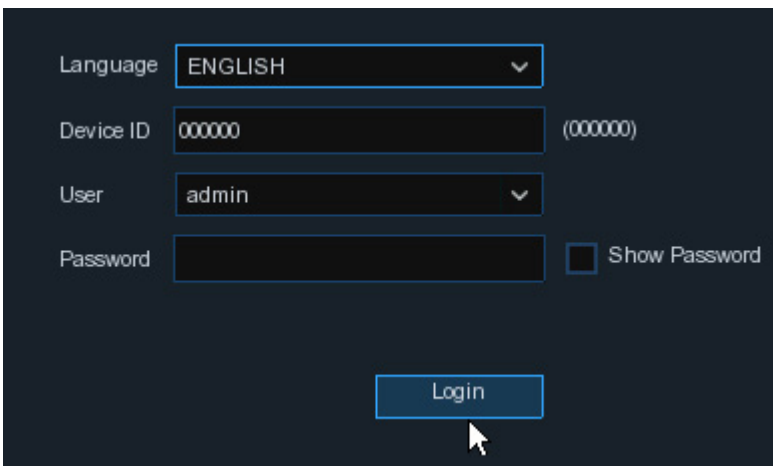
### 4.2.3.2 Shutdown



Click the **Shutdown** button from Start Menu, and select the Shutdown, Reboot or Logout action you want to perform, then click the **OK** button. The system may require you to enter the Admin password to authenticate.

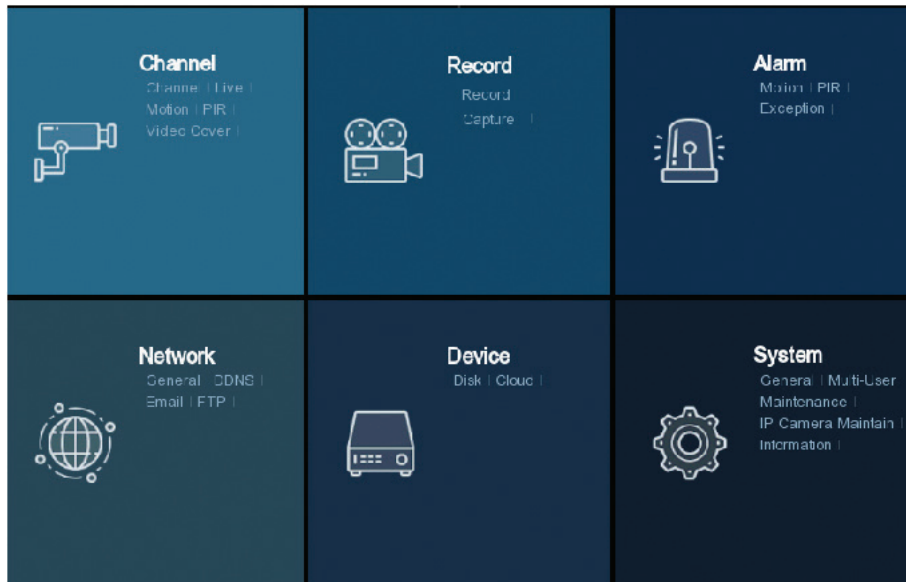


If you choose **Logout**, the live viewing screen will no longer be visible. You will need to log into the system for further operations.



# Chapter 5: Wireless NVR System Setup

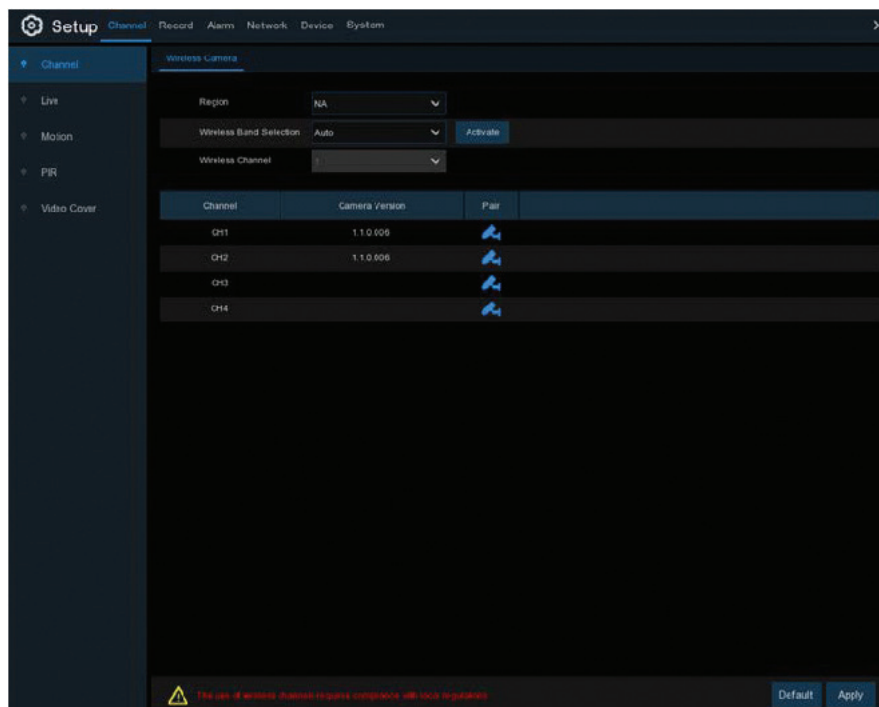
You are able to configure the Wireless NVR for Channel, Record, Alarm, Network, Device & System from Start Menu > Setup.



## 5.1 Channel

In this section, you are allowed to configure the Wireless camera, live view display, manage Wireless cameras, motion setup, Video Cover.

### 5.1.1 Channel



**Region:** NA/UK/MKK depending on the region.

**Wireless Band selection:** Auto or Manual option. Auto is recommended.

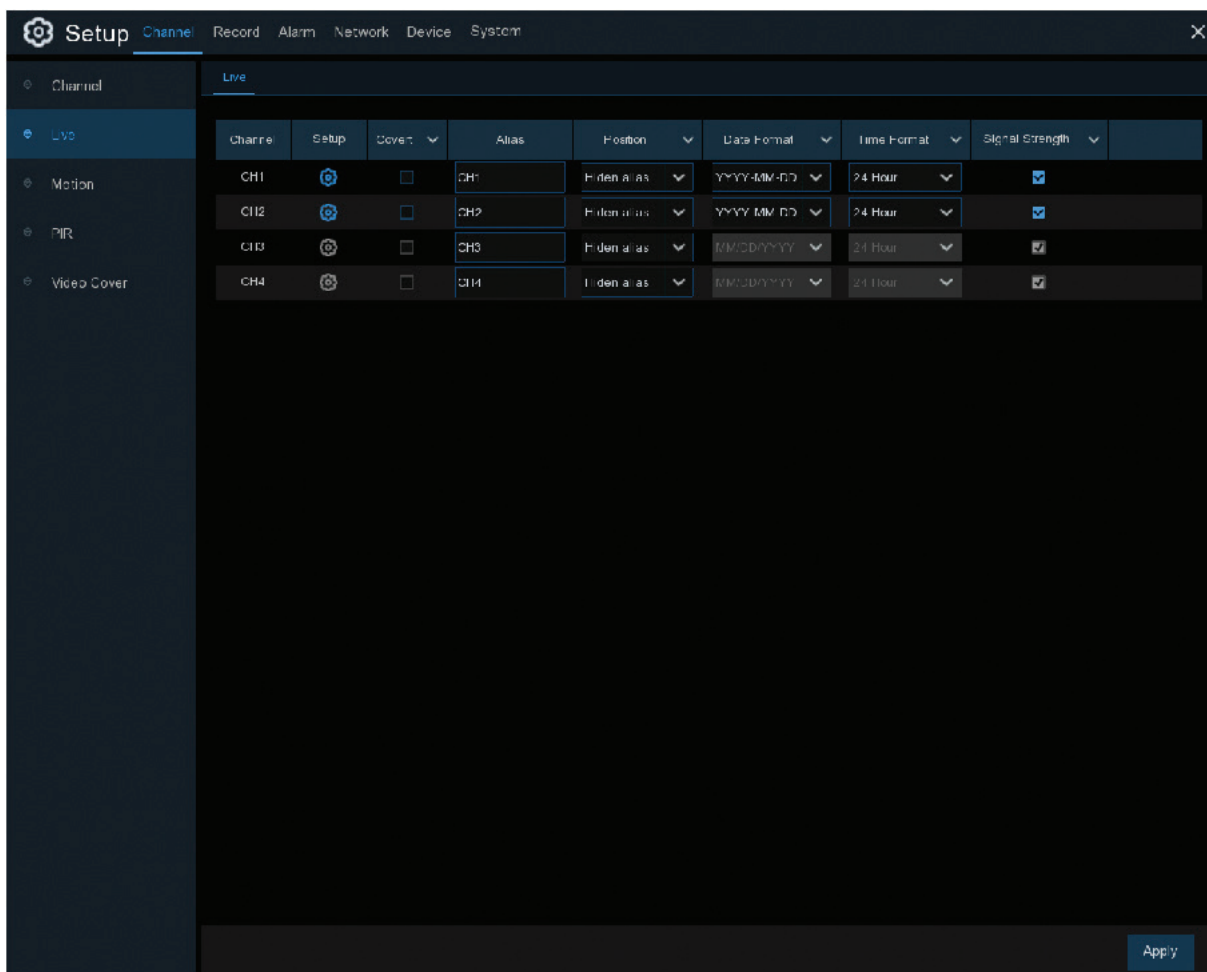
**Wireless Channel:** Wireless Channel.

**Camera Version:** Camera firmware version.

**Pair:** Click the channel button to do pairing.

## 5.1.2. Live

To configure camera parameters.



**Channel:** Display channel number.

**Setup:** Click icon into the setup page.

Channel: CH1

Alias: CH1

Position: Hidden alias

Date Format: YYYY-MM-DD

Time Format: 24 Hour

Signal Strength

HUE: 128

BRIGHT: 128

CONTRAST: 128

SATURATION: 128

Default

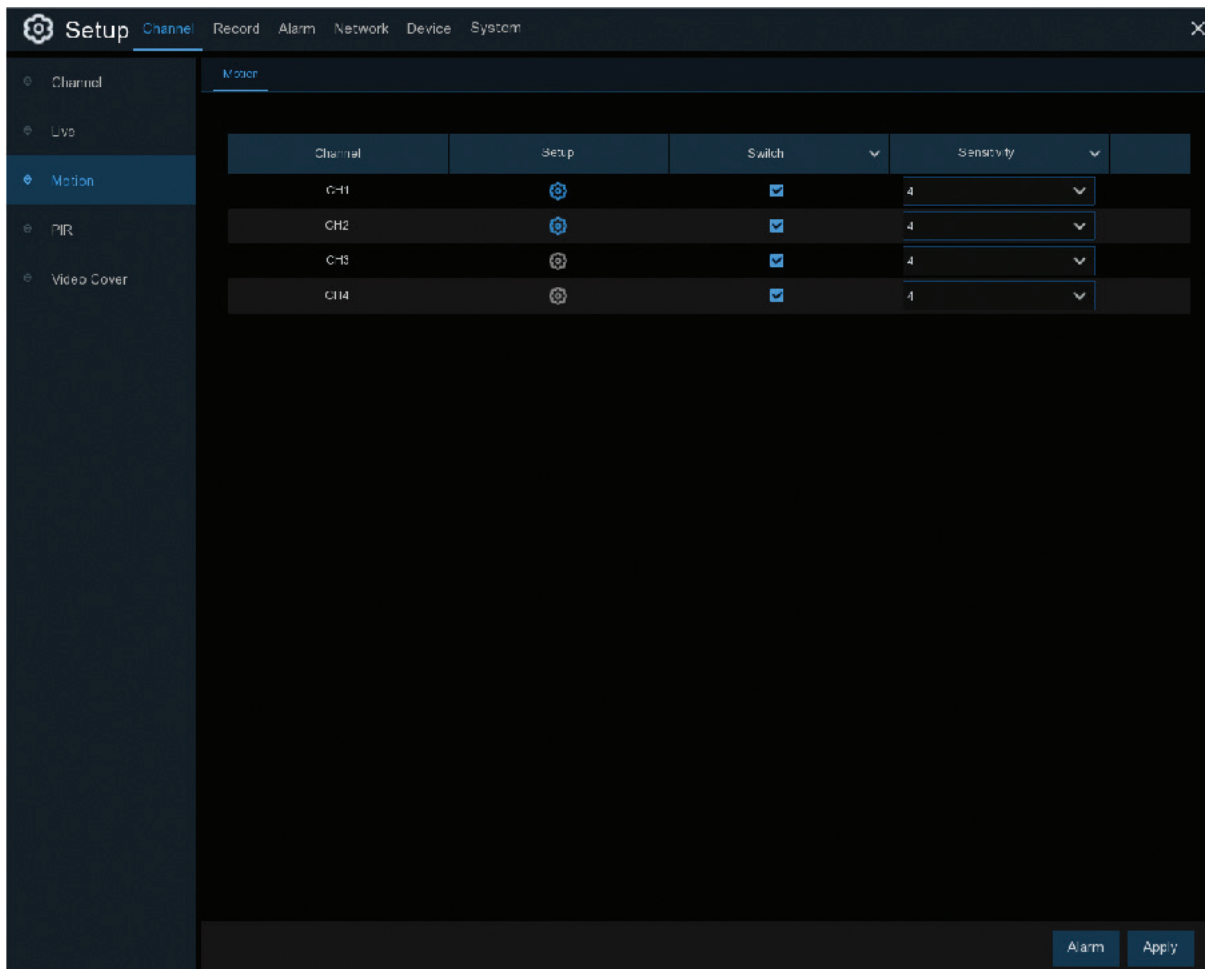
Default Apply

- Choose a channel to configure
- Give a name to the camera
- Date format to display for the Wireless camera
- Time format to display for the Wireless camera
- Display signal strength
- Adjust the Hue value for the image colour
- Adjust the Bright value for the image colour
- Adjust the Contrast value for the image colour
- Adjust the Saturation value for the image colour

Click **Default** to load default settings, click **Apply** to save settings, click right buttons of your mouse to exit.

## 5.1.3 Motion

This menu allows you to configure motion parameters. When motion has been detected by one or more cameras, your Wireless NVR will alert you to a potential threat at your home. It does this by sending you an email alert with an attached image from the camera to use as a reference (if this option is enabled) and/or sending push notifications via the mobile app.



**Setup:** Click icon into the setup page.

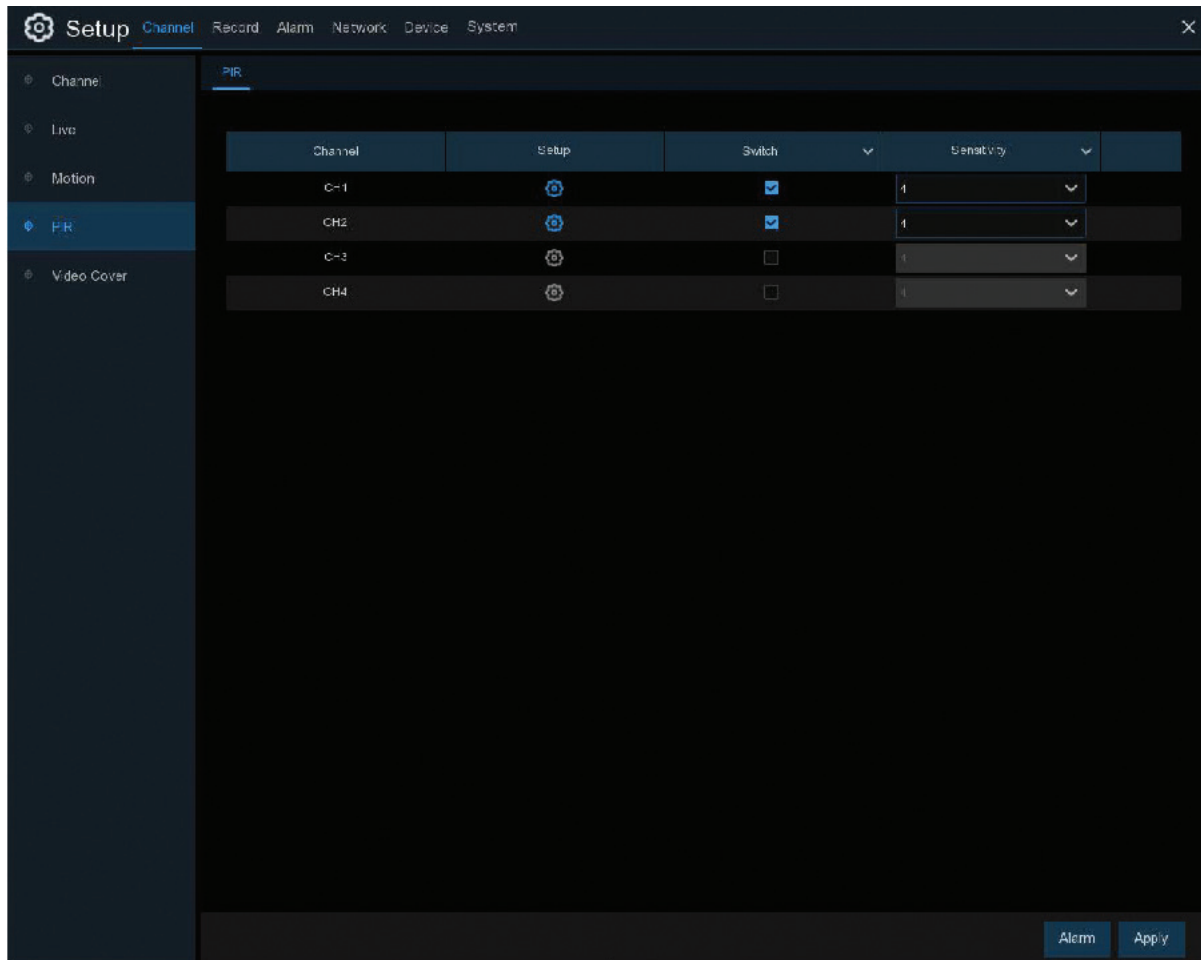
**Motion Detection Area:** The whole screen is marked for motion detection (red blocks) as default. If you want to disable the motion detection on a certain area, click the grid cursor and then drag the mouse to highlight the scope to unmark the area into transparent blocks. After setting is completed, click the right button of your mouse to return and click **Save** to make the area setup effective.

**Switch:** Enable or disable motion detection.

**Sensitivity:** Set the sensitivity level. Level 1 the lowest sensitivity level while level 8 is the highest sensitivity level.



## 5.1.4 PIR



**Setup:** Click icon into the setup page.

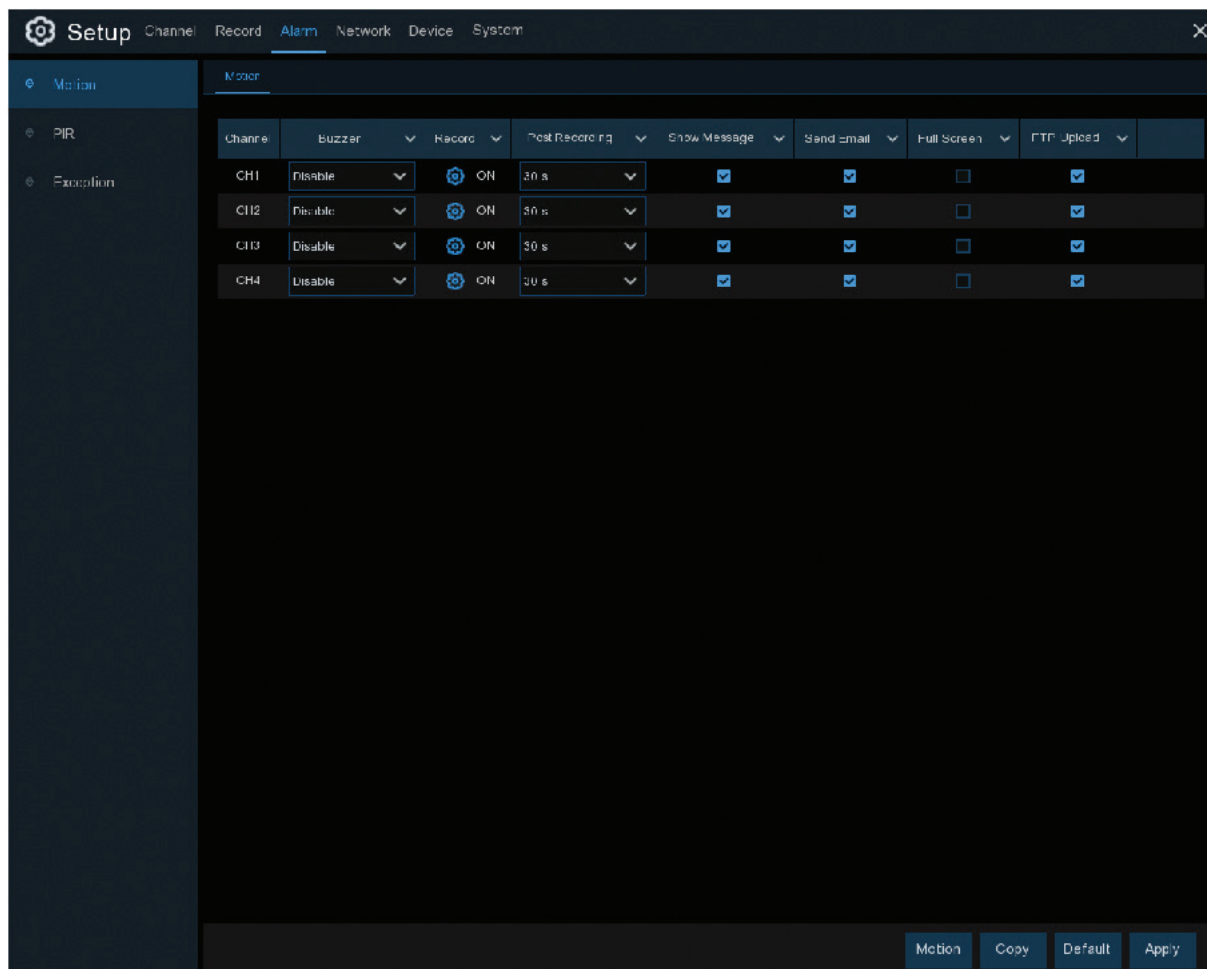
**Motion Detection Area:** The whole screen is marked for motion detection (red blocks) as default. If you want to disable the motion detection on a certain area, click the grid cursor and then drag the mouse to highlight the scope to unmark the area into transparent blocks. After setting is completed, click the right button of your mouse to return and click Save to make the area setup effective.

**Switch:** Enable or disable motion detection.

**Sensitivity:** Set the sensitivity level. Level 1 the lowest sensitivity level while level 8 is the highest sensitivity level.


## 5.1.5 Alarm

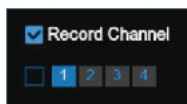
Click **Alarm** button to configure the motion detection alarm function:




**Channel:** Display channel number

**Buzzer:** The Wireless NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when the motion is detected.

**Record:** Click  icon and choose which channel(s) you want to record when the motion detection is triggered.



**Post Recording:** You can set how long after an event occurs that the Wireless NVR will continue to record. The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

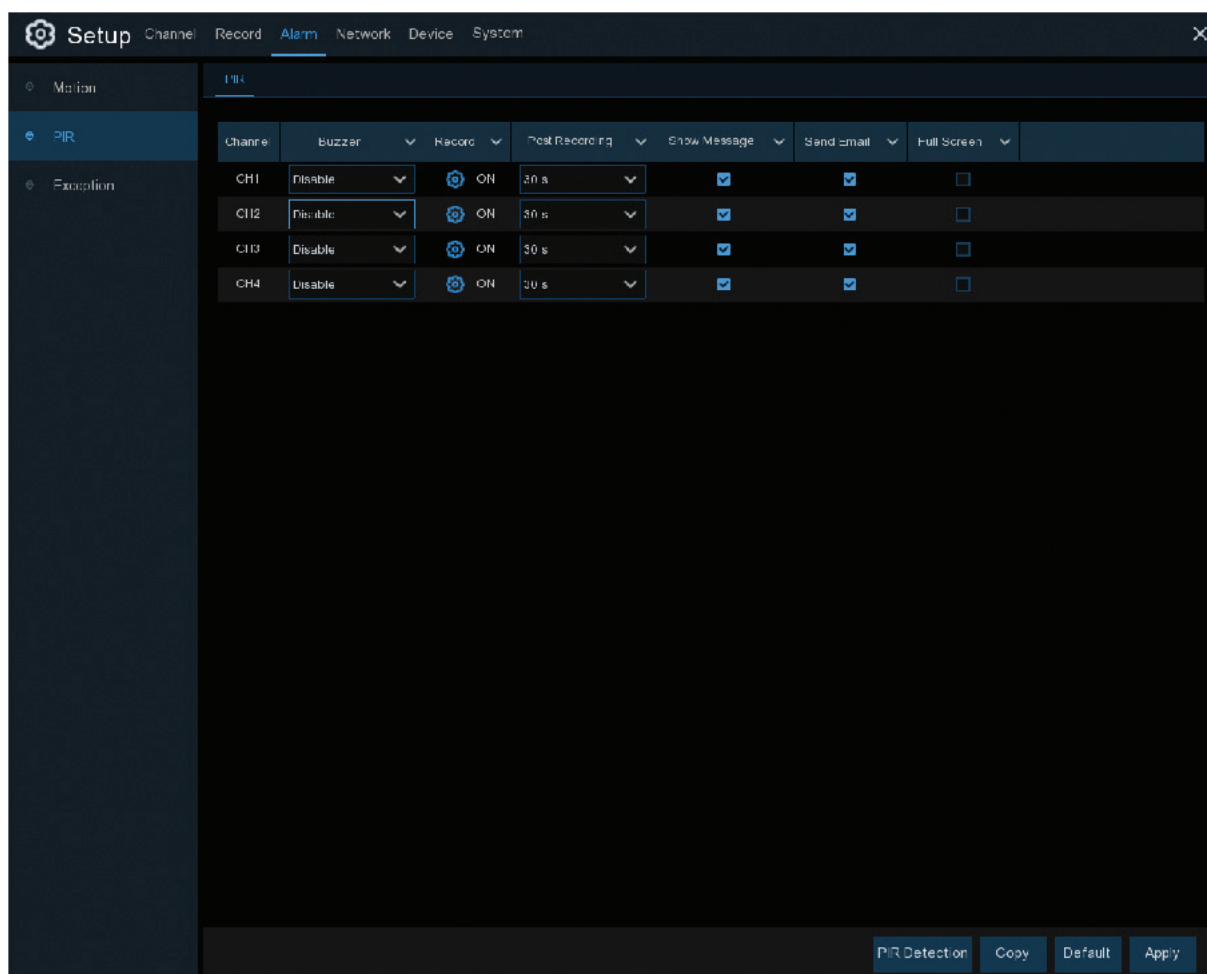
**Show Message:** Check the box to display  icon on the live view screen when the motion is detected.

**Send Email:** You can let the Wireless NVR to send you an auto-email when the motion is detected.

**Full Screen:** If this function is enabled and a motion is detected in a channel, you will see that channel in full screen.


**FTP Upload:** To upload alarm images to FTP server when motion is detected. To enable FTP, please view **5.4.4 FTP**.

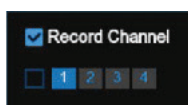
Click **PIR** button to configure the motion detection alarm function:




**Channel:** Display channel number.

**Buzzer:** The Wireless NVR can use its internal buzzer to emit an alarm tone. You can set the buzzer duration in seconds when the motion is detected.

**Record:** Click icon  and choose which channel(s) you want to record when the motion detection is triggered.



**Post Recording:** You can set how long after an event occurs that the Wireless NVR will continue to record. The recommended recording length is 30 seconds but it can be set higher up to 5 minutes.

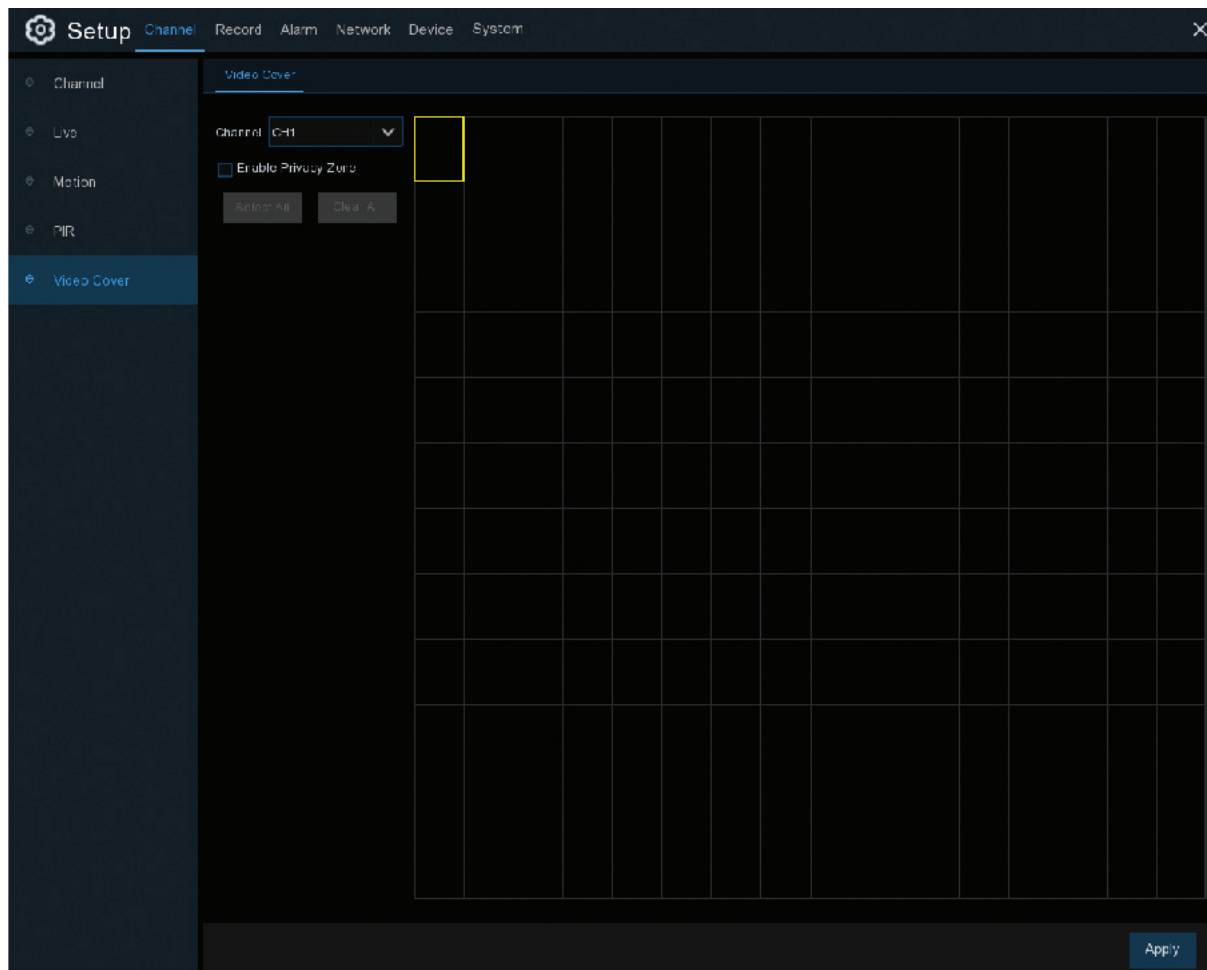
**Show Message:** Check the box to display  icon on the live view screen when the motion is detected.

**Send Email:** You can let the Wireless NVR to send you an auto-email when the motion is detected.

**Full Screen:** If this function is enabled and a motion is detected in a channel, you will see that channel in full screen.

## 5.1.6 Video Cover

This menu allows you to create privacy zone(s) if you want to partially cover some certain part of the image. Enable the Privacy Zone, You can create up to privacy zones in any size and location on the camera image. The zone(s) appear as “red box”.

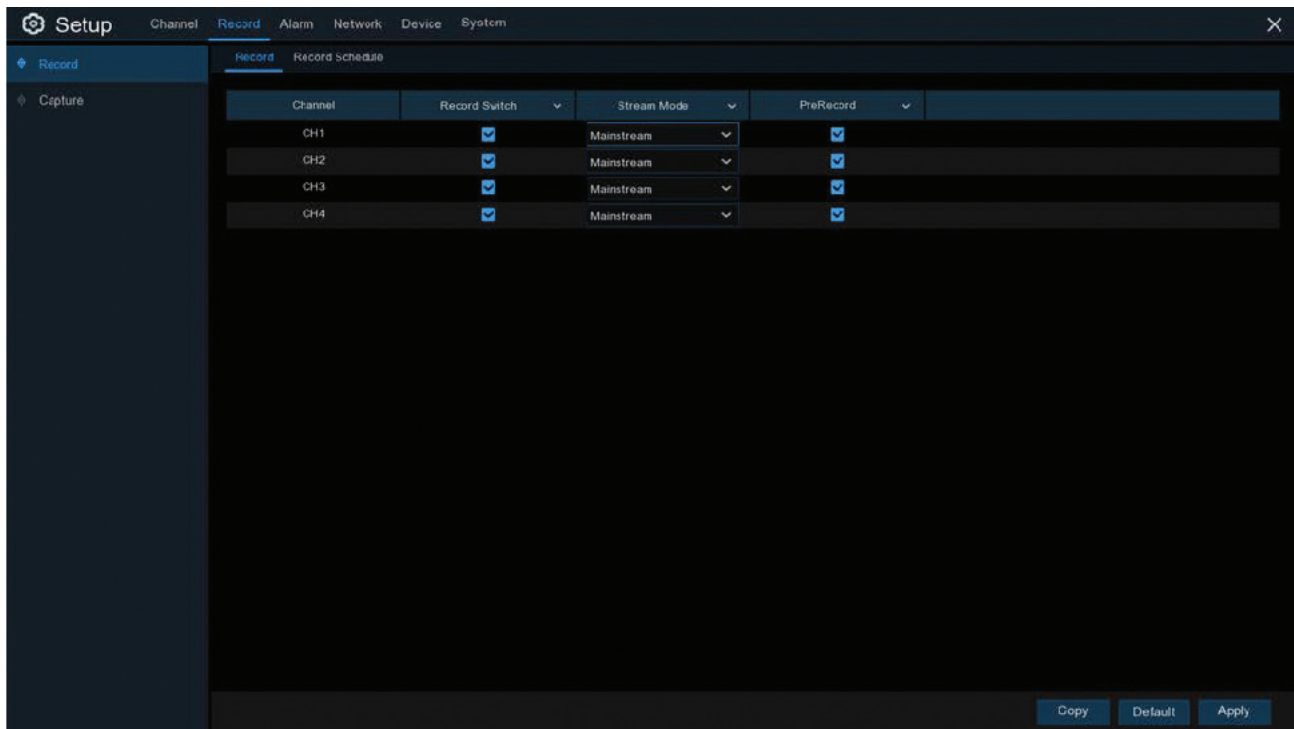


**Note:** The area of privacy zones you had set will be invisible in both live view & recording video.

# 5.2 Record

## 5.2.1 Record

This menu allows you to configure the channel recording parameters.



**Channel:** Display channel number.

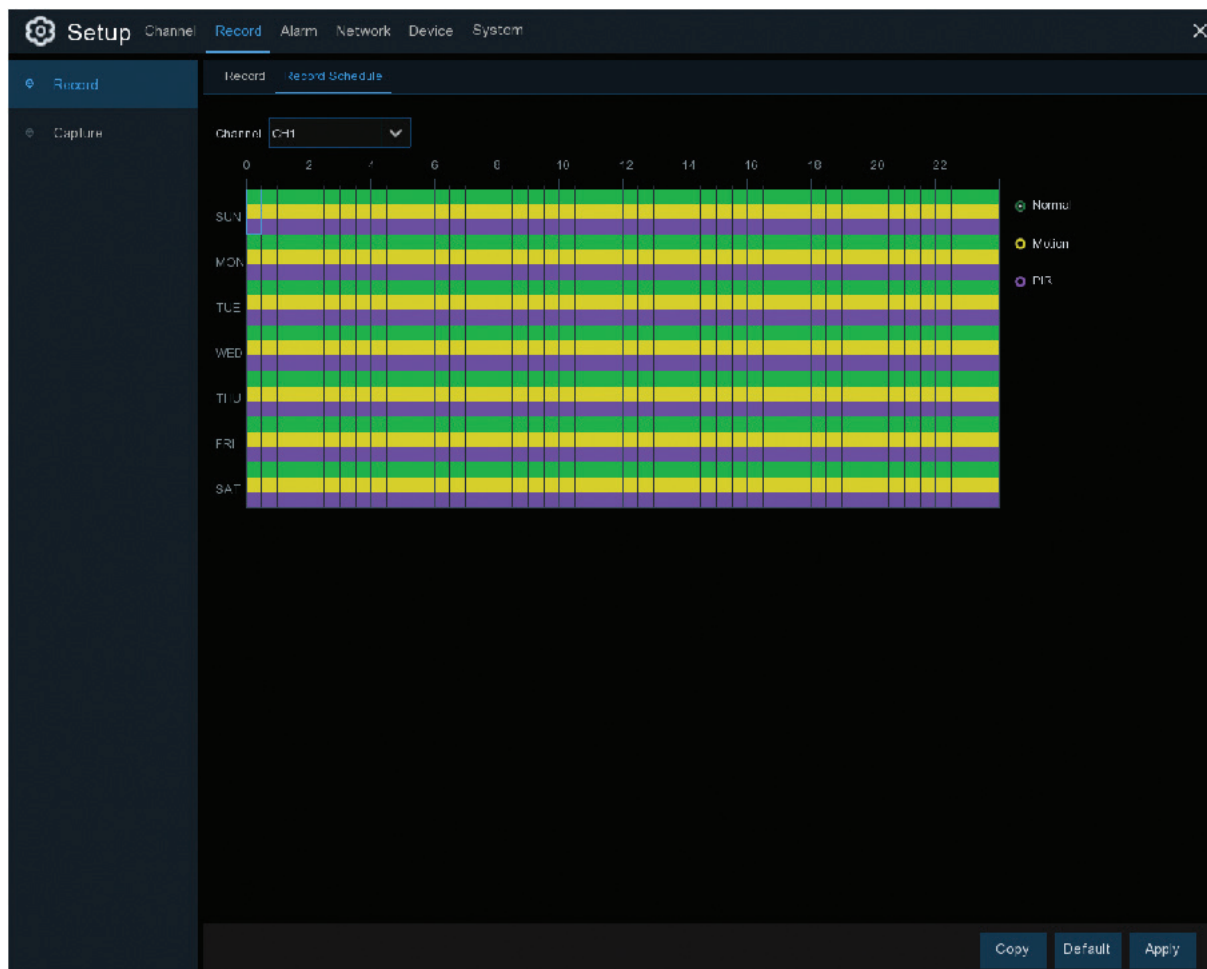
**Record Switch:** Enable in order to allow the video to be recorded to the HDD.

**Stream Mode:** Choose the recording resolution. The available options are Mainstream and DualStream.

**PreRecord:** If this option is enabled, the Wireless NVR starts recording a few seconds before an event occurs. Use this option if your primary recording type is motion based.

## 5.2.2 Record Schedule

This menu allows you to specify when the Wireless NVR records video and define the recording mode for each channel. The recording schedule lets you set up a schedule like, daily and hourly by normal (continuous) recording, motion recording. To set the recording mode, click first on the mode radio button (Normal, Motion), then drag the cursor to mark the slots. The recording schedule is valid only for one channel. If you want to use the same recording schedule for other channels, use **Copy To** function.



**Channel:** Select the channel to set its recording parameters.

**Normal:** When the time slot is marked green, this indicates the channel performs normal recording for that time slot.

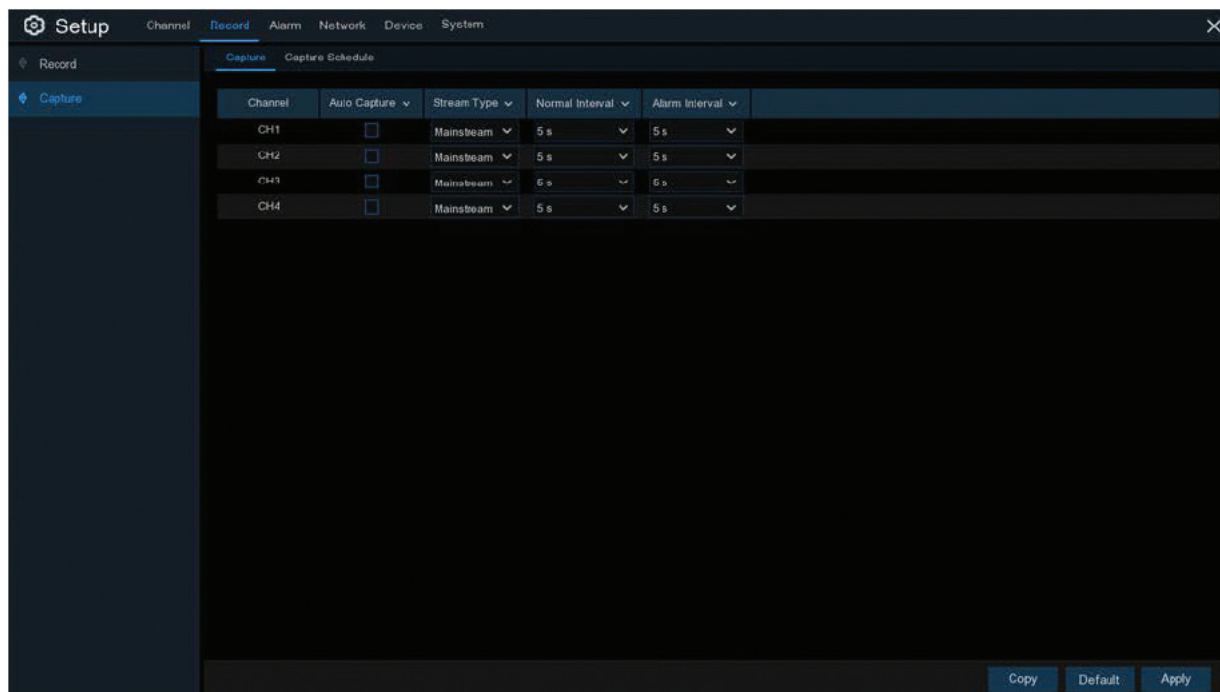
**Motion:** When the time slot is marked yellow, this indicates the channel records only when a motion is detected during that time slot.

**NOTE:** To use the motion detection, you must enable and configure the motion settings for the channel in Alarm menu. Please see **5.6.1 Motion**

**No Record:** A time slot marked black means that there is no recording scheduled for the time slot.

## 5.2.3 Capture

This menu allows to configure the image capture function.



**Auto Capture:** Enable or disable automatic capturing on the channel. When this feature is enabled, you can select the snapshot capturing interval.

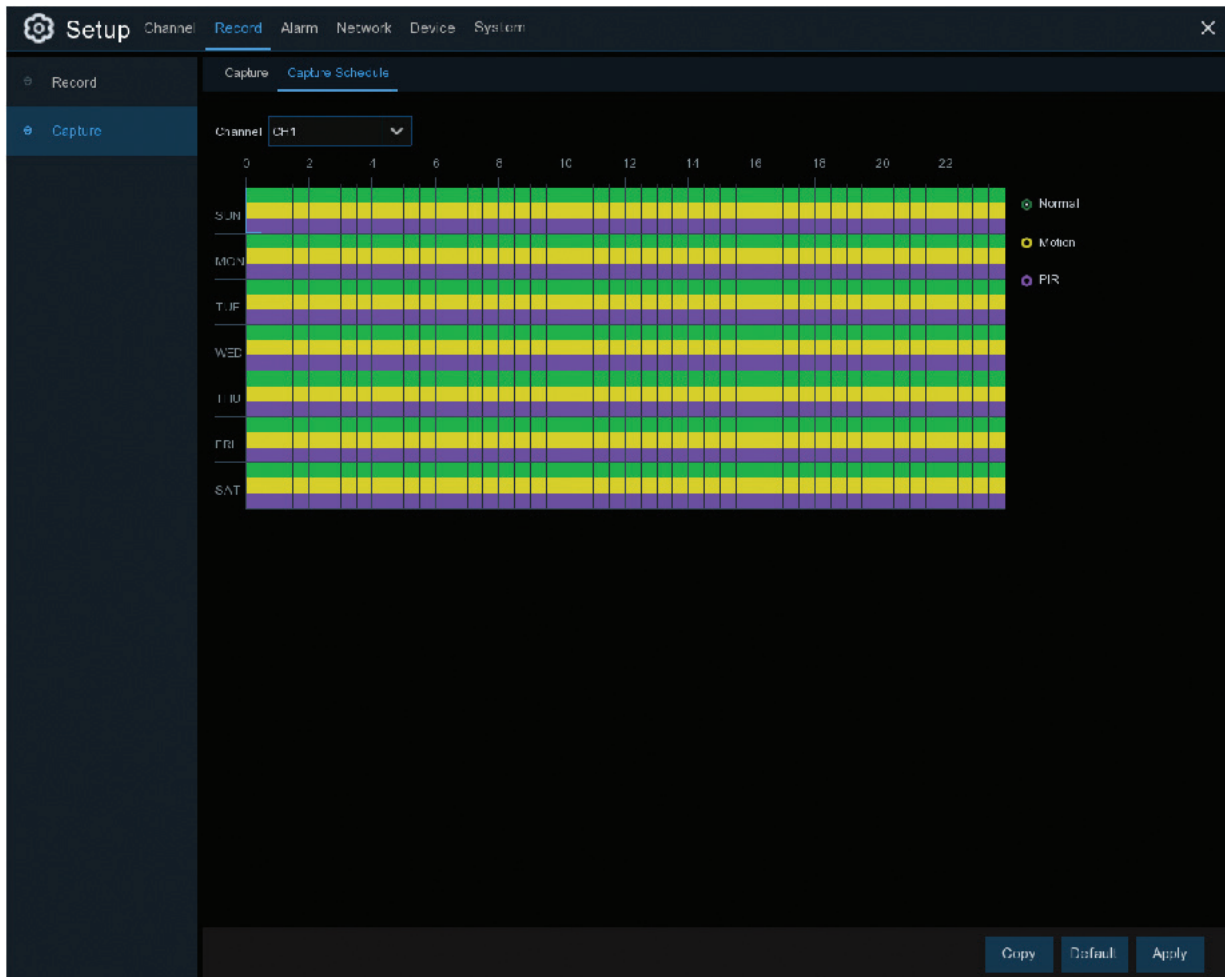
**NOTE:** When the Auto Capture is enabled, you can select the image capturing interval.

**Stream Mode:** Select the image resolution by mainstream or substream.

**Normal Interval:** Snapshots are captured based on normal interval.

**Alarm Interval:** Snapshots are captured based on alarm interval only when a motion is detected.

# Capture Schedule



**Channel:** Select the channel to set its snapshot capturing schedule.

**Normal:** When the time slot is marked green, this indicates the channel is capturing snapshots based on the Normal Interval.

**Motion:** When the time slot is marked yellow, this indicates the channel is capturing snapshots based on Alarm Interval only when a motion is detected.

**No Capturing:** A time slot marked black means that there is no snapshot capturing scheduled for the time slot.



## 5.3 Alarm

In this section, you can configure the alarm parameters.

### 5.3.1 Motion

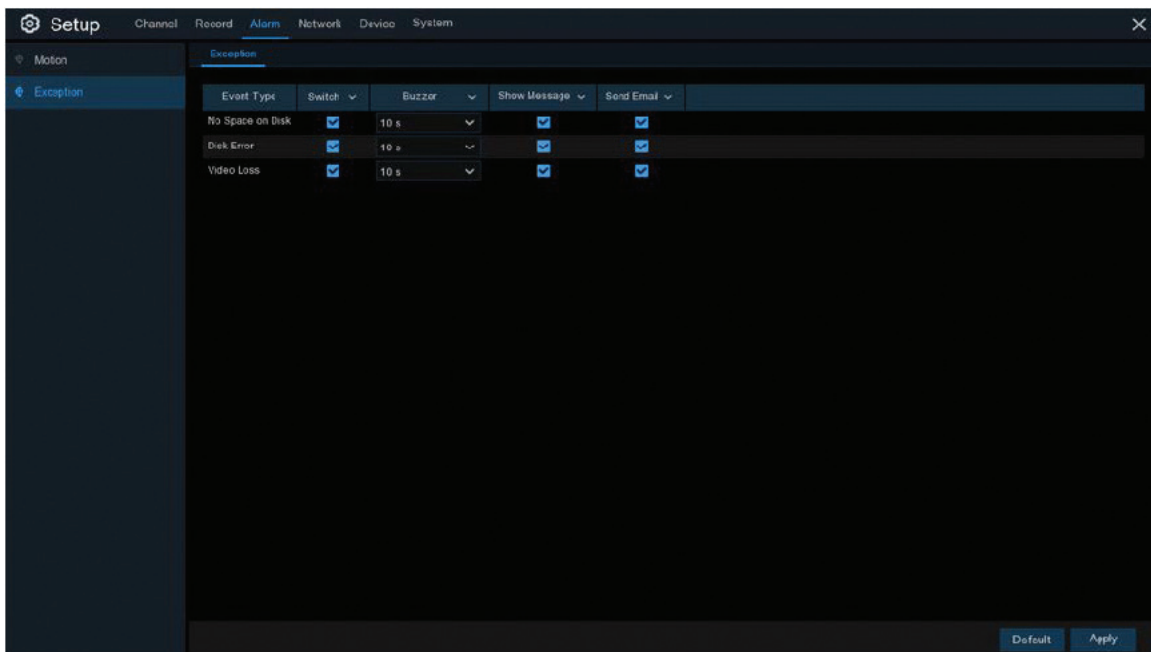
Operation is same as 5.1.3 Motion

### 5.3.2 PIR

Operation is same as 5.1.4 PIR

### 5.3.3 Exception

This menu allows you to set the type of events that you want the Wireless NVR to inform you.



**Event Type:** Select the event type from below options:

- **No Space on Disk:** When an HDD is full.
- **Disk Error:** If the HDD is not detected properly.
- **Video Loss:** If a camera is not connected properly.

**Switch:** Check the box to enable the monitoring of the event.

**Buzzer:** Set the buzzer duration when the event occurs (Off/10s/20s/40s/60s). To disable buzzer, select OFF.

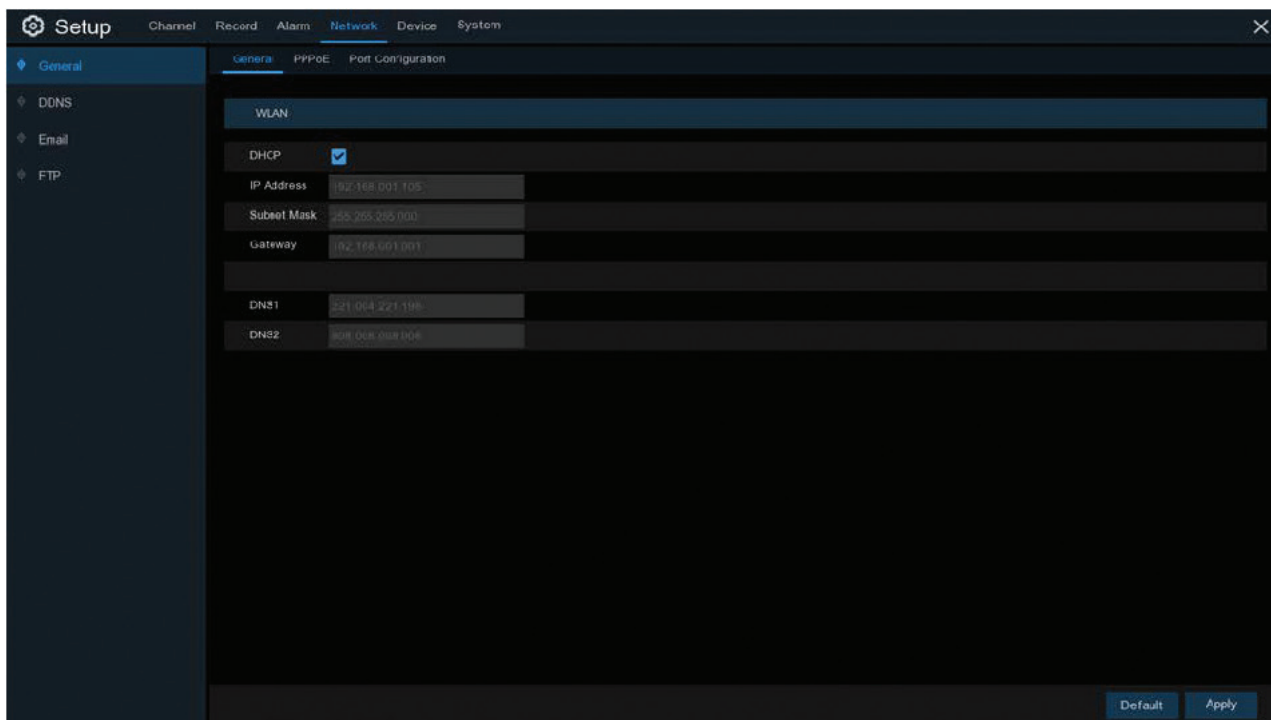
**Show Message:** Check the box to display a message on the screen when No Space on Disk, Disk Error, or Video Loss event happens.

**Send Email:** Let the Wireless NVR send you an auto-email when an event occurs.

## 5.4 Network

This menu allows you to configure network parameters, such as PPPoE, DHCP. The most common types are DHCP. Most probably your network type is DHCP, unless the network is manually addressed. If you need an authentication user name and password to the Internet, then choose PPPoE.

### 5.4.1 General



If you connect to a router allows to use DHCP, please check the **DHCP** box. The router will assign automatically all the network parameters for your Wireless NVR. Unless the network is manually addressed below parameters:

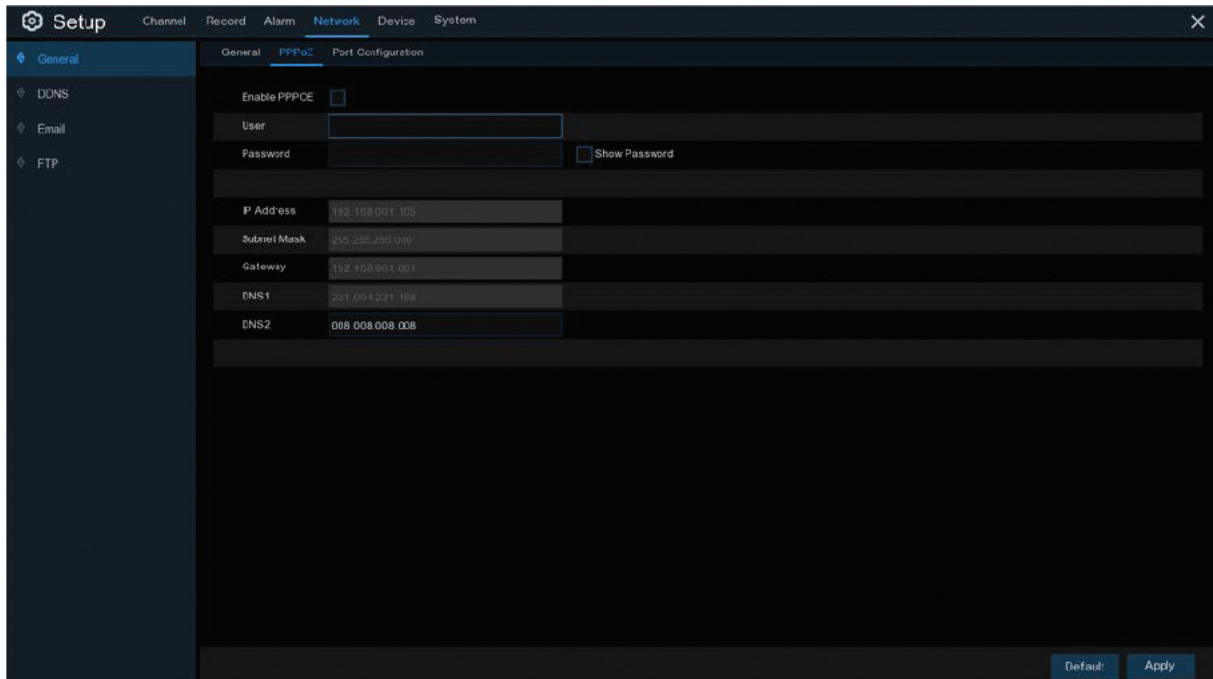
**IP Address:** The IP address identifies the Wireless NVR in the network. It consists of four groups of numbers between 0 to 255, separated by periods. For example, "192.168.001.100".

**Subnet Mask:** Subnet mask is a network parameter which defines a range of IP addresses that can be used in a network. If IP address is like a street where you live then subnet mask is like a neighbourhood. The subnet address also consists of four groups of numbers, separated by periods. For example, "255.255.000.000".

**Gateway:** This address allows the Wireless NVR to access the Internet. The format of the Gateway address is the same as the IP Address. For example, "192.168.001.001".

**DNS1/DNS2:** DNS1 is the primary DNS server and DNS2 is a backup DNS server. Usually should be enough just to enter the DNS1 server address.

## 5.4.1.1 PPPoE



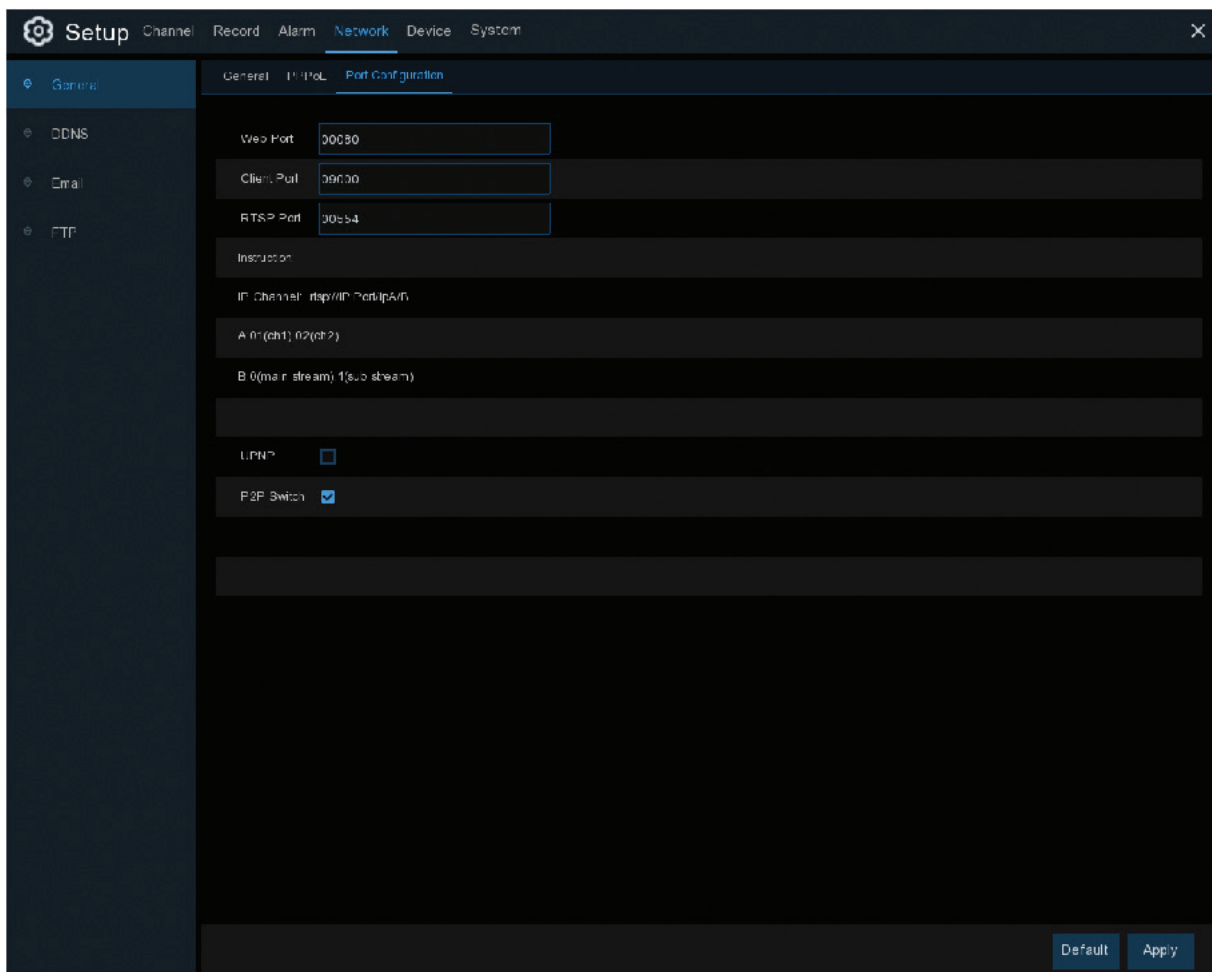
The screenshot shows the 'Setup' interface with the 'Network' tab selected. The 'PPPoE' sub-tab is active, displaying the following configuration fields:

Field	Value
Enable PPPoE	<input type="checkbox"/>
User	
Password	<input type="password"/> <input type="checkbox"/> Show Password
IP Address	192.168.0.105
Subnet Mask	255.255.255.0
Gateway	192.168.0.1
DNS1	221.004.221.198
DNS2	008.008.008.008

Buttons for 'Default' and 'Apply' are located at the bottom right of the configuration area.

This is an advanced protocol that allows the Wireless NVR to connect to the network more directly via DSL modem. Check the “Enable PPPOE” box, and then enter the User name & Password of the PPPoE. Click **Apply** to save, system will reboot to active the PPPoE setting.

## 5.4.1.2 Port Configuration



**Web Port:** This is the port that you will use to log in remotely to the Wireless NVR (e.g. using the Web Client). If the default port 80 is already taken by other applications, please change it.

**Client Port:** This is the port that the Wireless NVR will use to send information through. If the default port 9000 is already taken by other applications, please change it.

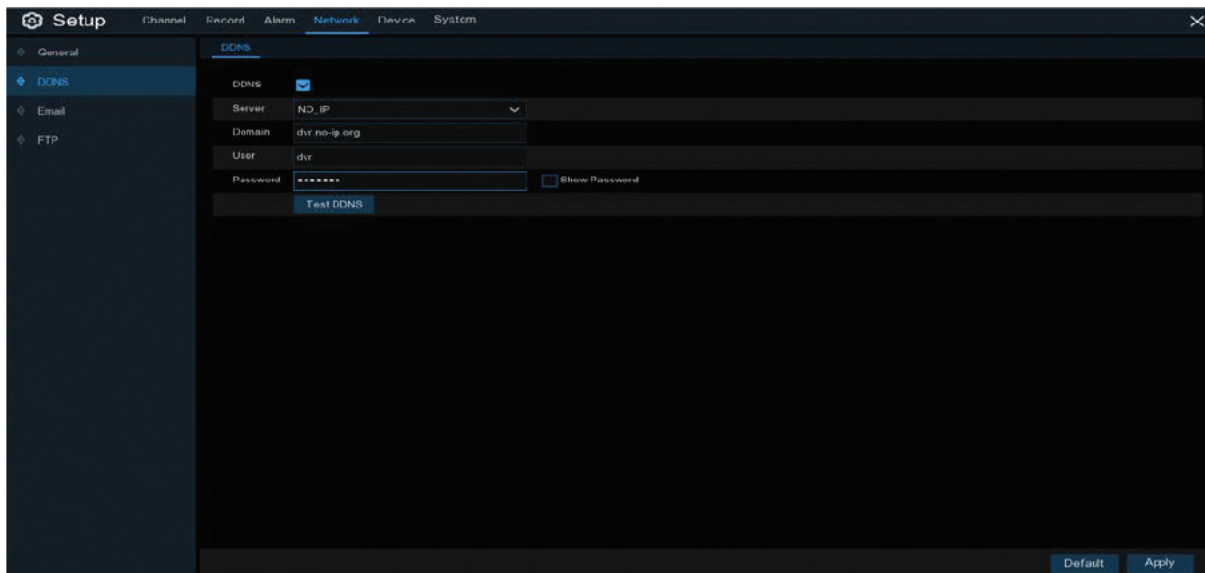
**RTSP Port:** Default is 554, if the default port 554 is already taken by other applications, please change it.

**UPnP:** If you want to log in remotely to the Wireless NVR using Web Client, you need to complete the port forwarding. Enable this option if your router supports the UPnP. You need to enable UPnP both, on Wireless NVR and router. In this case, you do not need to configure manually port forwarding on your router. If your router does not support UPnP, make sure the port forwarding is completed manually

**P2P:** Open/Close P2P

## 5.4.2 DDNS

This menu allows you to configure DDNS settings. The DDNS provides a static address to simplify remote connection to your Wireless NVR. To use the DDNS, you first need to open an account on the DDNS service provider's web page.



**DDNS:** Check to enable DDNS.

**Server:** Select the preferred DDNS server (DDNS\_3322, DYNDNS, NO\_IP, CHANGEIP, DNSEXIT).

**Domain:** Enter the domain name you created on the DDNS service provider's web page. This will be the address you type in the URL box when you want to connect remotely to the Wireless NVR via PC. For example: NVR.no-ip.org.

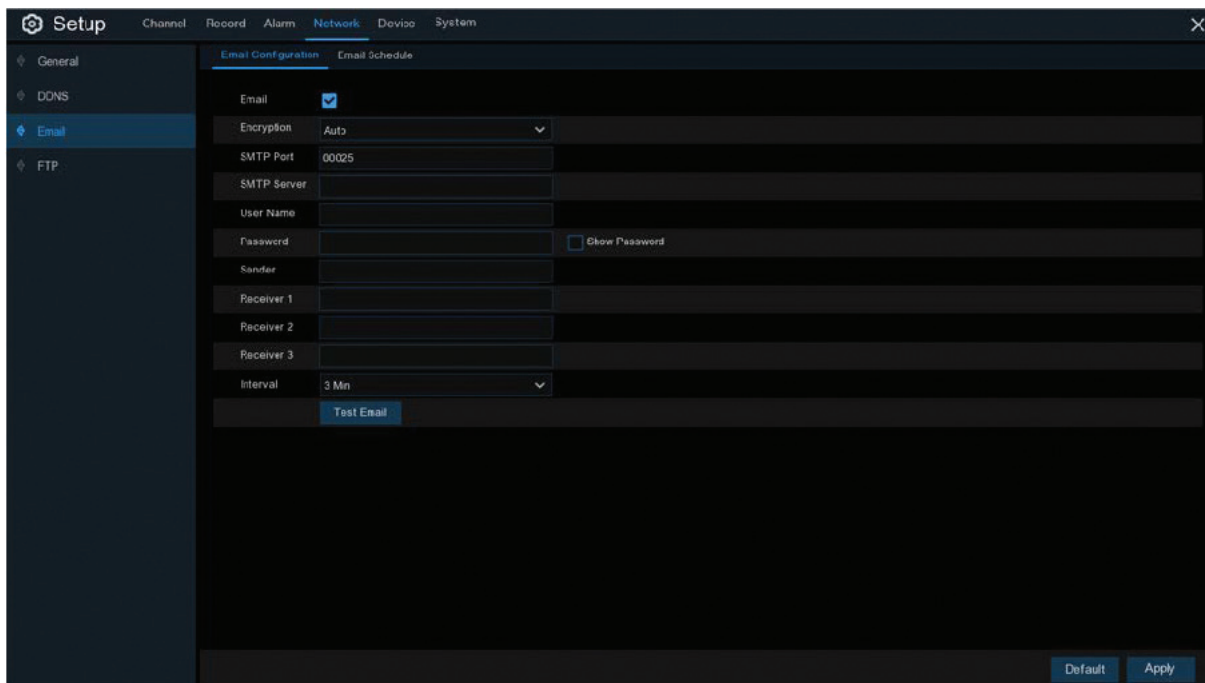
**User/Password:** Enter the user name and password you obtained when creating an account on the DDNS service provider's web page.

After all parameters are entered, click **Test DDNS** to test the DDNS settings. If the test result is "Network is unreachable or DNS is incorrect", please check whether the network works fine, or the DDNS information is correct or not.

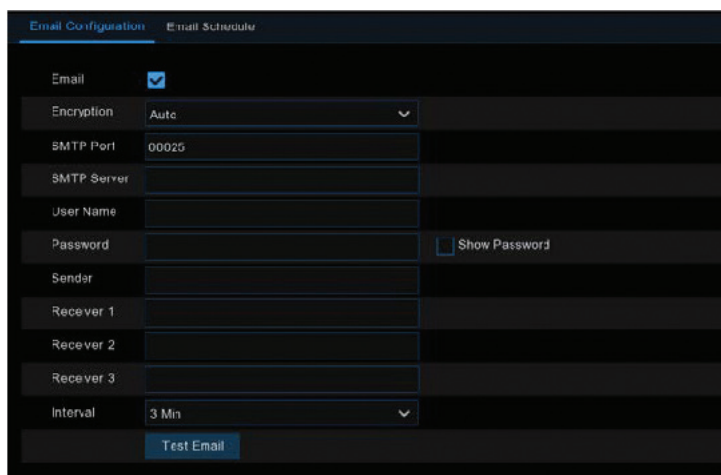
## 5.4.3 Email

This menu allows you to configure email settings. Please complete these settings if you want to receive the system notifications on your email when an alarm is triggered, HDD becomes full, HDD is in error state, or Video Loss occurs.

You may need to consult your Internet Service Provider (ISP) for your email settings.



### 5.4.3.1 Email Configuration



**Email:** Check to enable.

**Encryption:** Enable if your email server requires the SSL or TLS verification. If you are not sure, set to be Auto.

**SMTP Port:** Enter the SMTP port of your email server.

**SMTP Server:** Enter the SMTP server address of your email.

**User Name:** Enter your email address.

**Password:** Enter the password of your email.

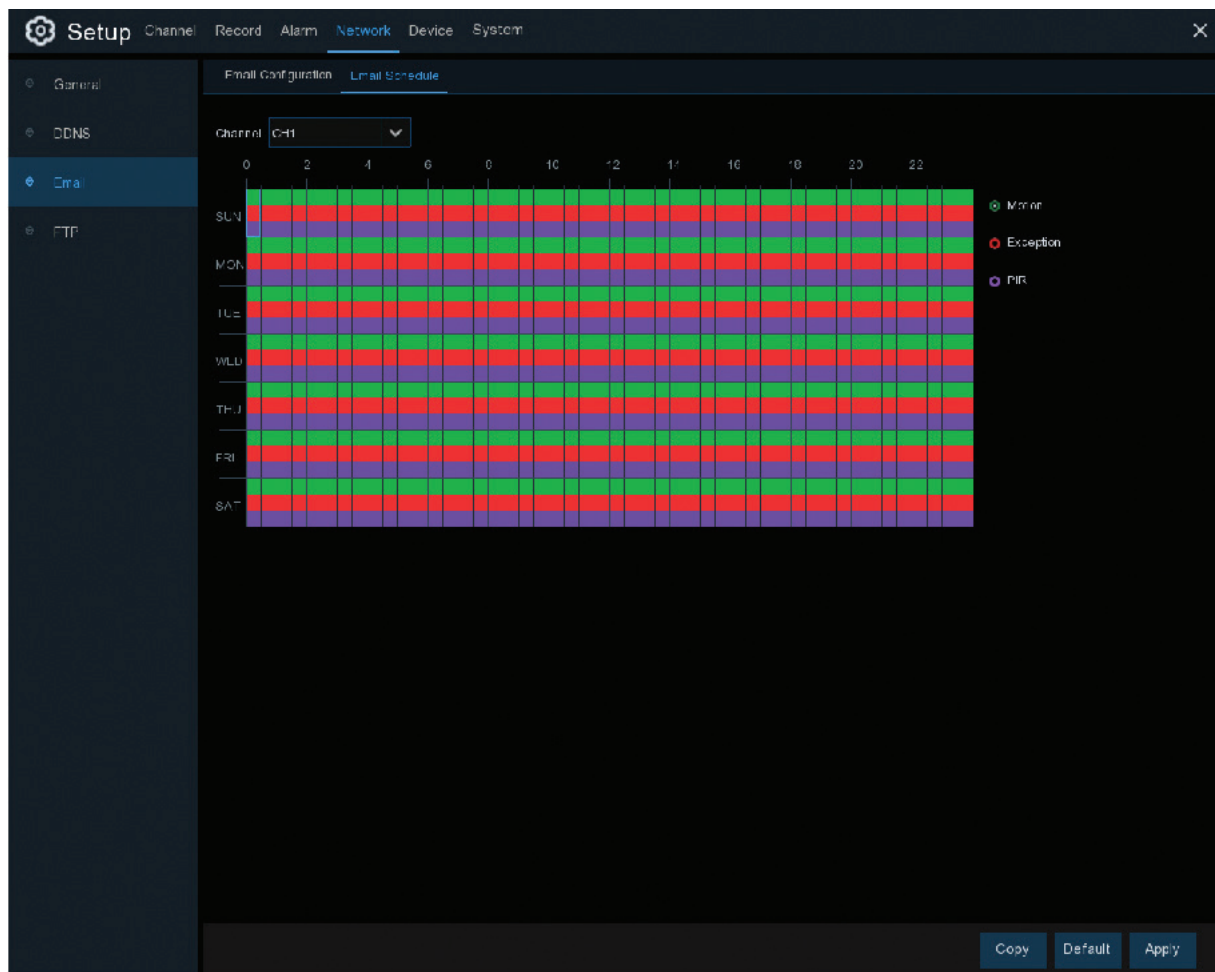
**Receiver 1~3:** Enter the email address where you want to receive the event notifications from the Wireless NVR.

**Interval:** Configure the length of the time interval between the notification emails from the Wireless NVR.

To make sure all settings are correct, click **Test Email**. The system sends an automated email message to your inbox. If you received the test email, it means the configuration parameters are correct.

### 5.4.3.2 Email Schedule

You need to configure the schedule to fully implement the Email notification.



The colour codes on email schedule have the following meanings:

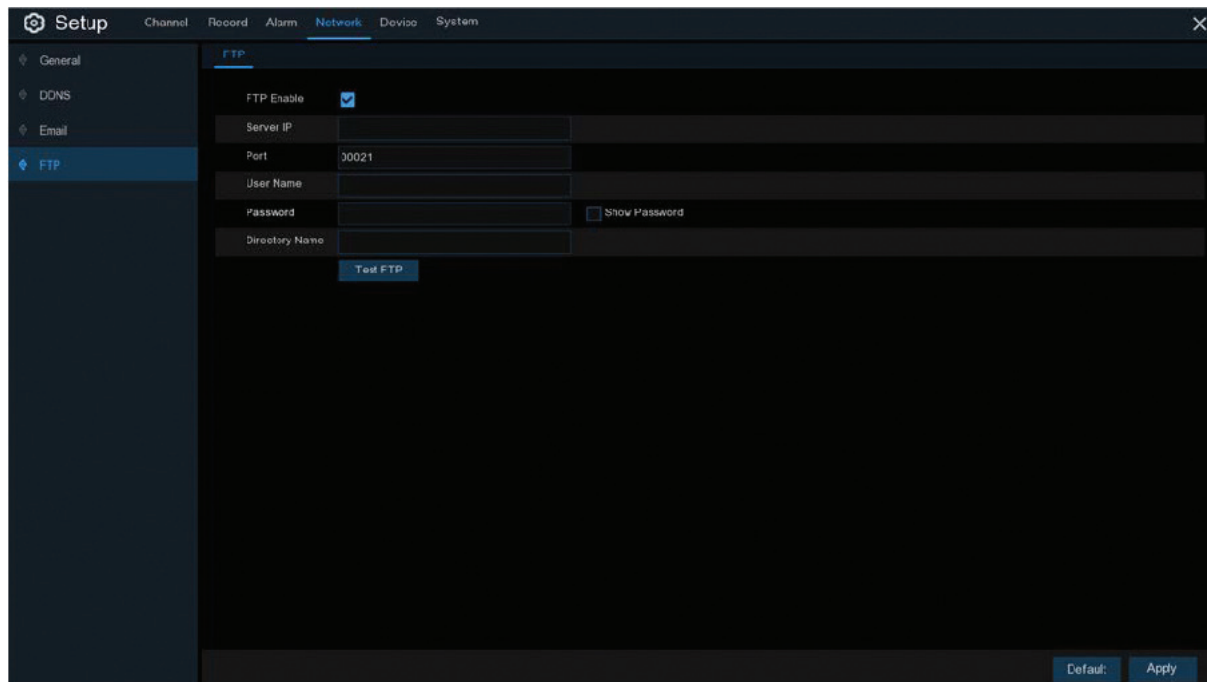
**Green:** Slot for Motion detection.

**Red:** Slot for Exception (HDD full, HDD error, or Video Loss).

**Purple:** Slot for PIR detection.

## 5.4.4 FTP

This menu allows you to enable FTP function to view and load captured snapshots from Wireless NVR to your storage device over FTP.



The screenshot shows a web-based configuration interface for a Wireless NVR. The main menu on the left includes General, DDNS, Email, and FTP (which is currently selected). The top navigation bar includes Channel, Record, Alarm, Network, Device, and System. The FTP configuration page has the following fields and controls:

- FTP Enable:** A checked checkbox.
- Server IP:** An empty text input field.
- Port:** A text input field containing the value "30021".
- User Name:** An empty text input field.
- Password:** A text input field with a "Show Password" checkbox to its right.
- Directory Name:** An empty text input field.
- Test FTP:** A button located below the Directory Name field.
- Default:** A button at the bottom right of the configuration area.
- Apply:** A button at the bottom right of the configuration area.

**FTP Enable:** Click to enable FTP function.

**Server IP:** Enter your FTP server IP address or domain name.

**Port:** Enter the FTP port for file exchanges.

**Name/ Password:** Enter your FTP server user name and password.

**Directory Name:** Enter the default directory name for the FTP file exchanges.

**Test FTP:** Click to test the FTP settings.

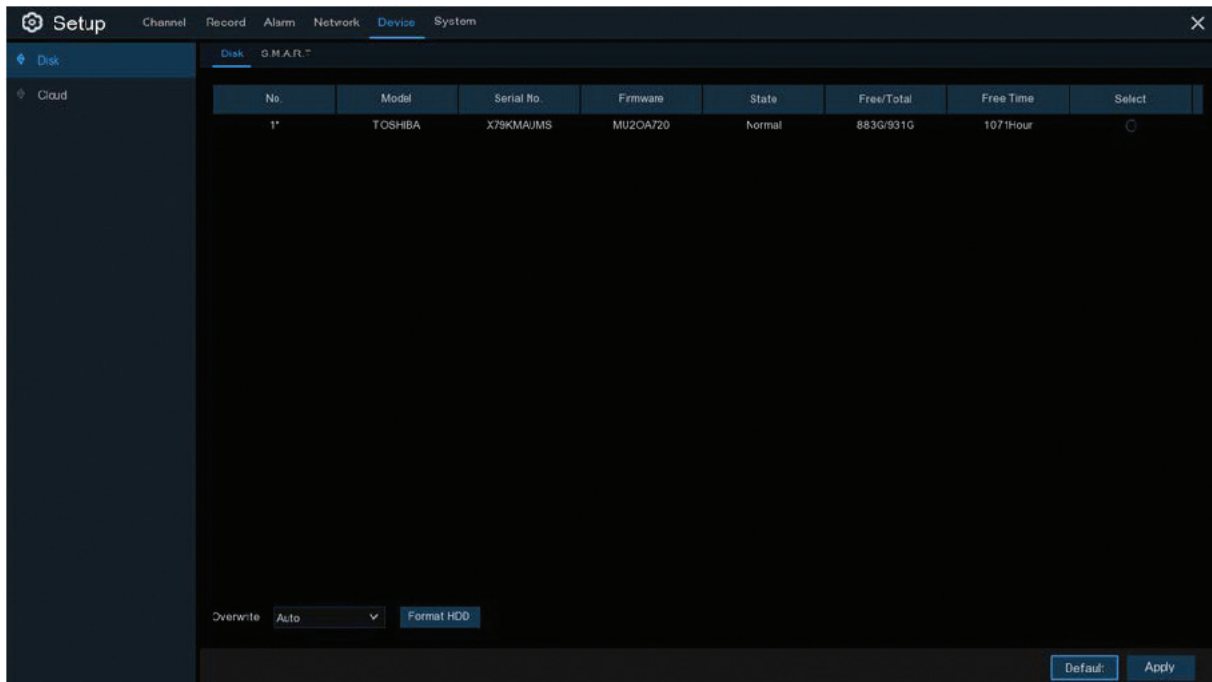


## 5.5 Device

In this section, you can configure the internal HDD function.

### 5.5.1 Disk

This menu allows you to check & configure the internal HDD(s). You need to format the HDD only at the first startup and if you replace a new HDD.



**Format HDD:** Select the HDD you want to format and then click **Format HDD**. To start formatting, you need to enter your user name and password and then click **OK** to confirm to continue formatting.

**Overwrite:** Use this option to overwrite the old recordings on the HDD when the HDD is full. For example, if you choose the option 7 days then only the last 7 days recordings are kept on the HDD. To prevent overwriting any old recordings, select **OFF**. If you have disabled this function, please check the HDD status regularly, to make sure the HDD is not full. Recording will be stopped if HDD is full.

## 5.5.2 S.M.A.R.T

This function can be used to display technical information on the hard drive installed inside your Wireless NVR. You can also perform a test (there are three types available) to evaluate and detect potential drive errors.

The screenshot shows the 'Setup' interface with the 'Disk' section selected. Under 'S.M.A.R.T.', the following information is displayed:

- HDD ID: Disk 1
- Self-check Type: Short
- Self-check State: Not detected
- TEMP(C): 40
- Utility Time(d): 41
- Whole Evaluation: PASSED
- Check button

**S.M.A.R.T. Info:**

ID	Attribute Name	Status	Flags	Value	Worst	Threshold	Raw Value
0x1	Raw Read Error Rate	OK	b	100	100	16	0
0x2	Throughput Performance	OK	5	100	100	54	0
0x3	Spin Up Time	OK	7	183	183	24	118 (Average 118)
0x4	Start Stop Count	OK	12	100	100	0	722
0x5	Reallocated Sector Ct	OK	33	100	100	5	0
0x7	Seek Error Rate	OK	b	100	100	67	0
0x8	Seek Time Performance	OK	5	100	100	20	0
0x9	Power On Hours	OK	12	100	100	0	1137
0xa	Spin Retry Count	OK	13	100	100	60	0
0xe	Power Cycle Count	OK	32	100	100	0	101
0xc0	Power-Off Retract Count	OK	32	100	100	0	723
0xc1	Load Cycle Count	OK	12	100	100	0	723
0xc2	Temperature Celsius	OK	2	150	150	0	40 (Min/Max: 25/58)
0xc4	Reallocated Event Count	OK	32	100	100	0	0
0xc5	Current Pending Sector	OK	22	100	100	0	0
0xc6	Offline Uncorrectable	OK	8	100	100	0	0
0xc7	UDMA CRC Error Count	OK	a	200	200	0	9

**Whole Evaluation not passed, continue to use the disk:** If for some reason the hard drive has developed a fault (such as one or more bad sectors), you can instruct your Wireless NVR to continue saving to the drive.

**Self-check Type:** There are three types available:

**Short:** This test verifies major components of the hard drive such as read/write heads, electronics and internal memory.

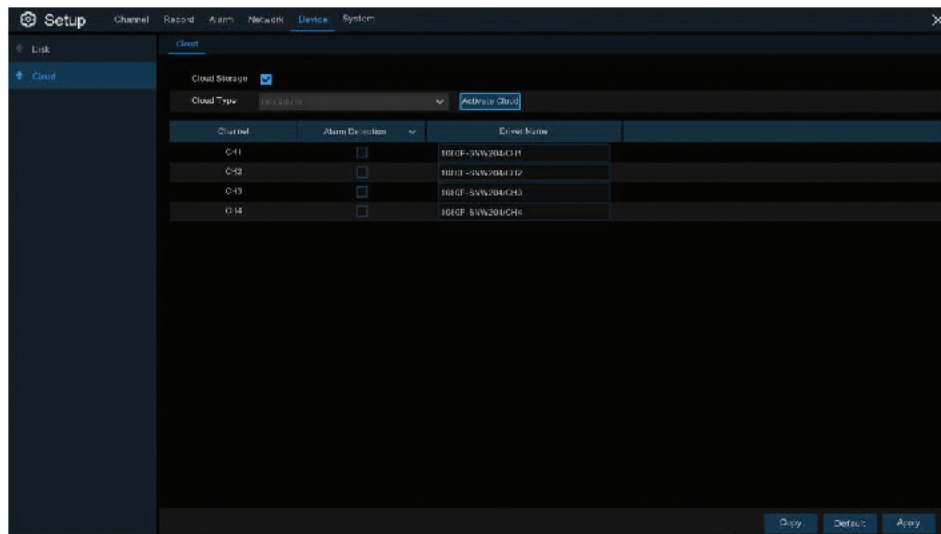
**Long:** This is a longer test that verifies the above as well as performing a surface scan to reveal problematic areas (if any) and forces bad sector relocation

**Conveyance:** This is a very quick test that verifies the mechanical parts of the hard drive are working.

**Note:** When performing a test, your Wireless NVR will continue to work as normal. If an HDD S.M.A.R.T error found, the HDD can be continued to use, but there will be a risk to lose recording data. It is recommended to replace a new HDD.

## 5.5.3 Cloud

This menu allows you to see what is happening on your camera site anytime, It can upload the captured pictures to Dropbox at normal time, or when motion detection happens.



**Cloud Storage:** Enable to allow cloud settings

**Cloud Type:** Only Dropbox cloud storage is supported currently

**Channel:** Select the channels where you want to upload the snapshots to Dropbox

**Alarm Detection:** Enable if you want to upload snapshots to Dropbox when the camera detects a motion

**Drive Name:** Enter the cloud storage name for your Wireless NVR

**Activate Cloud:** Click to activate the function. An activation email will be sent to the Receiver email account

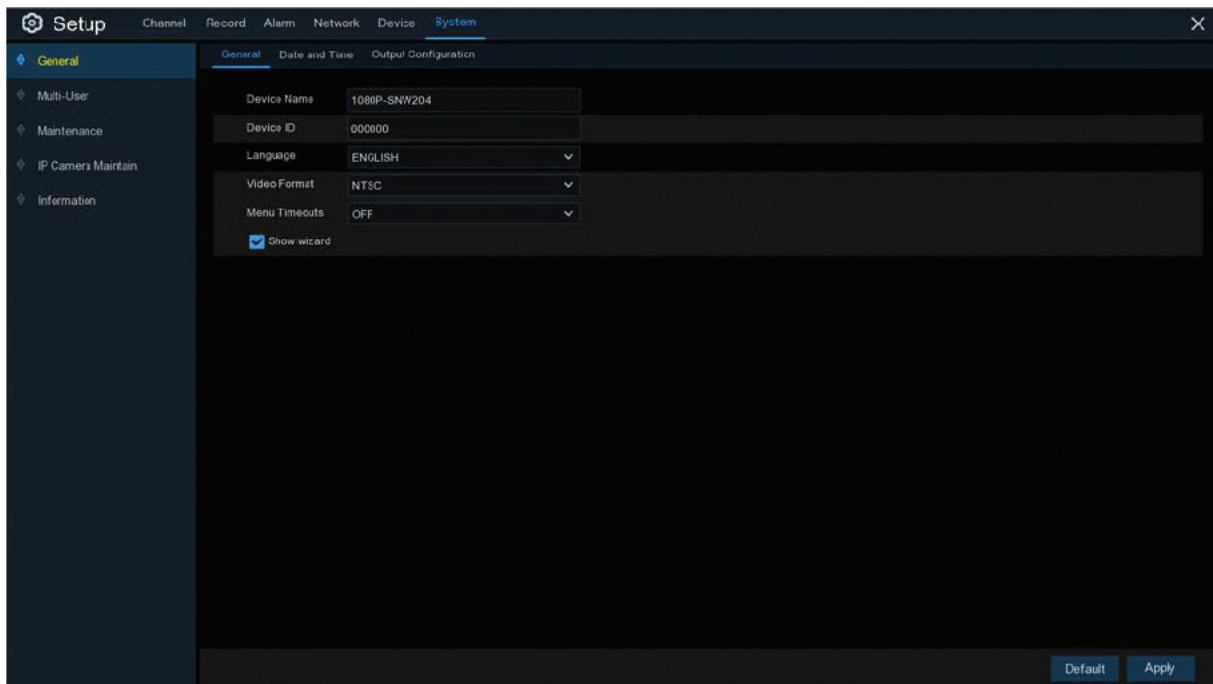
### Process to start uploading the snapshots

- 1) To use the cloud backup, you need to register your email first. For the detail, please refer to the page 35.
- 2) Register an account on <https://www.dropbox.com/>.
- 3) Configure network to ensure NVR is under network.
- 4) **Configure Cloud:** Enable Cloud and set the channel. Enable Motion Detection to have it capture pictures when motion detection happens.
- 5) Drive Name refers to the name created in the folder of Dropbox and the name can be defined by the user, e.g. 1080P-SNW204. The folder is to store captured pictures from the NVR.
- 6) Click [**Active Cloud**] to activate Cloud and Email for the user verification will be sent. Click the link in the email and then log in to your dropbox account, and click permit. NVR cloud storage function will be activated. If you have logged in your dropbox account before Cloud storage activation, then no need to relogin. Just click Permit to complete the activation. Please finish the activation within 3 minutes. After activation is completed, you can use the Cloud storage function.
7. Click the icon at the upper-left of dropbox account interface to view the folder made in the 5th step.
- 8) Open the Dropbox folder to view the NVR captured pictures.

## 5.6 System

Change general system information such as date, time and region, edit passwords and permissions, and more.

### 5.6.1 General



**Device Name:** Enter the desired name for your Wireless NVR. The name can include both letters and numbers.

**Device ID:** Enter the desired ID for your Wireless NVR. The device ID is used to identify the Wireless NVR, and can only be composed of numbers. For example, 2pcs Wireless NVRs are installed in the same place, the Device ID is 000000 for one of the Wireless NVRs, and 111111 for another Wireless NVR. When you want to operate the Wireless NVR with a remote controller, both of the Wireless NVR may receive the signal from controller & act at the same time. If you want to control only the Wireless NVR with ID 111111, you can input the Device ID 111111 in login page with remote controller for further operations.

**Language:** Select a language you would like the system menus to be displayed in. Multiple languages are available.

**Video Format:** Select the correct video standard for your region.

**Menu Timeouts:** Click the drop-down menu to select the time your Wireless NVR will exit the Main Menu when idle. You can also disable this by selecting “OFF” (password protection will be temporarily disabled).

**Show Wizard:** Click the checkbox if you would like to display the Startup Wizard each time you turn on or reboot your Wireless NVR.

## 5.6.1.1 Date and Time

The screenshot shows the 'Setup' interface with the 'System' tab selected. The 'Date and Time' configuration page is displayed, featuring a sidebar with navigation options like 'Multi-User', 'Maintenance', 'IP Camera Mairtain', and 'Information'. The main content area is divided into three sections: 'Date and Time', 'NTP Settings', and 'DST Settings'. The 'Date and Time' section includes fields for Date (04/14/2017), Time (17:12:49), Date Format (MMDD/YY), Time Format (24hour), and Time Zone (GMT+08:00). The 'NTP Settings' section includes an 'Enable NTP' checkbox and a 'Server Address' dropdown (pool.ntp.org). The 'DST Settings' section includes an 'Enable DST' checkbox, 'Time Offset' (1Hour), 'Enabl DST' (Week), and 'Start Time' (Mar, The 2nd, Sun, 02:00:00) and 'End Time' (Nov, The 1st, Sun, 02:00:00). Buttons for 'Default' and 'Apply' are at the bottom right.

### Date & Time

**Date:** Click the calendar icon to change the date.

**Time:** Click the dialogue box to change the time.

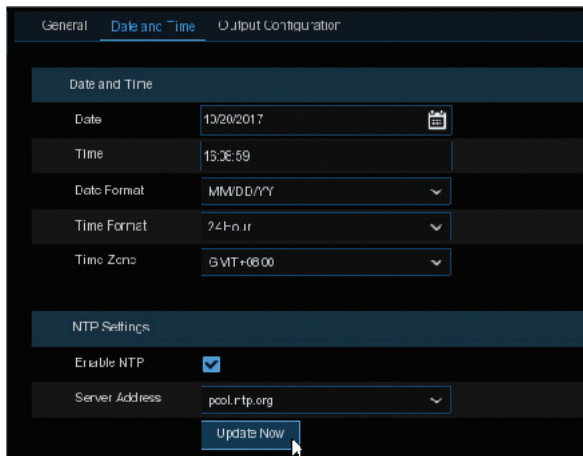
**Date Format:** Select the preferred date format.

**Time Format:** Select the preferred time format.

**Time Zone:** Select a time zone relevant to your region or city.

### 5.6.1.2 NTP Settings

The NTP (Network Time Protocol) function allows your Wireless NVR to automatically sync its clock with a time server. This gives it the ability to constantly have an accurate time setting (your Wireless NVR will periodically sync automatically).



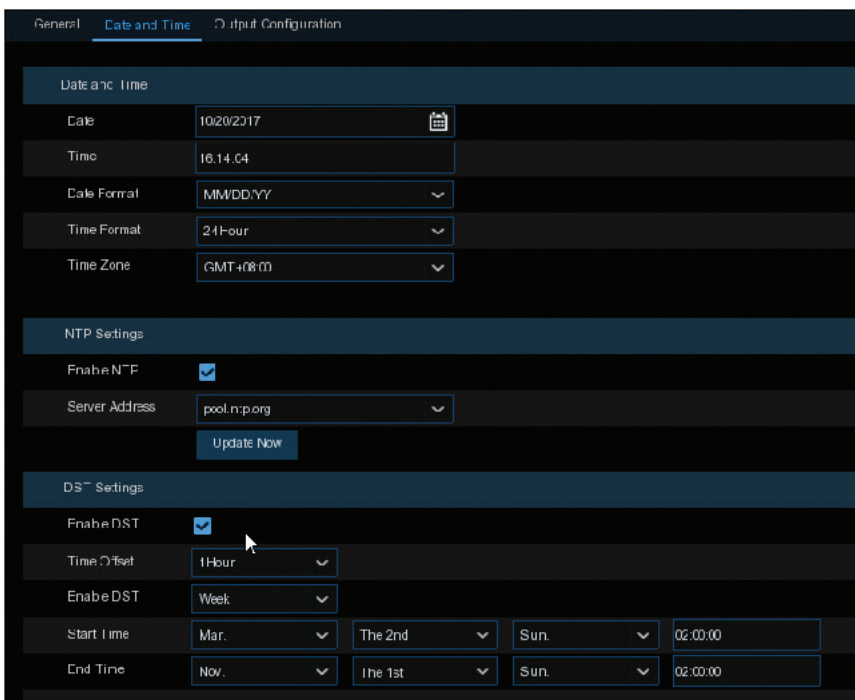
Check to enable the **NTP**, and select a **Server Address**, click Update Now to manually sync the date & time.

Click **Apply** to save your settings.

When NTP function is enabled, system will update the system time at 00:07:50 per day, or every time when the system is starting up.

### 5.6.1.3 DST Settings

The DST (Daylight Saving Time) function allows you to select the amount of time that Daylight Saving has increased by in your particular time zone or region.



**Enable DST:** If Daylight Saving applies to your time zone or region, check this option to enable.

**Time Offset:** Select the amount of time that Daylight Saving has increased by in your time zone. This refers to the difference in minutes, between Coordinated Universal Time (UTC) and the local time.

**Enable DST:** You can select how Daylight Saving starts and ends:

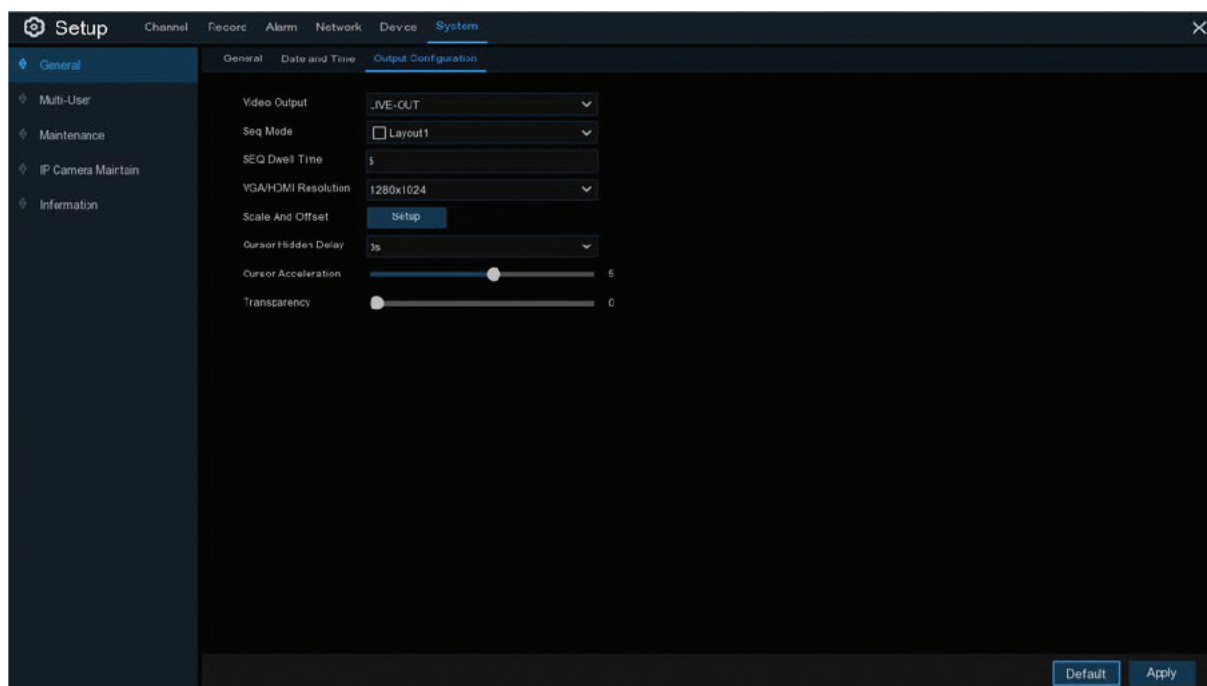
**Week:** Select the month, a particular day and time when Daylight Saving starts and ends. For example, 2 a.m. on the first Sunday of a particular month.

**Date:** Select the start date (click the calendar icon), end date and time when Daylight Saving starts and ends.

**Start Time / End Time:** Set the start time and end time for Daylight Saving.

## 5.6.2 Output Configuration

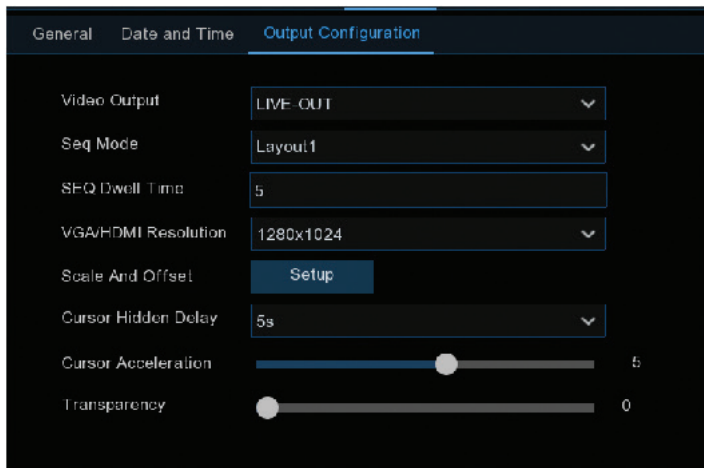
This menu allows you to configure video output parameters.



**Video Output:** To choose the output options:

**LIVE-OUT** is used to configure the main output parameters.

## 5.6.2.1 LIVE-OUT



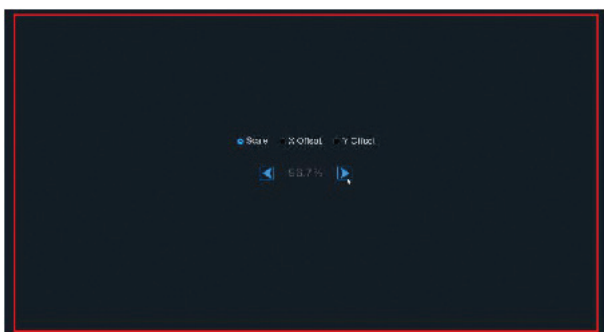
Choose **LIVE-OUT** from the Video Output drop-down menu.

**SEQ Mode:** Select how many video channels you would like to display when your Wireless NVR is in sequence mode.

**SEQ Dwell Time:** Enter in seconds the maximum length of time you would like to display a video channel in sequence mode before displaying the next video channel (300 seconds is the maximum).

**Output Resolution:** Select a display resolution that is suitable for your TV. 1920 x 1080 will suit most TVs.

**Scale and Offset:** The Wireless NVR supports to adjust the size & position of the display screen to match your monitor or TV. Click **Setup** button to adjust.



**Scale:** To adjust the size of the displayed screen by scale.

**X Offset:** To move the displayed screen to left or right.

**Y Offset:** To move the displayed screen to up or down.

Click once or long press the left button of your mouse on the arrow to adjust the size and position, or you can scroll the wheel of the mouse to adjust. Click the right button of your mouse to exit, and click **Apply** to save your modifications.

**Cursor Hidden Delay:** Click the drop-down menu to select the time your Wireless NVR will hide the mouse cursor when idle. You can also disable this by selecting “OFF” (password protection will be temporarily disabled).

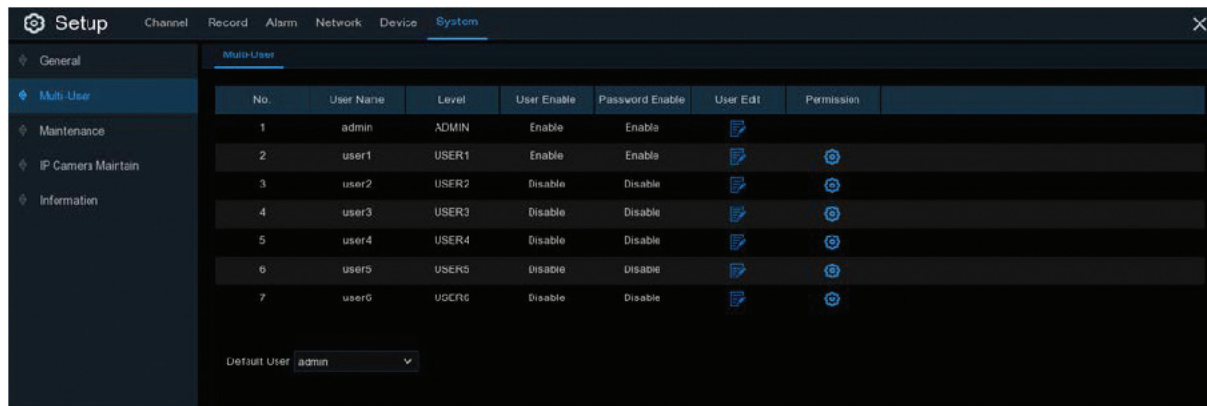
**Cursor Acceleration:** To adjust the speed to move the mouse cursor.

**Transparency:** Click and hold the slider left or right to change how transparent the Menu Bar and Main Menu will appear on-screen. Adjust accordingly.



## 5.6.3 Multi-User

This menu allows you to configure the user name, password and user permission.

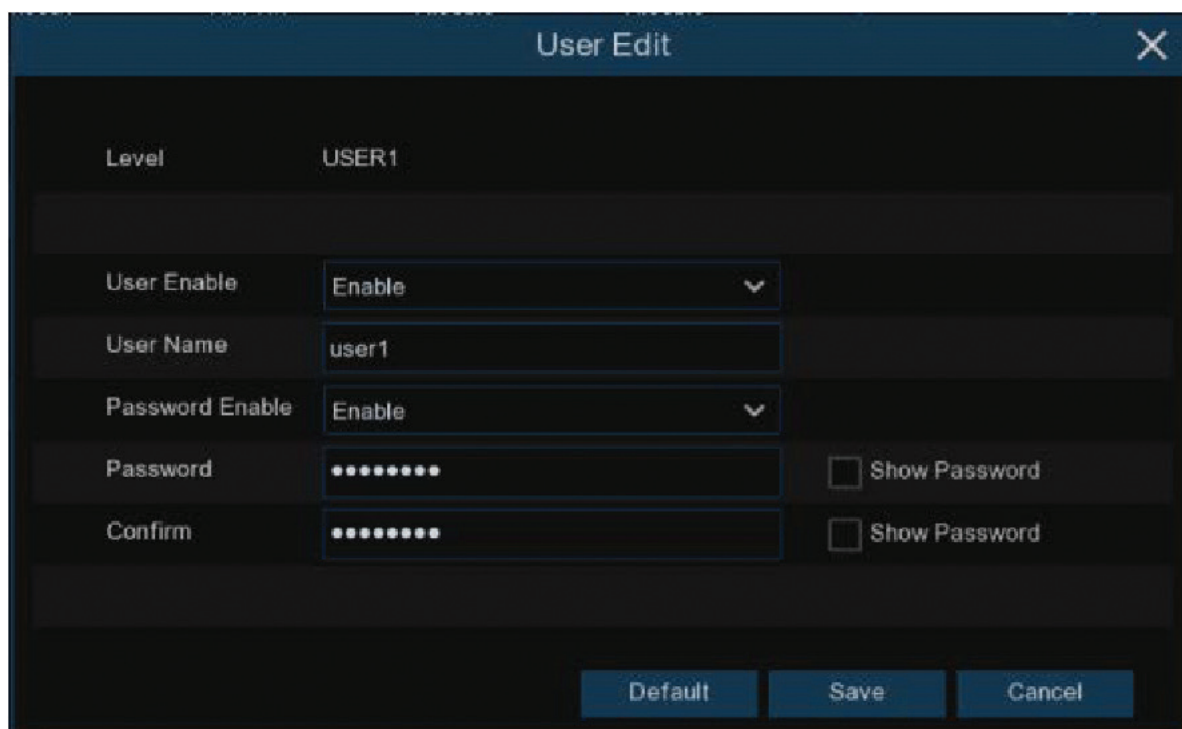


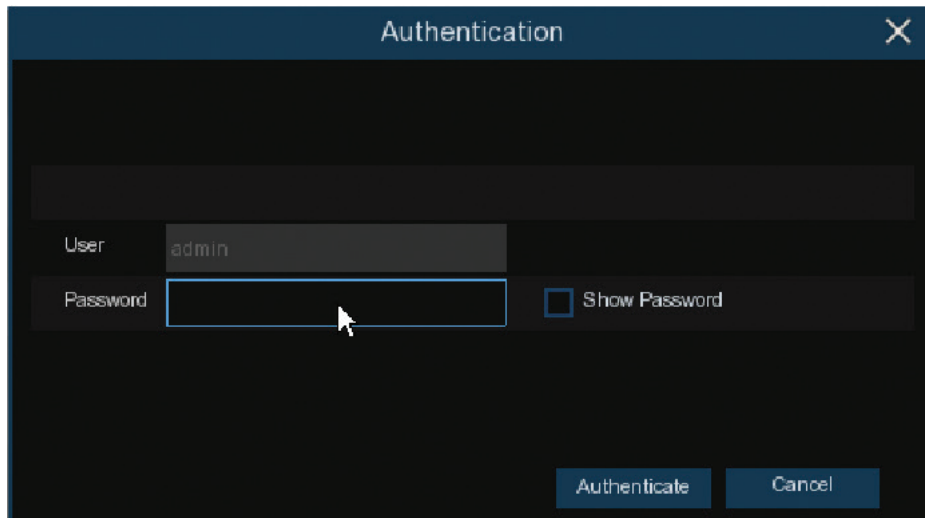
The system supports the following account types:

- **ADMIN — System Administrator:** The administrator has full control of the system, and can change both administrator and user passwords and enable/disable password protection.
- **USER — Normal User:** Users only have access to live viewing, search, playback, and other functions. You may set up multiple user accounts with varying levels of access to the system.

### 5.6.3.1 Changing Password

To change the password for the administrator or user accounts, click the User Edit icon. The password has to be a minimum of 8 characters and can contain a mixture of numbers and letters. Enter your new password again to confirm, and then click **Save** to save your new password. You will be required to input your old password to authenticate.





**Password Enable:** It's strongly recommended to enable the password to protect your privacy. If you want to disable the password protection, please ensure your Wireless NVR is placed in a secure place.

### 5.6.3.2 Add New Users

Multi-User						
No.	User Name	Level	User Enable	Password Enable	User Edit	Permission
1	admin	ADMIN	Enable	Enable		
2	user1	USER1	Enable	Enable		
3	user2	USER2	Disable	Disable		
4	user3	USER3	Disable	Disable		
5	user4	USER4	Disable	Disable		
6	user6	USER6	Disable	Disable		
7	user6	USER6	Disable	Disable		

Default User: admin ▼

1. Select one of the user accounts that is currently disabled, click the User Edit icon .

The image shows a 'User Edit' dialog box with a dark background. At the top, it says 'User Edit' and has a close button (X). Below that, there are several fields: 'Level' with the value 'USER1', 'User Enable' with a dropdown menu set to 'Enable', 'User Name' with the value 'user1', 'Password Enable' with a dropdown menu set to 'Enable', 'Password' with a redacted password (represented by a blue box) and a 'Show Password' checkbox (unchecked), and 'Confirm' with a redacted password (represented by a blue box) and a 'Show Password' checkbox (unchecked). At the bottom of the dialog, there are three buttons: 'Default', 'Save', and 'Cancel'.

2. Select **Enable** from the drop-down next to **User Enable**.
3. Click the field next to **User Name** to change the user name for the account.
4. Select **Enable** from the drop-down next to **Password Enable**.
5. Click the field next to **Password** to enter the desired password.
6. Click the field next to **Confirm** to reenter the password.
7. Click **Save**. You will be required to input your Admin password to authenticate.

### 5.6.3.3 Setting User Permissions

The administrator account is the only account that has full control of all system functions. You can enable or disable access to certain menus and functions of each user account.

No.	User Name	Level	User Enable	Password Enable	User Edit	Permission
1	admin	ADMIN	Enable	Enable		
2	user1	USER1	Enable	Enable		
3	user2	USER2	Disable	Disable		
4	user3	USER3	Disable	Disable		
5	user4	USER4	Disable	Disable		
6	user5	USER5	Disable	Disable		
7	user6	USER6	Disable	Disable		

Default User:

1. Click the edit icon under Permission tab.

**User Permission**

User Name: user1

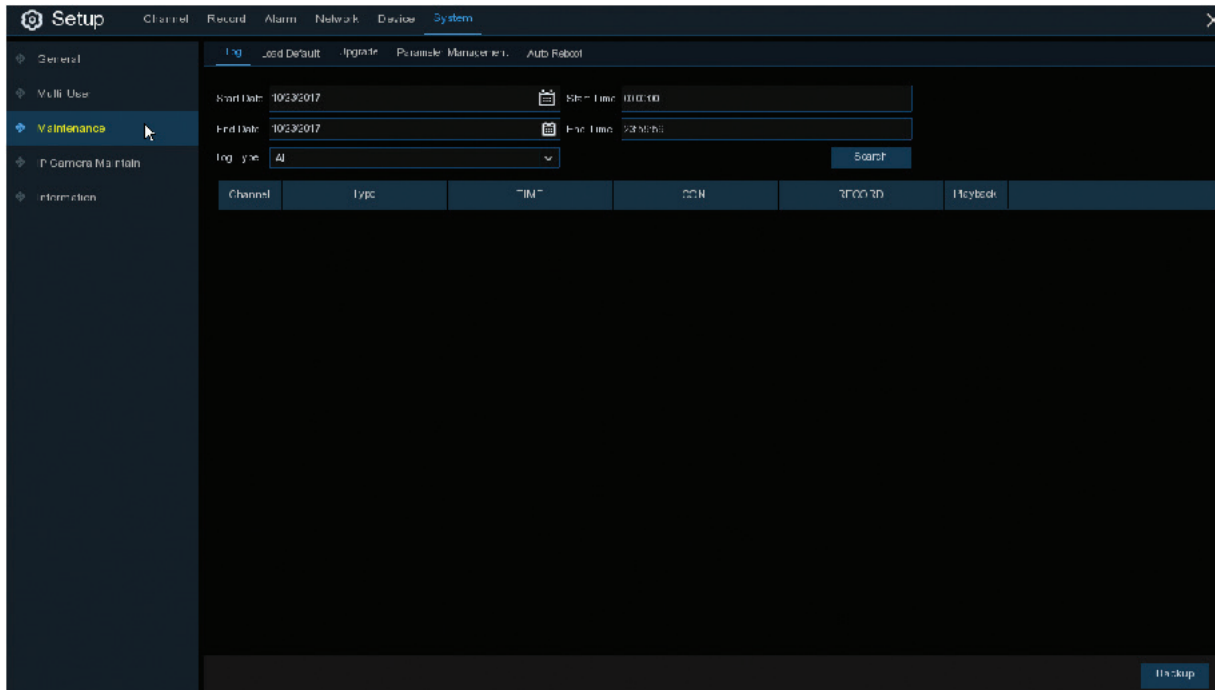
Log Search   
  Parameter   
  Auto Reboot   
  Manual Record  
 Disk   
  Remote Login   
  BEQ Control   
  Manual Capture  
 Backup  
 1 2 3 4  
 Live  
 1 2 3 4  
 Playback  
 1 2 3 4

2. Check the boxes next to any system menus or capabilities you would like the user to access. Click **All** to check all boxes. Click **Clear** to check none of the boxes.
3. Click **Save** to save your modifications.

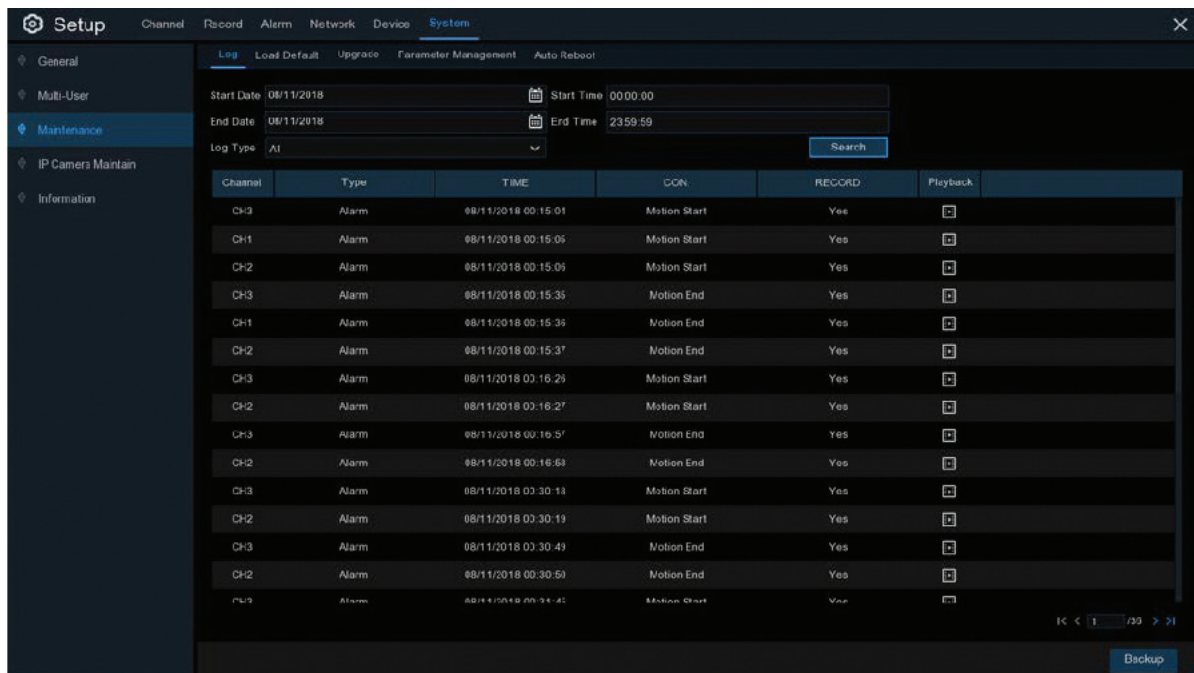
## 5.6.4 Maintenance

In this section, you will be able to search & view the system log, load default settings, upgrade the system, export & import system parameters and manager system auto reboot.



### 5.6.4.1 Log

The system log shows you important system events, such as motion alarms and system warnings. You can easily create a backup file of the system log for a set time period to a USB flash drive.

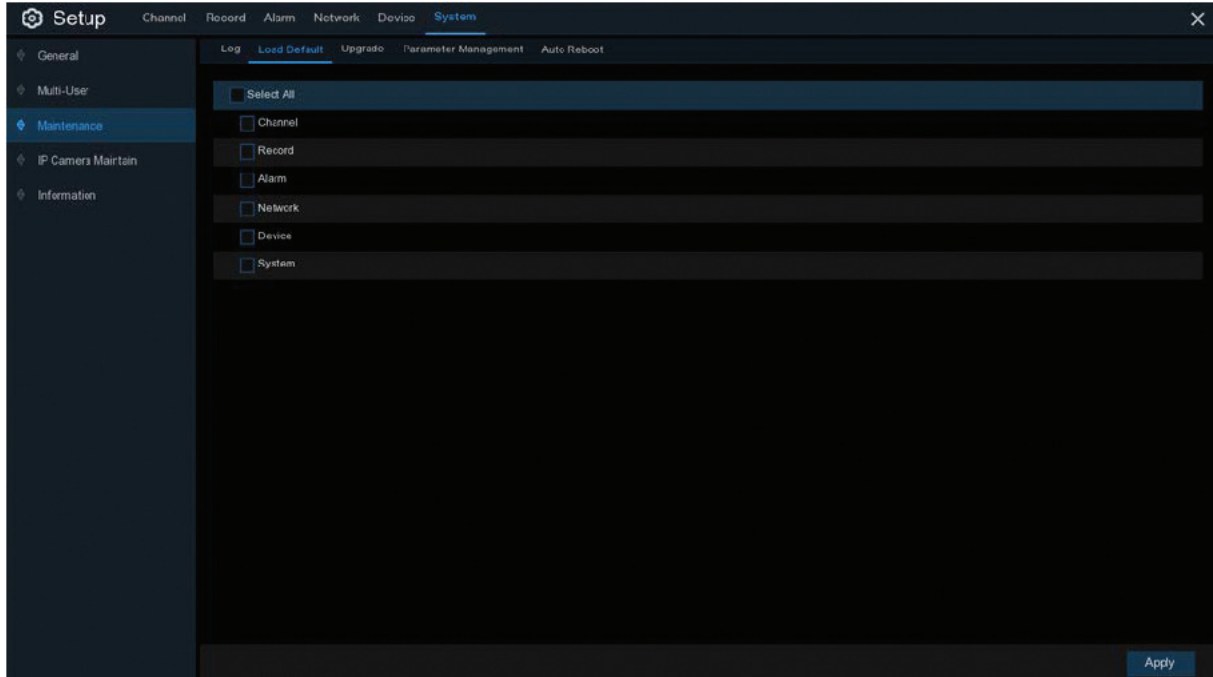


## Log Searching and Backing Up:

1. Click the field next to **Start Date & Start Time** to choose the starting date & time for your search from the on-screen calendar.
2. Click the field next to **End Date & End Time** to choose the end date & time for your search from the on-screen calendar.
3. Select the type of events you would like to search for from the dropdown next to **Log Type**, or select **All** to see the entire system log for the selected time period.
4. Click **Search**.
5. Browse system log events from your search period:
  - Video events can be played back instantly by clicking in the **Playback** column. Right-click to return to your search results.
  - Use the **⏪ < / > ⏩** buttons in the bottom-right corner of the menu to move between pages of system log events.
6. Click **Backup** to create a backup of the system log for your search period. Please make sure your flash drive has been connected to the Wireless NVR's USB port.
7. The backup drive menu appears. Navigate to the folder you want the backup file to be saved in, then click **OK** to begin.

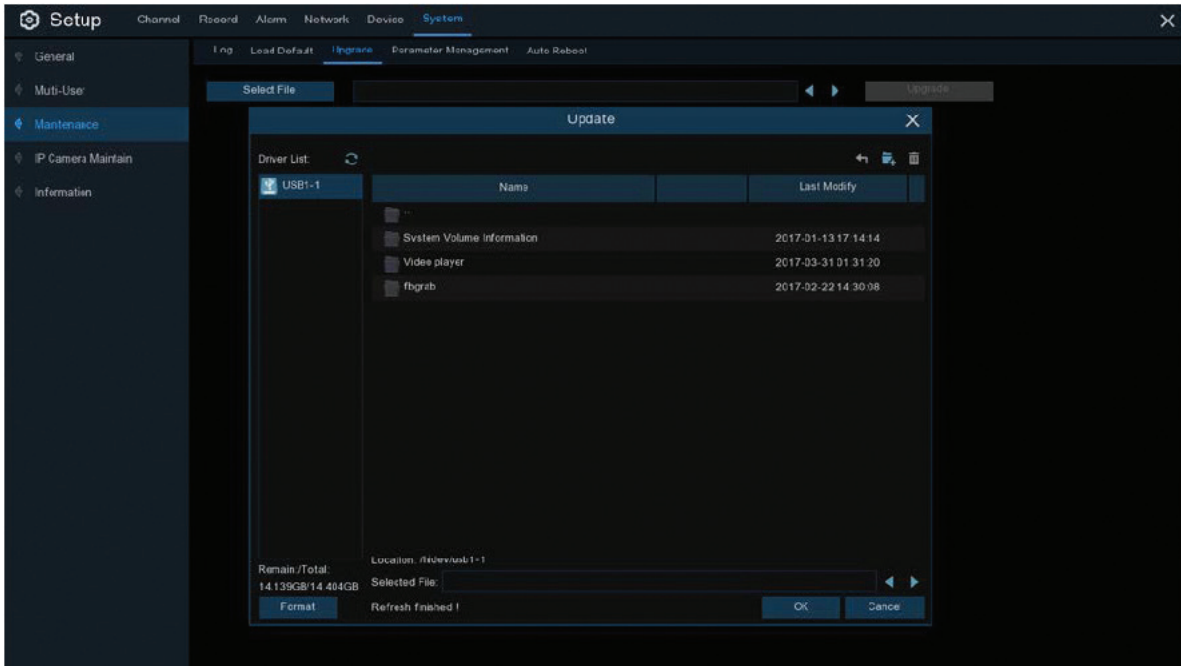
### 5.6.4.2 Load Default

Reset the Wireless NVR settings to its out-of-box state. You can choose to reset all settings at once, or just settings on specific menus. Restoring default settings will not delete recordings and snapshots saved to the hard drive.



Check the items you want restore, or check **Select All** to choose all items. Click **Apply** to load default settings of your chosen items.

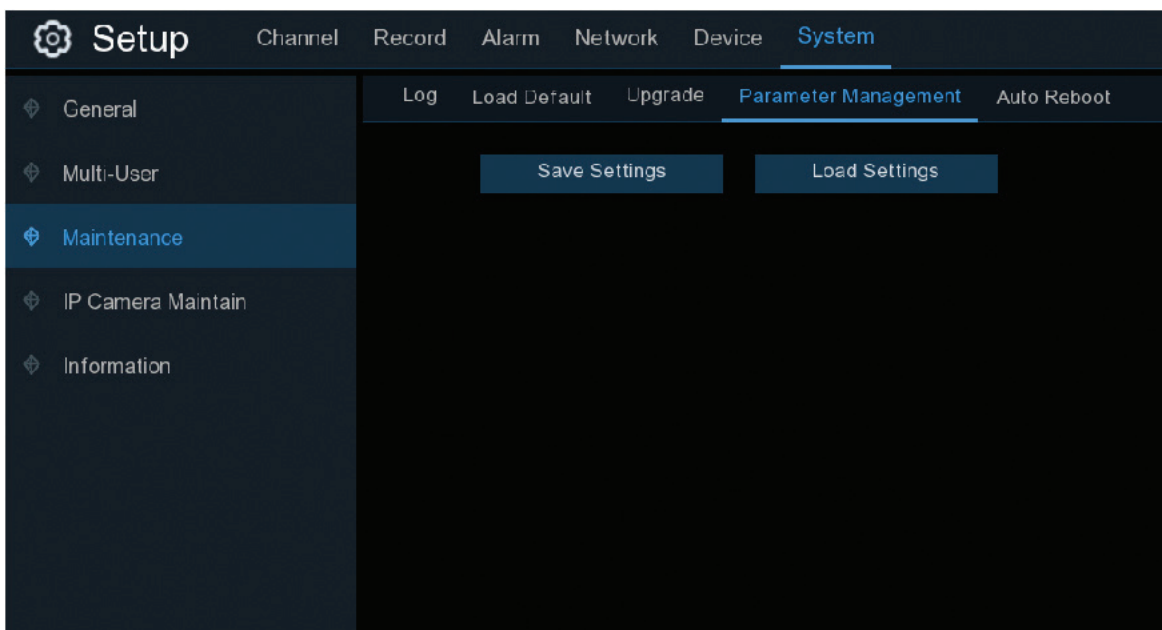
### 5.6.4.3 Upgrade



1. Copy the firmware file (.sw file) to your USB drive, and insert the USB flash drive into the NVR USB port.
2. Click Select File button to choose the firmware file in your USB flash drive, then Click **OK**.
3. Click **Upgrade** button to start system upgrade. The system upgrade will last around 5-10 minutes, please do **NOT** power off the Wireless NVR or remove the USB from Wireless NVR during firmware upgrade.

### 5.6.4.4 Parameter Management

You can export the main menu settings you have configured to a USB flash drive, or import an exported setting file from USB flash drive to the Wireless NVR.

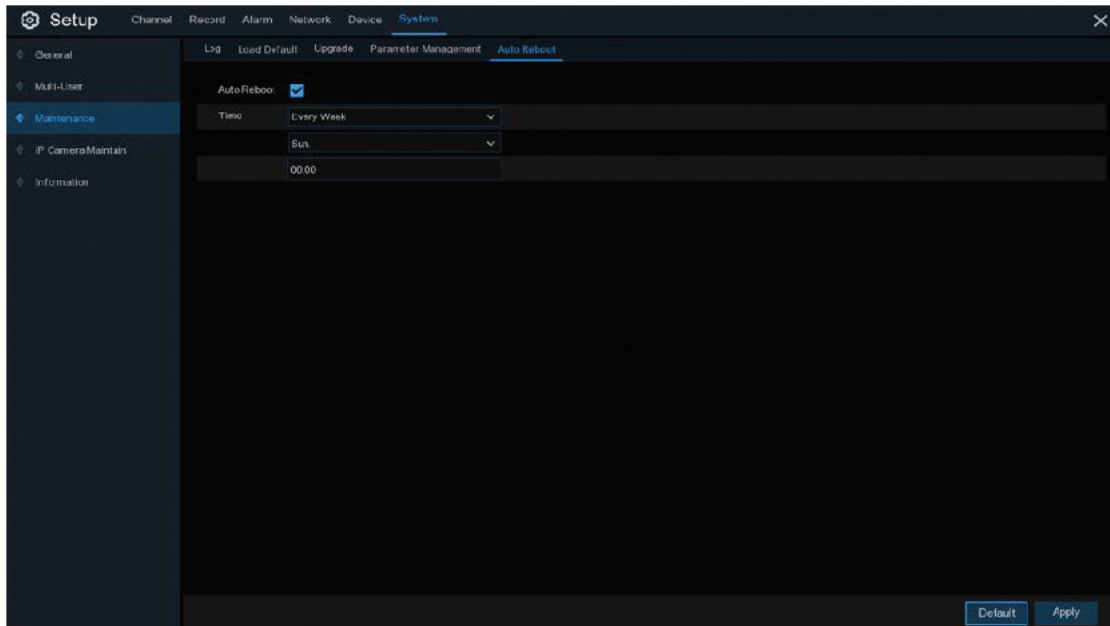


**Save Settings:** Click to save the Wireless NVR current system settings to the USB device. You will be required to input the Admin password to authenticate.

**Load Settings:** Once you have created a system settings export, you can import the settings on another NVR. Click **Load Settings** button to navigate to the system settings file you want to import from your USB flash driver. You will be required to input the Admin password to authenticate.

### 5.6.4.5 Auto Reboot

This menu allows the system to auto reboot the Wireless NVR regularly. It is recommended to leave this function enabled, as it maintains the operational integrity of your Wireless NVR.



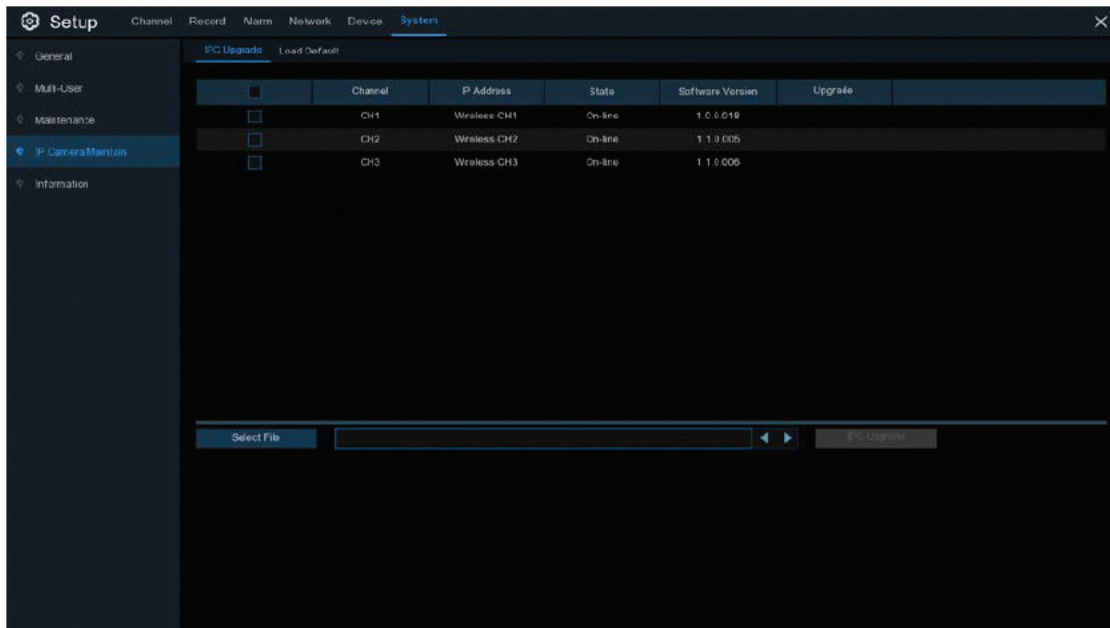
**Auto Reboot:** Check to enable.

**Time:** You can set the Wireless NVR to reboot by day, week or month.

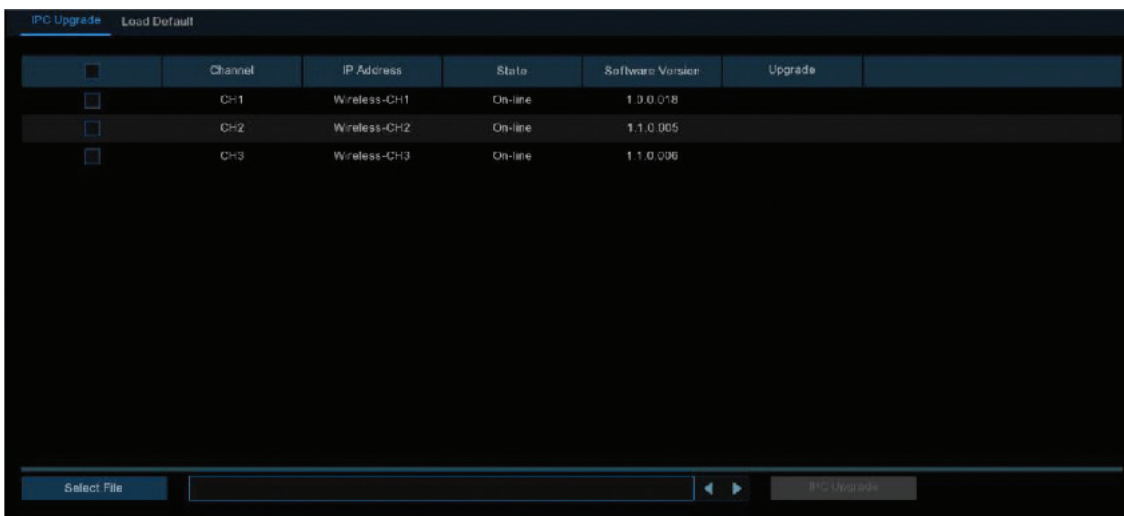


## 5.6.5 IP Camera Maintain

This menu allows you to upgrade the IP camera's firmware and restore default settings of IP camera.



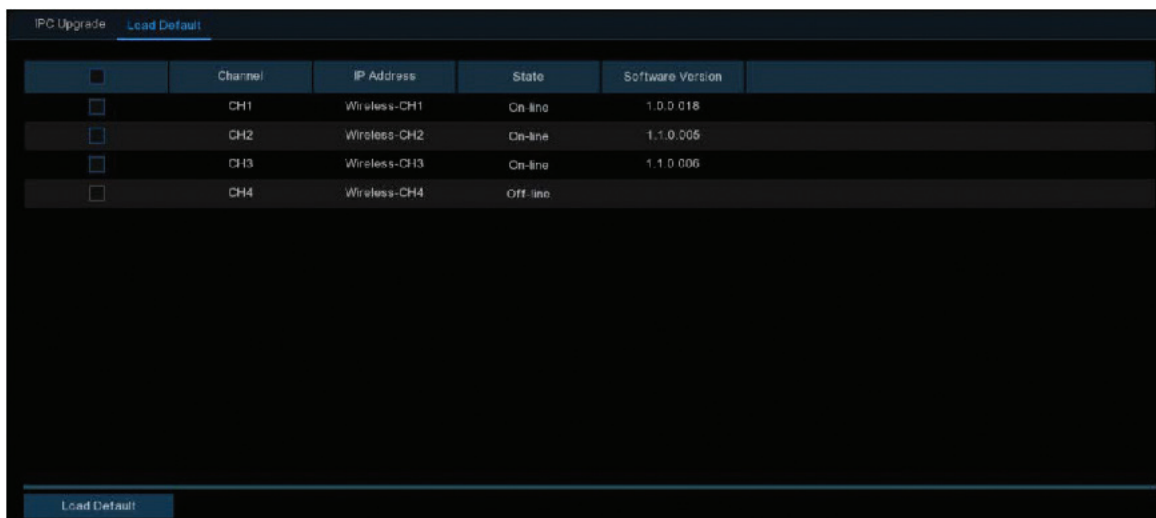
### 5.6.5.1 Upgrade IP Camera



1. Choose one of the IP cameras you want to upgrade firmware.
2. Click **Select File** select the update file from your USB flash drive, then click **OK**.
3. Click IPC Upgrade button to start upgrading. You will be required to input the Admin password to authenticate. Please do **NOT** power off the Wireless NVR and IP camera or remove the USB during the upgrading.



## 5.6.5.2 Load Default Settings for IP Camera



1. Choose the IP cameras you want to restore.
2. Click Load Default to restore settings. You will be required to input the Admin password to authenticate.

## 5.6.6 System Information

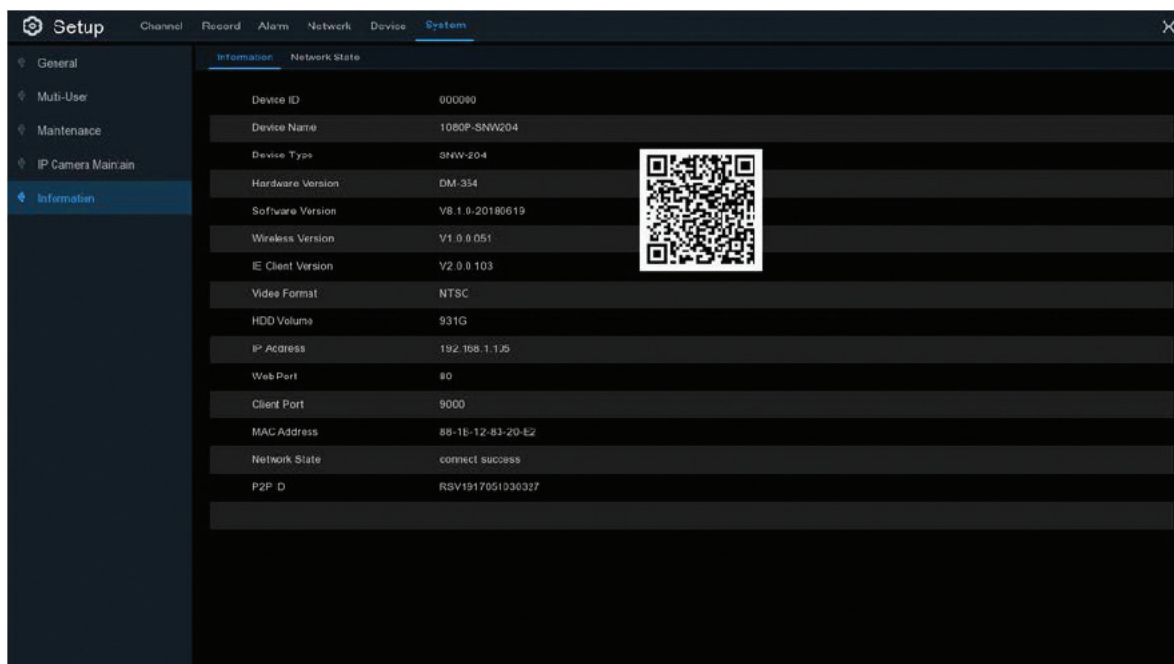
This menu allows you to view the system information, channel information, record information & network status.

### 5.6.6.1 Information

View system information such as device ID, device model name, IP address, MAC address, firmware version and more.

You will find the P2P ID & P2P QR code in the information page.

You can scan this QR code with mobile app to remote view the Wireless NVR.



## 5.6.6.2 Network State

Information	Network State
Attribute	Value
WLAN	
IP Address	192.168.1.105
Subnet Mask	255.255.255.0
Gateway	192.168.1.1
MAC Address	88-1B-12-83-20-E2
DHCP	Enable
DNS1	221.4.221.198
DNS2	8.8.8.8
PPPoE	Disable
Port	
Web Port	80
Client Port	9000
RTSP Port	554
UPNP	Disable

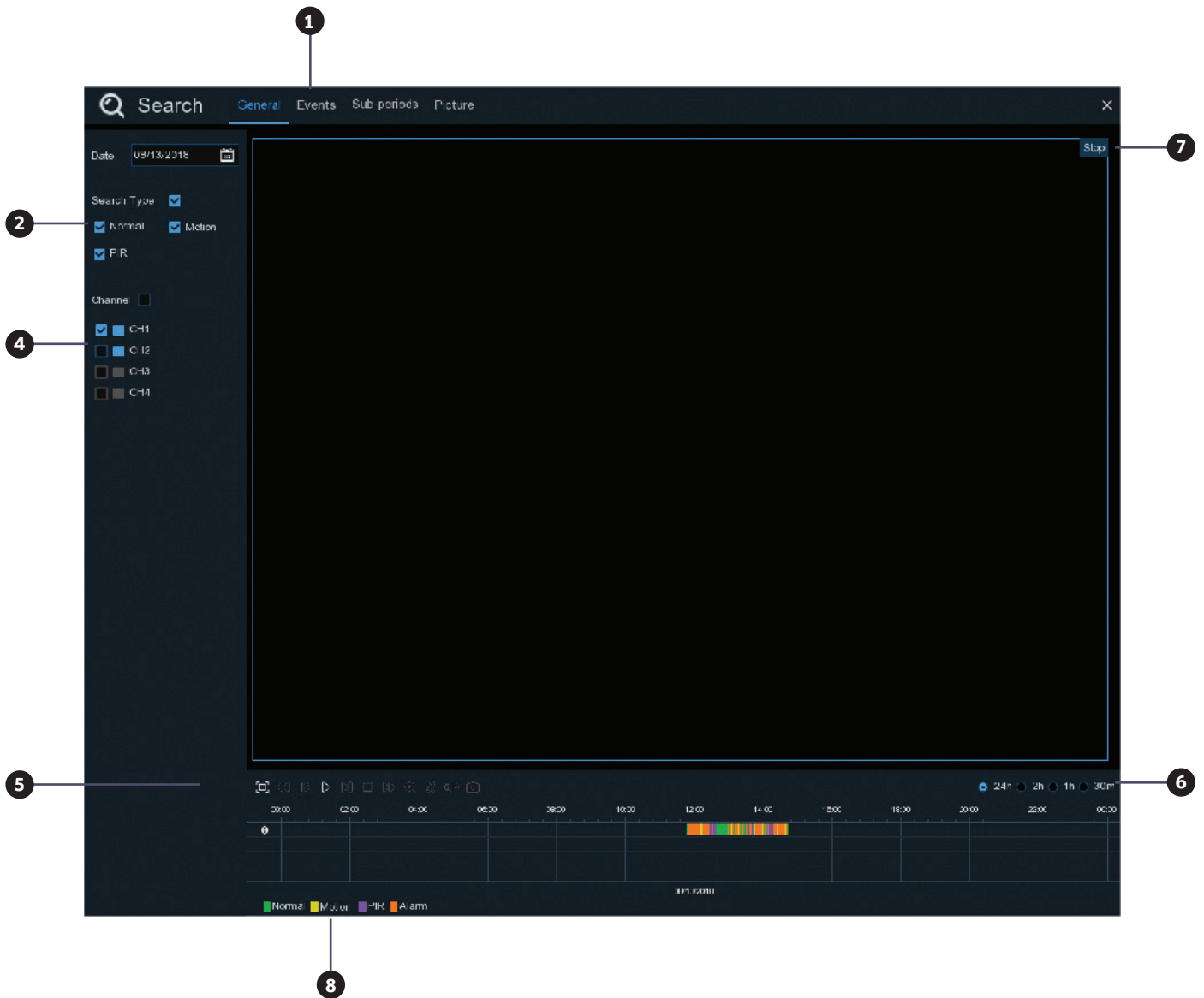
View network information.

# Chapter 6: Search, Playback & Backup

The Search function gives you the ability to search for and play previously recorded videos as well as snapshots that are stored on your Wireless NVR hard drive. You have the choice of playing video that matches your recording schedule, manual recordings or motion events only. The Backup function gives you the ability to save important events (both video and snapshots) to a USB flash drive.

## 6.1 Using Search Function














Click  **Search** button in the Start Menu to enter search section.

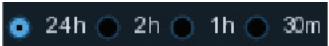


- 1. Search Options:** the system provides various search & playback methods: General, Events, Sub-periods & Pictures
- 2. Search Date:** search by a date to play back.
- 3. Search Type:** the system provides different search types to narrow your search.
- 4. Channel Selection:** to choose the channels you want to search & play.

**5. Video Playback Controls:** to control the video playback.



-  Enlarge the video playback to full screen
-  Rewind, x2, x4, x8 and x16
-  Slow Play, 1/2, 1/4 and 1/8, 1/16 speed
-  Play
-  Pause
-  Play frame by frame. Click once to play a frame of the video
-  Stop
-  Fast Forward, x2, x4, x8 and x16
-  Digital Zoom: Click to zoom in then click-and-drag on a camera image during playback to zoom in on the selected area. Right-click to return to regular playback.
-  Video Clip. Quickly save a section of video to a USB flash drive. View more on [6.1.1.1 Video Clip Backup](#)
-  Save Video Clip.
-  Volume Control: scroll the slider bar to increase or decrease volume.
-  Snapshots: to capture a snapshot image to your USB flash drive. If the video playback is in split-screen view, move the mouse cursor to the channel you want to capture, and then click the icon to save the snapshot.

**6. Timeline:** Continuous recordings are shown with coloured bars to represent different types of recording (legend shown in the bottom-right corner of the display). Use the timeframe options  to view a smaller or larger time period.

**7. Playback Status:** display the video play status.

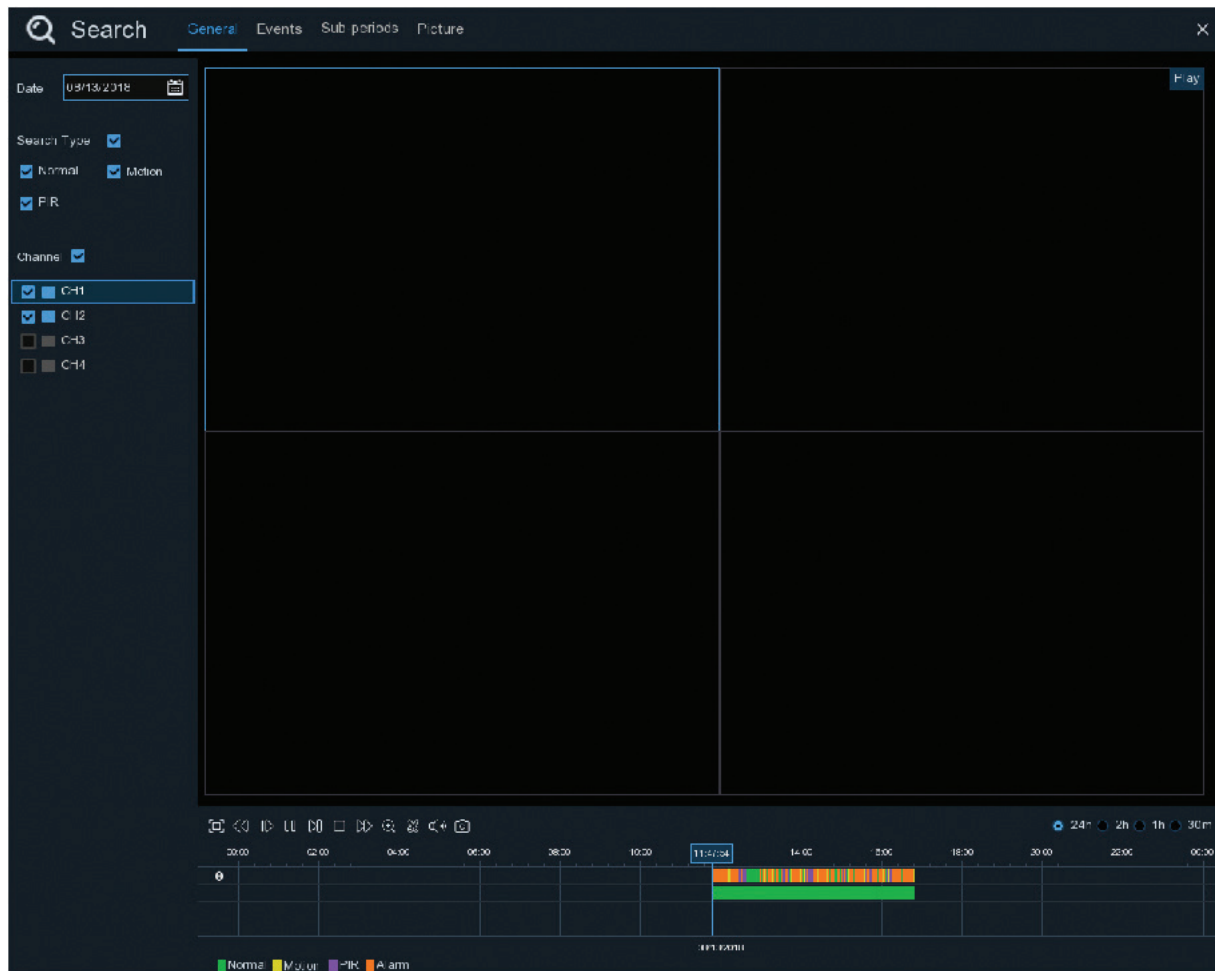
**8. Different types of recording shown in different colours:**


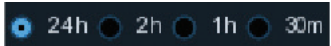



- Continuous Recording in Green colour
- Motion Recording in Yellow colour
- PIR Recording in Purple colour
- Alarm Recording in Orange

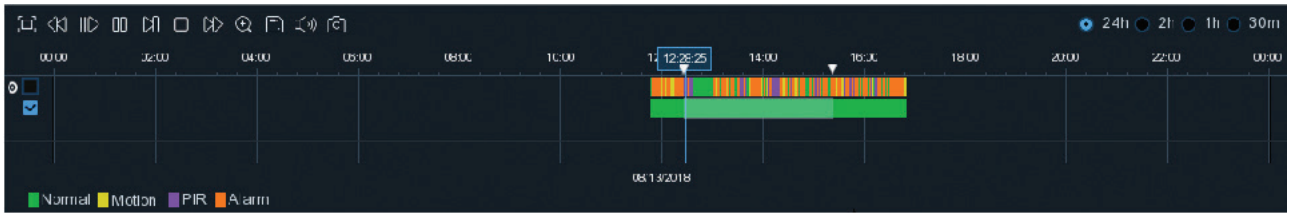
## 6.1.1 Search & Play Video in General





This menu gives an option to search & play recording for a selected date.

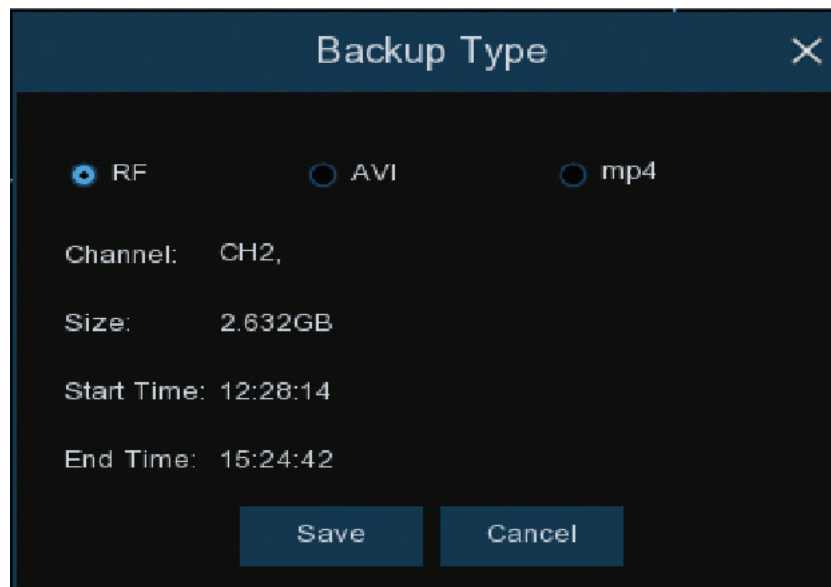


1. Select a date to search for video recording from the calendar.
2. Choose a search type.
3. Check channels you would like to search, or check **Channel** to search all connected channels.
4. The search result will display on the timeline from 00:00 to 24:00.
5. Click  button to start playback.
6. Control the playback with buttons on **Video Playback Controls**.
7. Use the timeframe options  to view a smaller or larger time period.
8. If you want to quickly save a section of video during playing back to a USB flash drive, use the  **Video Clip** backup function.

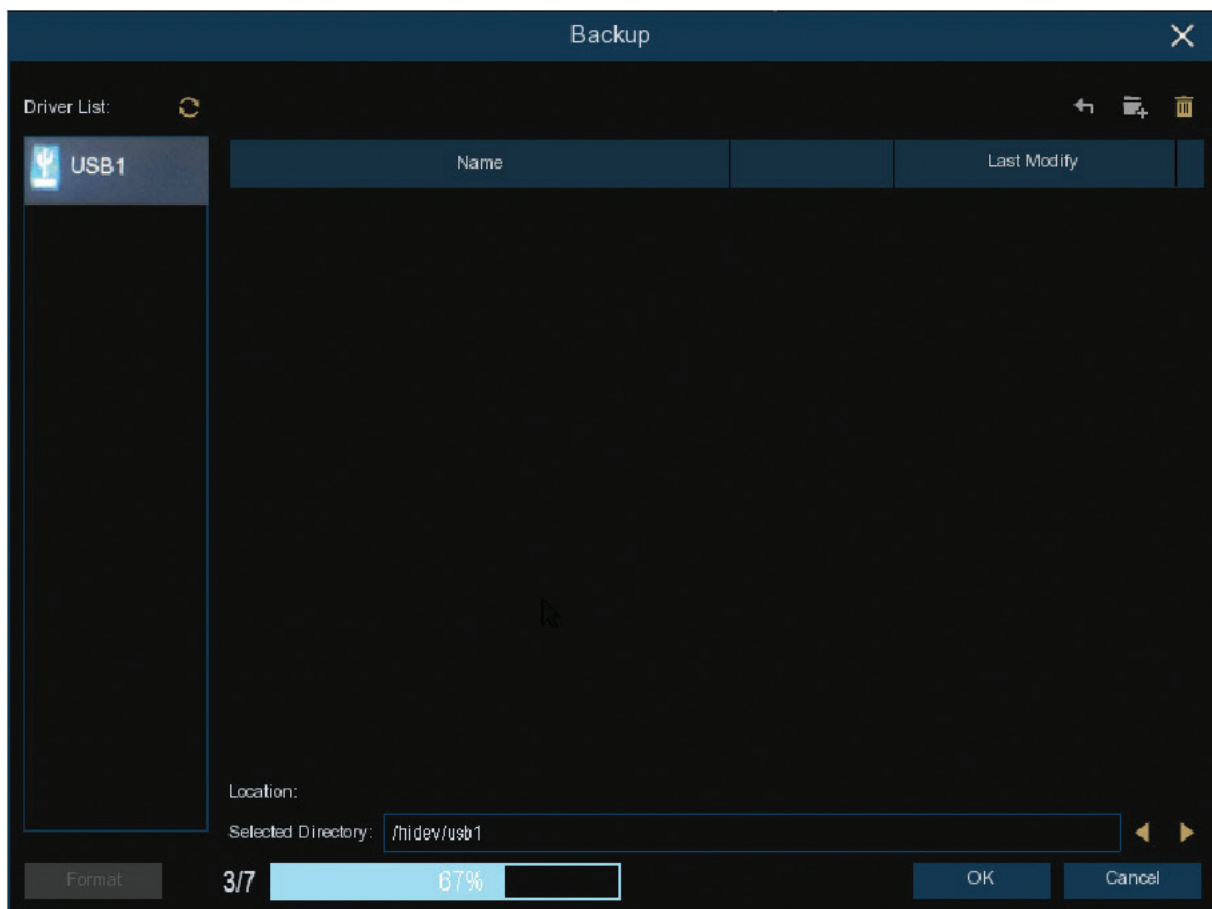
### 6.1.1.1 Video Clip Backup



1. Insert your USB flash drive to the Wireless NVR.
2. Start a video recording playback.
3. Click  icon.
4. Check the channel(s) you want to make a video clip backup.
5. Move the mouse cursor to the timeline where you want to start the video clip.
6. Press and hold the left button of your mouse, and drag the cursor to the timeline where you want to end the video clip.
7. The  icon has been changed to  icon, click  to save the video clip.
8. Select a file type for your backup files, click **Save** button to save the video clips. Please make sure your USB drive has enough space to save the video clips.



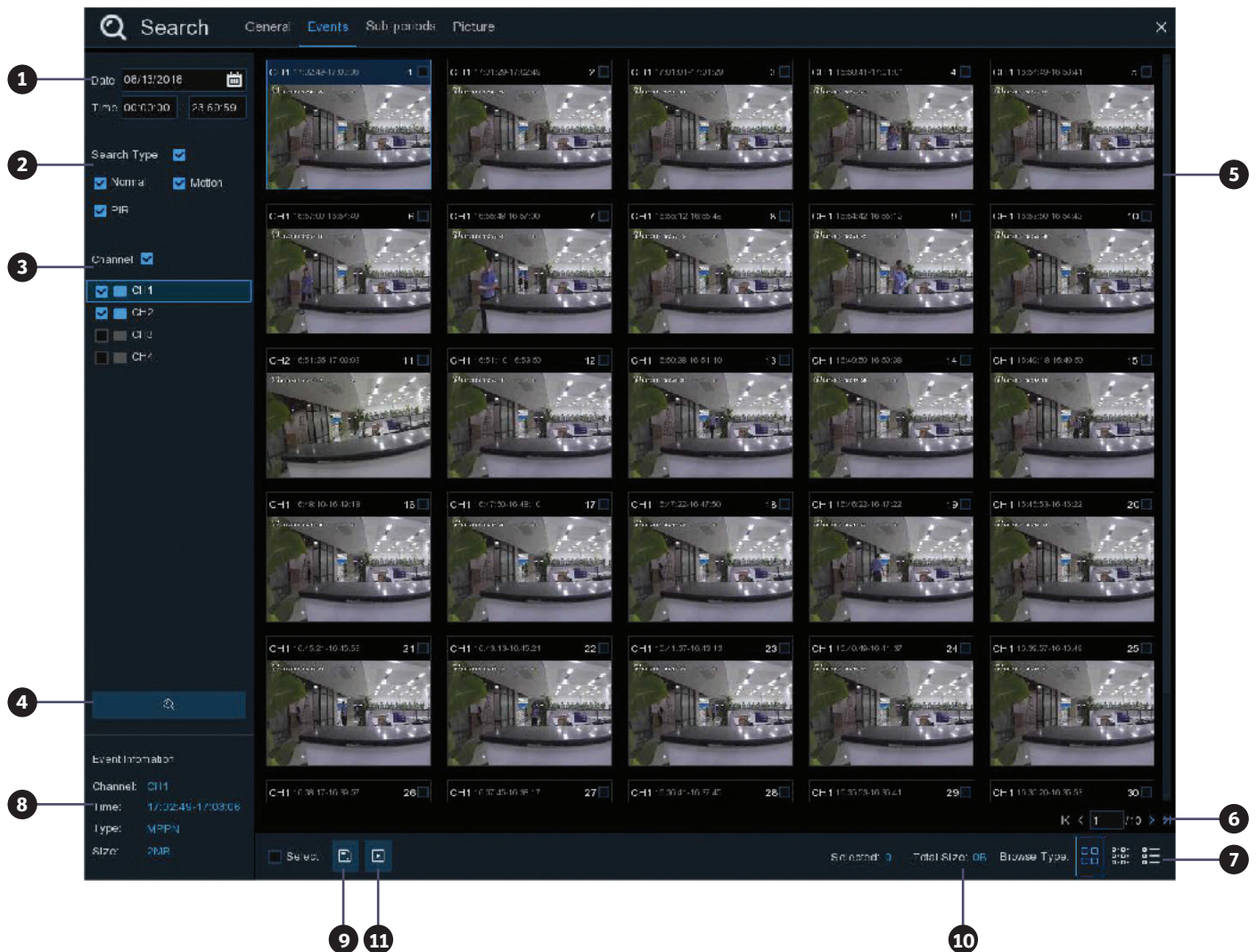
9. The backup drive menu appears. Navigate to the folder you want the backup files to save in.
10. Click **OK** to begin. The progress bar at the bottom of the window shows you the progress of the backup.





## 6.1.2 Event Search, Playback & Backup

Event search lets you view a list of video recordings with the channel, start and end time, and recording type conveniently summarized. You can also quickly back up events to a USB flash drive.



### To search, play & back up for events:


1. Choose the date & time you want to search.
2. Check the recording types you want to search, or check **Search Type** to choose all.
3. Choose the channels you want to search, or check **Channel** to choose all channels.
4. Click icon to start search.
5. Events fitting your search criteria are displayed in list form. You can double click the left button of your mouse upon one of the events to play the video immediately.
6. Click icons in the bottom-right corner of the menu to browse between pages of events, or input the page you want to browse.
7. You can switch the view of list form in by clicking below icons which is show at the right bottom corner of the screen:

**Thumbnails view.** You can view the snapshots of the events.



**List view.** The events will be displayed in list.





1 CH 00:00:00	2 CH1 00:00:45	3 CH1 00:13:30	4 CH1 00:44:03	5 CH1 01:10:48	6 CH1 01:19:22	7 CH1 01:35:37	8 CH1 01:43:32
9 CH 02:01:12	10 CH1 02:25:38	11 CH1 02:43:17	12 CH1 03:02:08	13 CH1 03:08:37	14 CH1 03:10:01	15 CH1 03:14:54	16 CH1 03:42:22
17 CH 04:01:23	18 CH1 04:19:35	19 CH1 04:36:41	20 CH1 05:00:20	21 CH1 05:24:12	22 CH1 05:45:55	23 CH1 06:04:07	24 CH1 06:14:29
25 CH 06:41:12	26 CH1 06:34:25	27 CH1 07:01:42	28 CH1 07:20:43	29 CH1 07:31:23	30 CH1 07:48:34	31 CH1 08:17:55	32 CH1 08:31:16
34 CH 08:50:34	35 CH1 08:40:16	36 CH1 09:25:12	37 CH1 09:44:09	38 CH1 10:01:18	39 CH1 10:00:59	40 CH1 10:14:18	41 CH1 10:54:47
41 CH 10:15:57	42 CH1 11:15:48	43 CH1 11:20:27	44 CH1 11:48:13	45 CH1 12:07:25	46 CH1 12:30:12	47 CH1 12:44:45	48 CH1 12:55:49
49 CH 15:06:48	50 CH1 13:30:46	51 CH1 13:37:51	52 CH1 13:57:01	53 CH1 14:10:21	54 CH1 14:11:16	55 CH1 14:18:12	56 CH1 14:25:26
57 CH 14:10:31	58 CH1 14:41:45	59 CH1 14:48:38	60 CH1 15:15:41	61 CH1 15:39:36	62 CH1 16:01:07	63 CH1 16:16:00	64 CH1 16:24:41
65 CH 16:27:20	66 CH1 16:43:47	67 CH1 16:45:13	68 CH1 17:04:14	69 CH1 17:05:03	70 CH1 17:28:30	71 CH1 17:54:23	72 CH1 18:03:49
73 CH 18:36:07	74 CH1 18:44:14	75 CH1 18:57:14	76 CH1 19:07:37	77 CH1 19:12:12	78 CH1 19:36:50	79 CH1 19:50:54	80 CH1 20:01:42
81 CH 20:25:40	82 CH1 20:34:32	83 CH1 20:49:46	84 CH1 21:04:51	85 CH1 21:21:00	86 CH1 21:42:12	87 CH1 21:47:36	88 CH1 22:00:45
89 CH1 22:29:59	90 CH1 22:39:14	91 CH1 22:54:42	92 CH1 23:27:45	93 CH1 23:00:03	94 CH1 23:22:59	95 CH1 23:35:50	

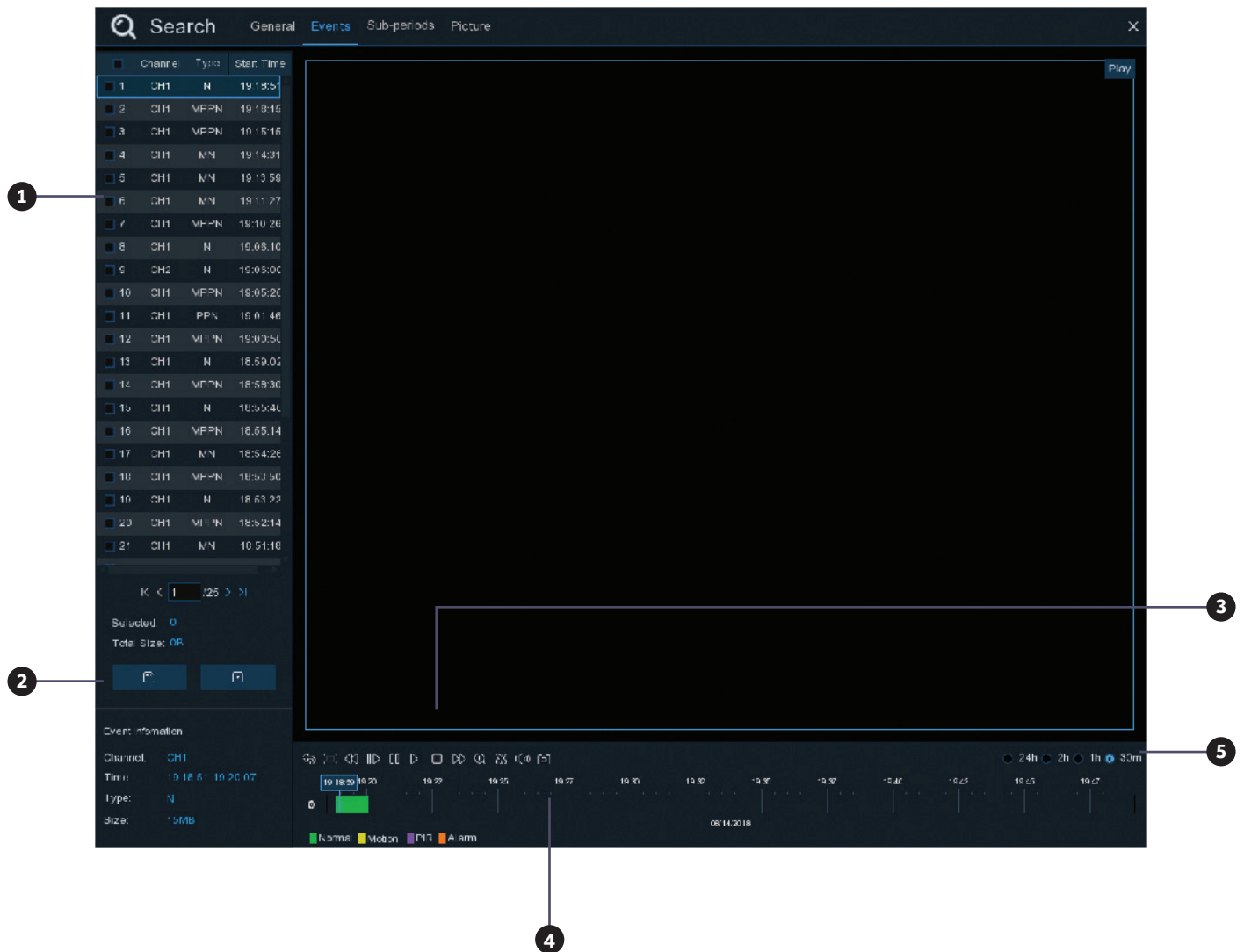
 **Detailed view.** You can view the details of the events.

	Channel	Type	Date	Start Time	End Time	Size	Playback	Lock
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	00:00:00	00:00:45	6MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	00:00:45	00:10:30	150MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	00:10:30	00:44:03	217MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	00:44:03	01:10:48	227MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	01:10:48	01:19:22	72MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	01:19:22	01:35:37	138MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	01:35:37	01:43:32	67MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	01:43:32	02:01:12	150MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	02:01:12	02:25:38	207MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	02:25:38	02:40:17	150MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	02:40:17	03:02:00	100MB		
<input type="checkbox"/>	CH1	M/VS	*02/2/2017	03:02:00	03:08:37	53MB		

In the detailed view mode, you can lock the video events to keep events from being overwritten in the hard drive. Click the  icon to lock or click  to unlock the events.


- When you click the left button of your mouse upon one of the event, system will show the event information on the left bottom corner of the screen.
- Check the box next the number of the event to select files, or check the box next **Select** to select all events in the page.
- The number of selected files, total size information will be displayed at the right bottom of the screen.
- After selecting file, you can click  icon to save the video to USB flash drive. Or click  icon into event playback control window to play the video.

## 6.1.2.1 Event Playback Control



1. Event List, you can select the events here.

2. Click  icon to save your selected event videos to USB flash drive. Click  icon to play video.

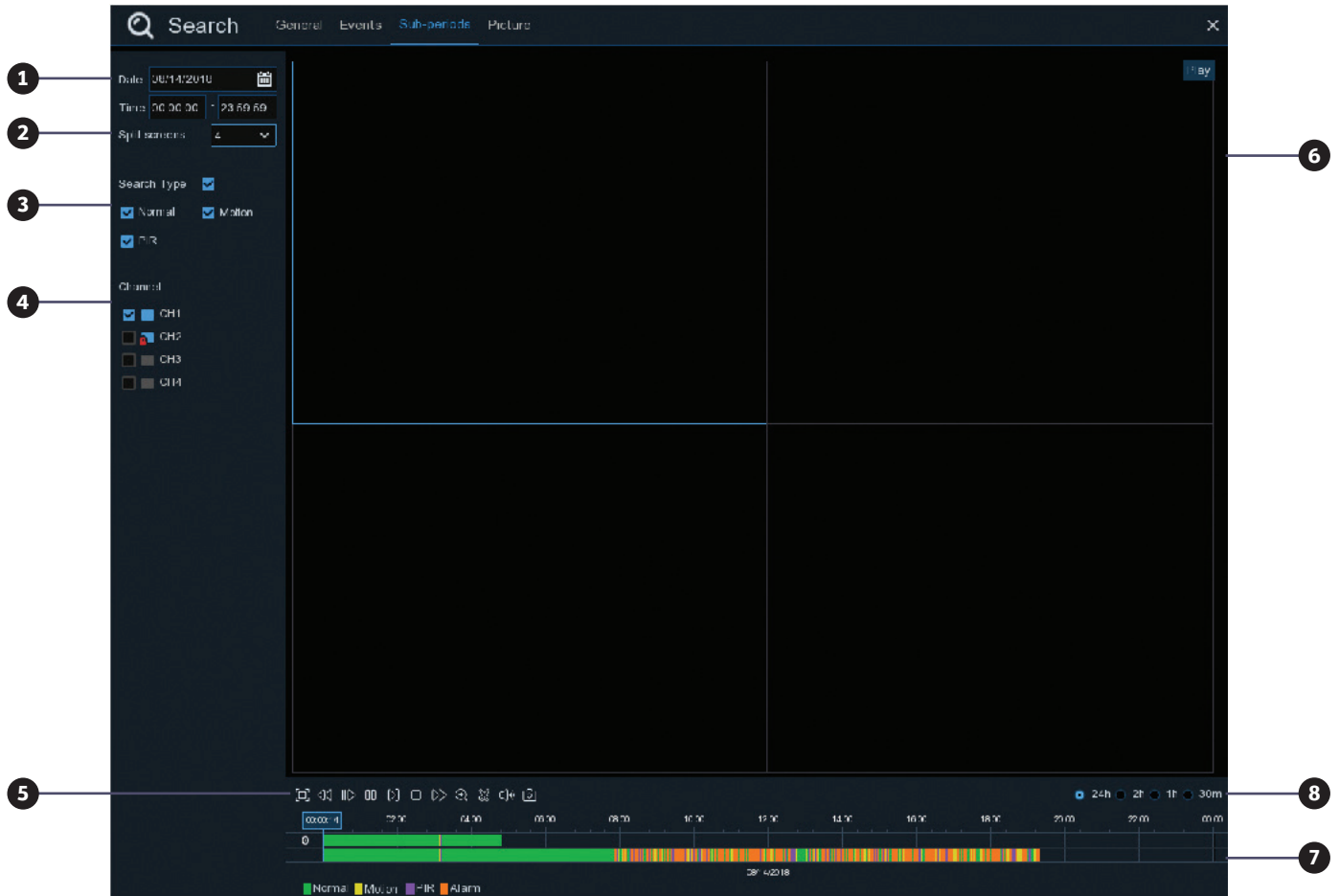
3. Control the playback with buttons on **Video Playback Controls**. You can click  icon or click right button of your mouse to exit the playback and return to event search window.

4. The event you are playing now will be displayed on the timeline.



5. Use the timeframe options     to view a smaller or larger time period.

### 6.1.3 Sub-periods Playback

Sub-periods playback allows you to play multiple normal recordings and motion events simultaneously from a single channel. With normal and event recordings, the video is divided evenly depending on the split-screen mode that has been selected. For example, if the video is an hour long and you have selected Split-screens x 4, each split-screen will play for 15 minutes.



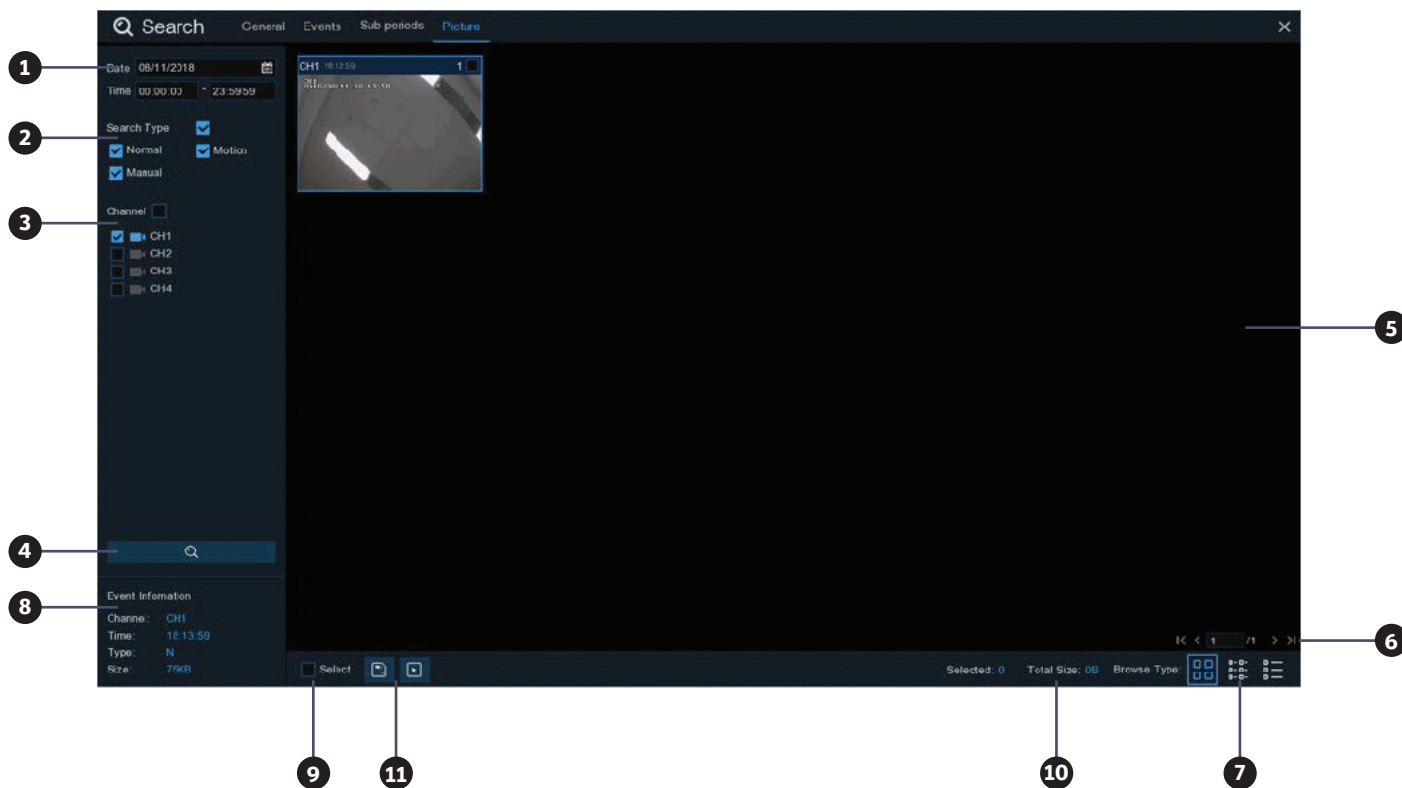
#### To search & play video in sub-periods:

1. Choose the date & time you want to search.
2. Choose the split-screens you want the videos to be played in.
3. Check the recording types you want to search, or check **Search Type** to choose all.
4. Choose the channels you want to search. Please note that this function only supports to search & play one channel at a time.
5. Click the play button  to start playing. Control the playback with buttons on **Video Playback Controls**.
6. Videos are being played in split-screens.
7. Click the left button of your mouse upon a particular split-screen, the time period of the video split-screen will be displayed on the timeline. The colour bar on the top of the timeline indicates the time span of the video split-screen you have clicked. The colour bar on the bottom of the timeline indicates the time span for the whole videos you have searched.
8. Use the timeframe options  to view a smaller or larger time period.





## 6.1.4 Picture Search & View

This function can be used to search, play and copy snapshots to a USB flash drive.




### To search, play & back up pictures:

1. Choose the date & time you want to search.
2. Check the picture capture types you want to search, or check **Search Type** to choose all.
3. Choose the channels you want to search, or check **Channel** to choose all channels.
4. Click  button to start search.
5. Pictures fitting your search criteria are displayed in list form. You can double click one of the pictures to get a larger view.
6. Click  icons in the bottom-right corner of the menu to browse between pages of pictures, or input the page you want to browse.
7. You can switch the view of list form in by clicking below icons which is show at the right bottom corner of the screen:



 Thumbnails view. You can view the snapshots of the events.

 List view. The events will be displayed in list.

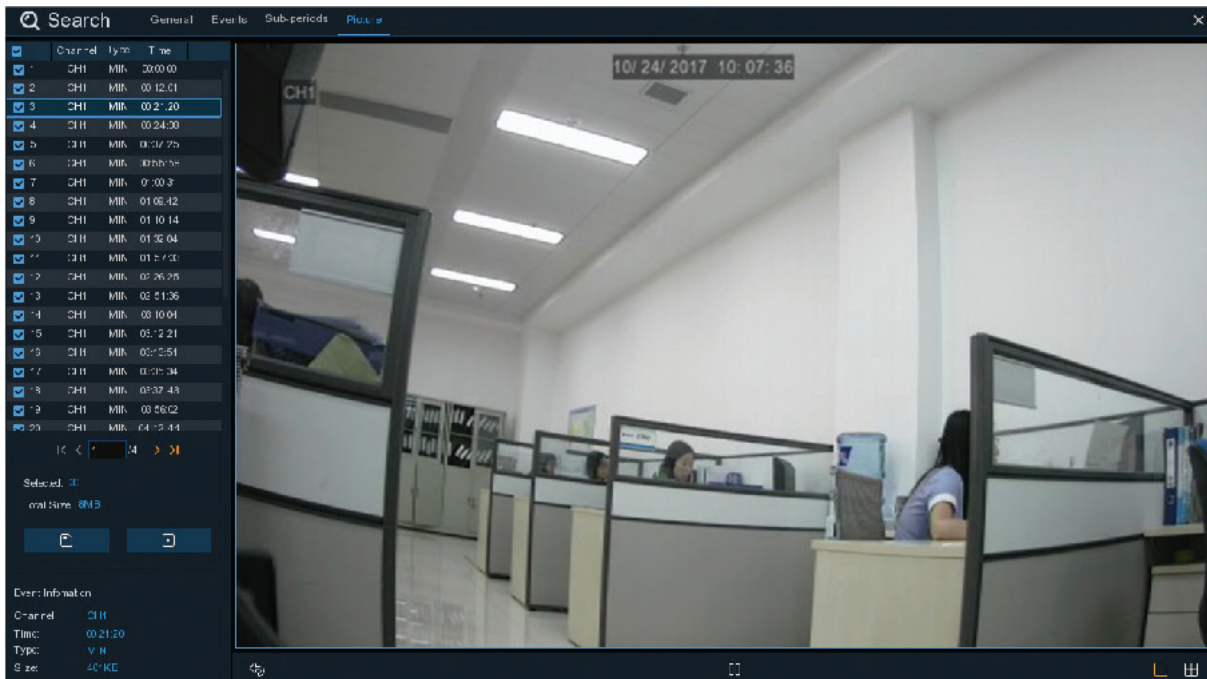












 Detailed view. You can view the details of the events.

	Channel	Type	Date	Time	Size	Playback
<input type="checkbox"/> 1	CH1	MIN	10/24/2017	00:00:00	160KB	
<input type="checkbox"/> 2	CH1	MIN	10/24/2017	00:12:01	201KB	
<input type="checkbox"/> 3	CH1	MIN	10/24/2017	00:21:20	401KB	
<input type="checkbox"/> 4	CH1	MIN	10/24/2017	00:24:38	111KB	
<input type="checkbox"/> 5	CH1	MIN	10/24/2017	00:37:25	167KB	
<input type="checkbox"/> 6	CH1	MIN	10/24/2017	00:55:58	210KB	

- When you click the left button of your mouse upon one of the pictures, system will show the picture information on the left bottom corner of the screen.
- Check the box next the number of the event to select files, or check the box next Select to select all pictures in the page.
- The number of selected files, total size information will be displayed at the right bottom of the screen.
- After selecting file, you can click  button to save the pictures to USB flash drive. Or click  button to go into picture preview control window.

## 6.1.5 Picture Preview Control



- Picture List, you can select the pictures here.
  - Click  button to save your selected pictures to a USB flash drive. Click  button to view the pictures in slideshow.
  - Press  button to exit preview control window and go back to picture search window.
- Press  button to pause, press  to resume slideshow.
- Press  button to display previous snapshot or group of snapshots, press  to display the next snapshot or group of snapshots.
- Click  button to view a single snapshot at a time, click  button to view four snapshots at a time, press  buttons to view nine snapshots at a time.

# Chapter 7: Remote Access via Web Client

Use the Web Client to remotely access your Wireless NVR at any time via a PC. Before you access the Web Client, you need to ensure that the network settings of the Wireless NVR are configured properly. The most convenient and easiest way is if you have set the Wireless NVR a static IP address (please see “**5.5.1 Network**”). It means you only need to open the web browser on your PC and type in the static IP address you have set on the Wireless NVR. However, if the IP address of the Wireless NVR is assigned by a DHCP server (see“**5.5.1 Network**”), then it means that each time you reboot the Wireless NVR, the IP address changes. In this case, ask if your ISP can provide you a static IP address. If not, then configure the DDNS service. See the network settings in “**5.5.4 DDNS**”.

## System Environment Requirements

The minimum requirements for hardware and OS required to run Web Client are given as below.

Item	Minimum	Recommended
CPU	Intel i3	Intel i7 or higher
RAM	4G or more	8G or more
Hard Drive	500G or more	1000G or more
Display RAM	2G or more	4G or more
Display Resolution	1280*1024	1920*1080
OS	Windows® Vista, Windows® 7 ,Windows® 8 Mac OS X® 10.9 and above	
DirectX	DirectX 11	
Direct 3D	Acceleration Function	
Ethernet Adapter	10/100M Ethernet Adapter	
IE	Microsoft Internet Explorer (Ver. 11, 10, 9, 8)	
Mozilla Firefox	43.0.4 or above	
Google Chrome	V44 or below	
Mac Safari	5.1 or above	

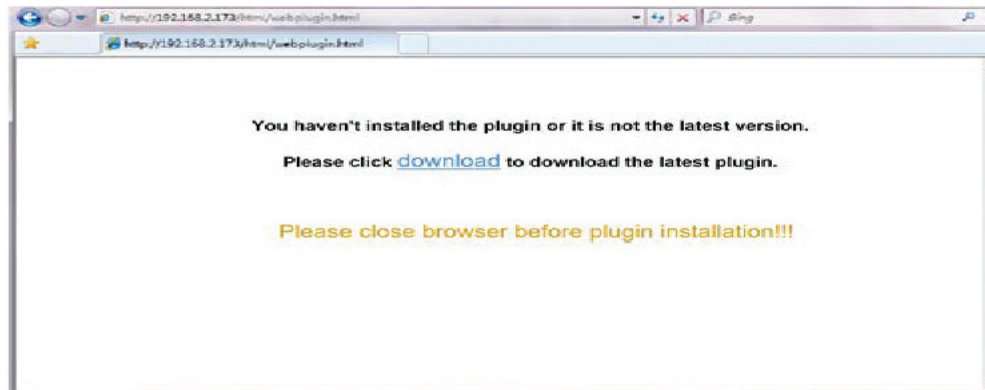


## 7.1 Web Plugin Download and Installation

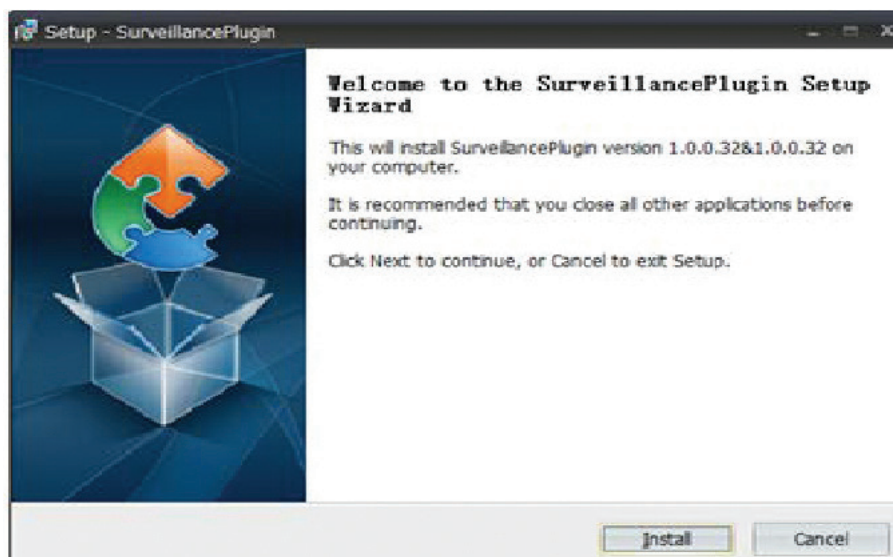
To access the Web Client, do the following:

### For IE/Chrome/Firefox:

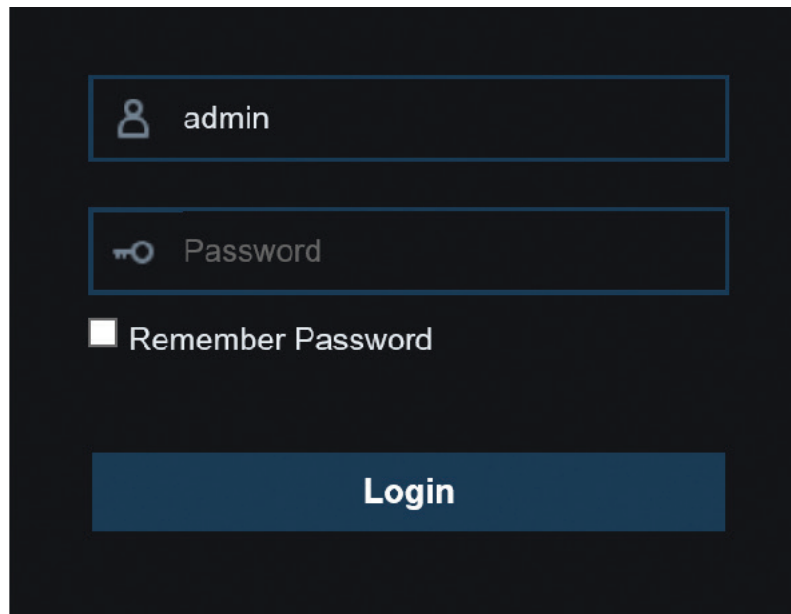
- 1) Launch the explorer on your PC and enter the Wireless NVR static IP address or DDNS domain name (Host Name) you have set on Wireless NVR in the URL box.



- 2) For the first time you run the web client, the system will require you to install the web client plugin. Click **download** to download the plugin and install to your computer.



3) After installing the plug-in, close & launch your browser again and repeat step 1 to open the login page. Input your user name and password to login the web client.



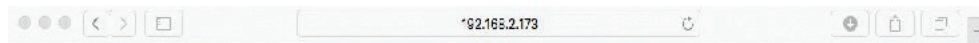
The image shows a dark-themed login interface. It features two input fields: the first contains the text 'admin' next to a person icon, and the second contains the text 'Password' next to a key icon. Below these fields is a checkbox labeled 'Remember Password'. At the bottom of the form is a large, dark blue button with the text 'Login' in white.

Note: If you use Google Chrome, please use Version V41 or below. If you use V42 to V44, you need to enable NPAPI plugins. Please enter `chrome://flags/#enable-npapi` on URL bar to find and enable NPAPI. It doesn't support V45 or above so far.



## For Mac SAFARI:

- 1) Launch the Safari on your Mac, and enter the Wireless NVR static IP address or DDNS domain name (Host Name) you have set on Wireless NVR in the URL box.

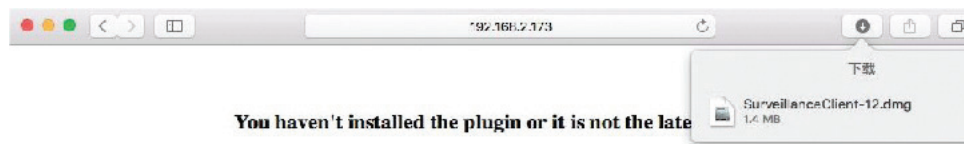


**You haven't installed the plugin or it is not the latest version.**

**Please click [download](#) to download the latest plugin.**

**Please close browser before plugin installation.**

- 2) Download the plug-in "SurveillanceClient.dmg", locate the downloaded file and double click it.



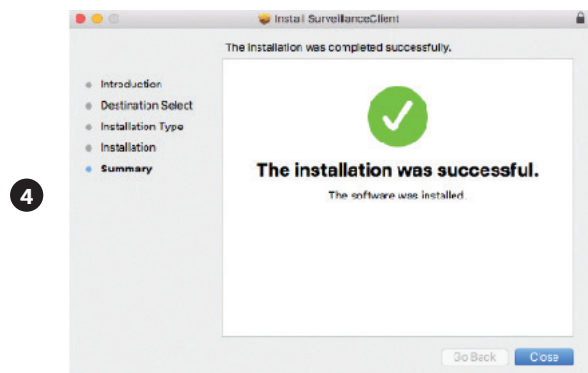
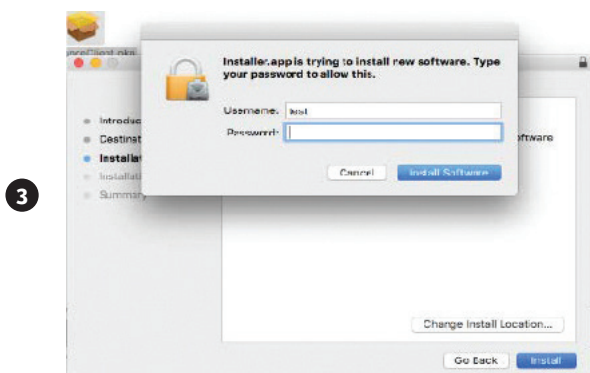
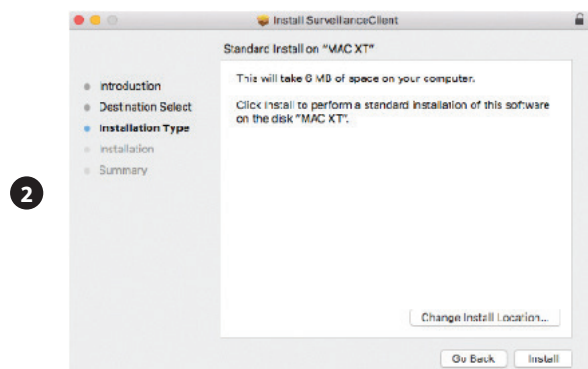
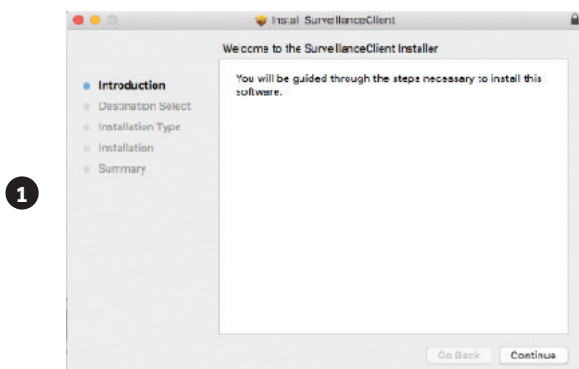
**You haven't installed the plugin or it is not the latest version.**

**Please click [download](#) to download the latest plugin.**

**Please close browser before plugin installation.**

**Please close browser before plugin installation!!!**

- 3) Click on "Continue" --> "Install". Enter user name and password for Mac computer, Click on "Install Software" --> "Close" to finish installation.



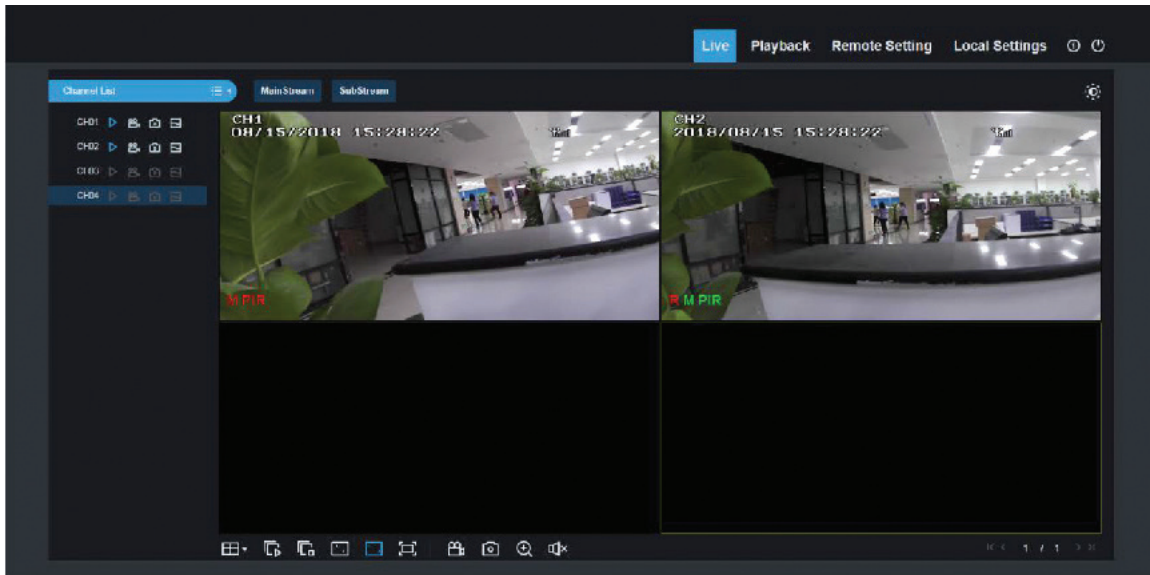
- 4) Close SAFARI repeat step 1 to open the Web Client login page.

## 7.2 Web Client Manager


The web client supports to full control the Wireless NVR with administrator account. Please make sure to protect your user name & password for preventing illegal login.

### 7.2.1 Live Interface











This is the first screen that opens after you have logged in to the Web Client. Here you can open or close live preview, record video to local computer manually, take snapshots of the screens, colour adjustment, etc.



#### 1. Click into Channel List:

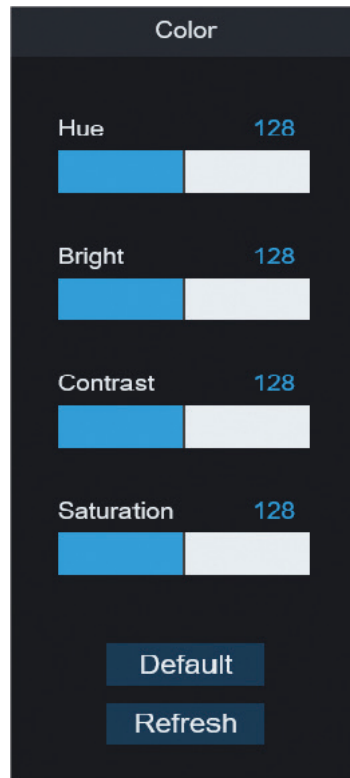
: Select Main Stream/SubStream.

#### 2. Buttons on a single live interface:

- : Switch display mode in channel window.
- : Open the images on Live window.
- : Close all the Live channels.
- : Original proportions.
- : Stretch.
- : Click to maximise the current window to full screen.  
Right click to popup menu option and select Exit Full Screen.
- : Record Switch: the remote record switch of client. Record will be automatically saved to a specified position on PC after the function is enabled.
- : Snapshot: Capture the selected live image and save it to a specified position on PC.  
The image is saved as \*.bmp format.
- : Digital Zoom
- : Speak is On/Off

## 2. Click Into Video Control Page

- Hue: Adjust the chromaticity of video
- Bright: Adjust the brightness of video
- Contrast: Adjust the contrast of video
- Saturation: Adjust the saturation of video



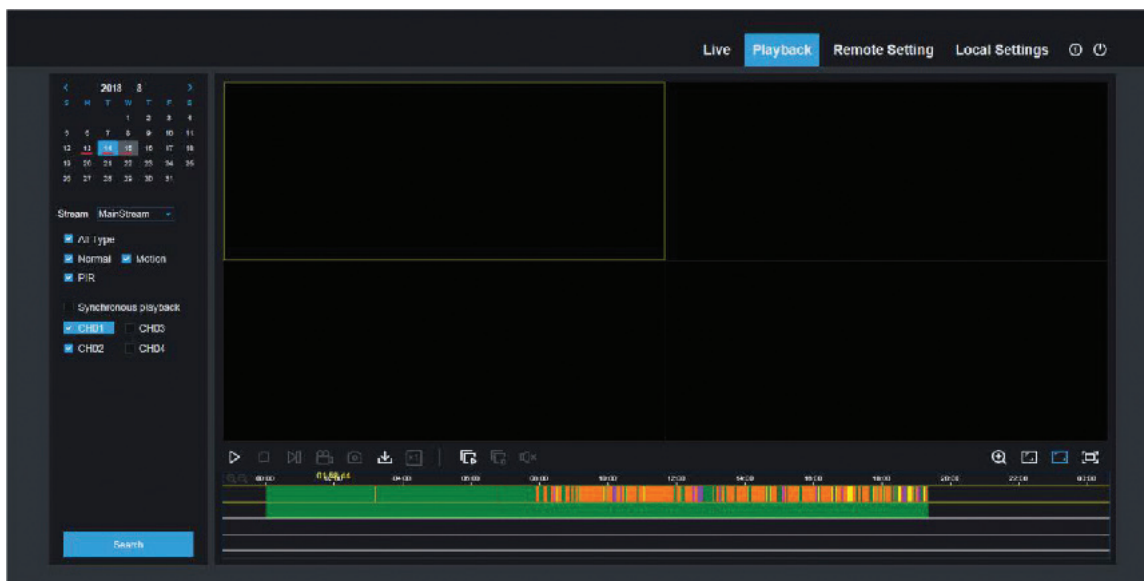
The image shows a video control panel titled "Color" with a dark background. It features four sliders for Hue, Bright, Contrast, and Saturation, each with a numerical value of 128. Below the sliders are two buttons: "Default" and "Refresh".

Control	Value
Hue	128
Bright	128
Contrast	128
Saturation	128

Buttons: Default, Refresh

## 7.3.2 Playback

You can search & play recorded files stored on the HDD inside the Wireless NVR, and save the result to the local directory on your PC.



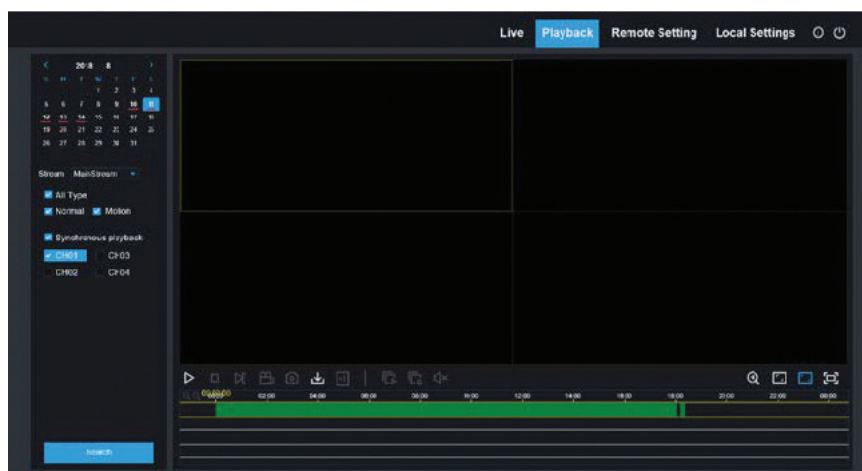
Click **Playback** to enter into Playback interface to remotely view the records in Wireless NVR HDD.

It supports 1 to 4 channel record playback.

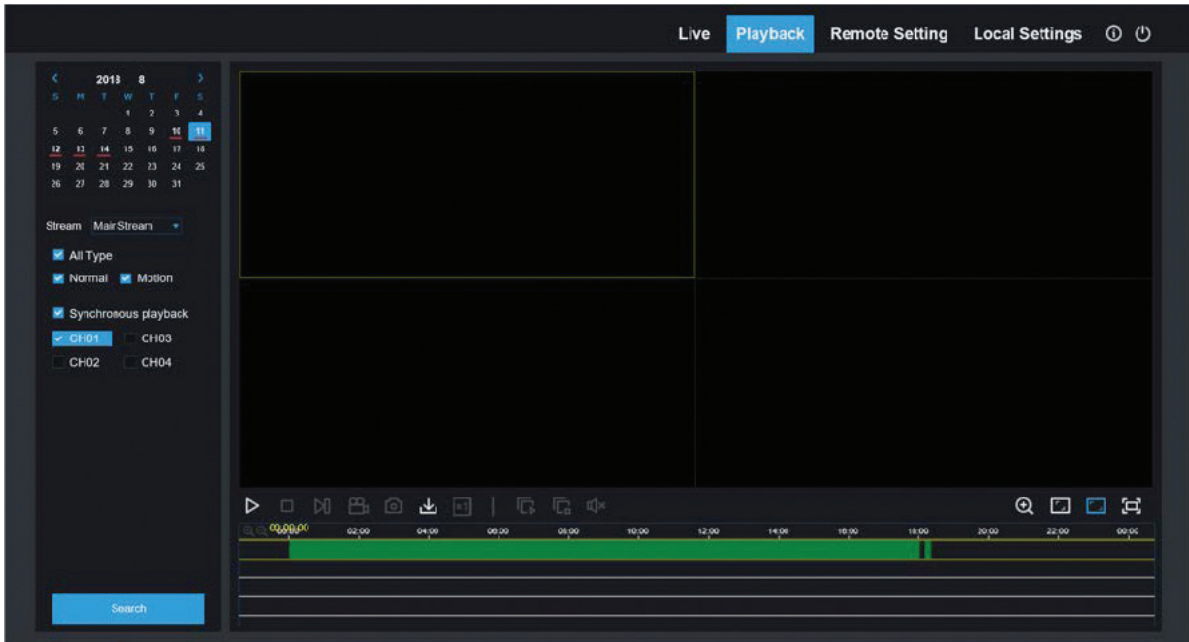
### 1. Record Search


Record playback procedure

Firstly, select the date you want to check and tick 1 to 4 channels. Any record files in current channel at current date will be displayed in the status bar of the interface.






Secondly, select record type (Normal record, Motion record, PIR record) and channels, and then click **Search** and time axis panel will display specific time quantum. On the time axis, red part stands for motion record, green stands for normal record and original part stands for no record during this period.



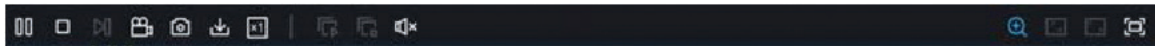
Before playback, choose to enable playback 4 channels synchronously. If you tick-select  **Synchronous playback** that means the selected channel will playback synchronously; otherwise, you could separately control the channels playback.

Thirdly, start playback

Click  to start record playback. When mouse cursor is moving on the time axis, the time point of current position will be displayed on the time axis screen. Click to locate the record. Click the icon  or  to zoom in/out the time bar display ratio.

## 2. Playback Control

Playback control bar.



Detailed brief description is shown as below list.

Key	Description	Key	Description
	Play		Slow playing 1/2, 1/4, 1/8, Fast playing 1/2/4/8
	Pause		Open all the playback channels
	Stop		Stop playing all the playback
	By frame		Speaker is On/Off
	Record Clip		Digital ZOOM
	Snap		Original proportions
	Download		Stretch
	Slow/Fast Playing		Full Screen

### Record file clip


After opening playback, click icon to clip the selected file; and click again to stop the clip function.

Then playback clip is successfully done. Record clip file will be saved as \*.264 format.

### Snapshot function

Move the mouse cursor to the channel you want to capture, and click icon to capture the live images remotely. After capturing the images successfully, a path prompt box will be popped up. The captured file will be saved as .bmp format.

## Record File Download

Click download icon  on the control bar to display all the matched record file according to the search conditions of channels.

	<input type="checkbox"/>	Start Time	End Time	Status	File Size
1	<input type="checkbox"/>	2016-11-20 00:00:00	2016-11-20 00:00:49	Unable to Download	49.50M
2	<input type="checkbox"/>	2016-11-20 00:01:17	2016-11-20 00:01:17	Unable to Download	0.50M
3	<input type="checkbox"/>	2016-11-20 00:01:19	2016-11-20 00:01:25	Unable to Download	5.50M
4	<input type="checkbox"/>	2016-11-20 00:01:27	2016-11-20 00:01:30	Unable to Download	3.00M
5	<input type="checkbox"/>	2016-11-20 00:01:31	2016-11-20 00:01:32	Unable to Download	1.00M
6	<input type="checkbox"/>	2016-11-20 00:01:34	2016-11-20 00:01:36	Unable to Download	2.50M
7	<input type="checkbox"/>	2016-11-20 00:01:37	2016-11-20 00:01:38	Unable to Download	1.50M
8	<input type="checkbox"/>	2016-11-20 00:01:41	2016-11-20 00:03:30	Unable to Download	109.50M
9	<input type="checkbox"/>	2016-11-20 00:03:30	2016-11-20 00:07:43	Unable to Download	253.56M
10	<input type="checkbox"/>	2016-11-20 00:07:43	2016-11-20 00:11:56	Unable to Download	253.72M

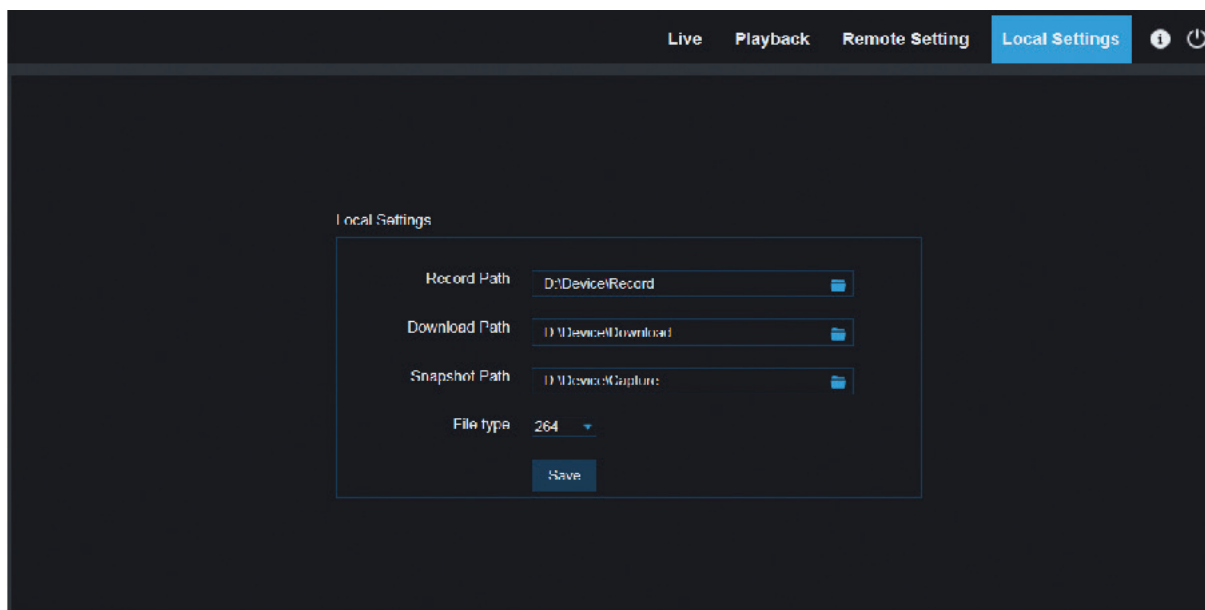
10 | 1 / 32 | Show from 1 to 10, total 314. Per page : 10

Start Download Stop Download

Tick-select the record file you want to download and click [**Start download**].System will download the record file in sequence and save to local PC. The downloading file will be displayed in percentage form. After downloading finishes, “Complete” will be displayed on the status bar.

Tip: The recorder supports HTTP, if there is network disconnection during the download, continue to download from the file point before disconnecting when the network recovers.

### 7.3.3 Local Setting



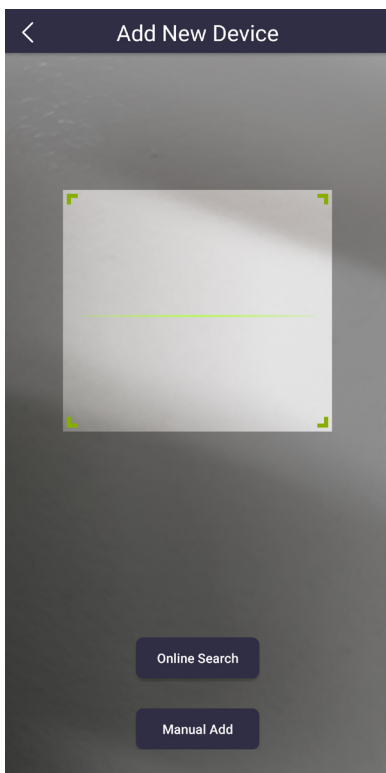
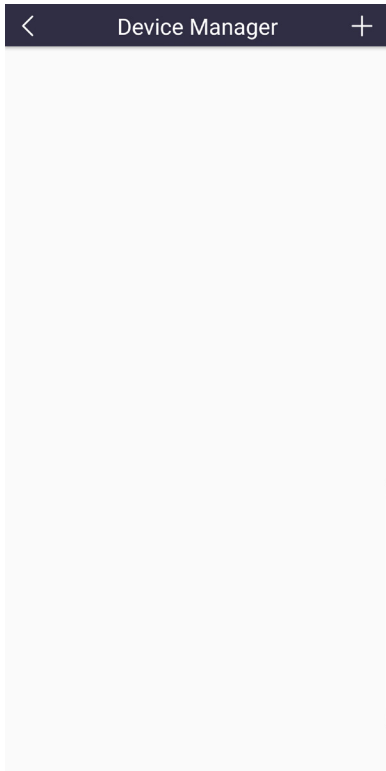
- Record Path: Set the path to save manual recordings on your PC's local drive.
- Download Path: Set the path on your PC's local drive where you want to download recordings from the Wireless NVR.
- Snapshot Path: Set the path to save manual snapshots on your PC's local drive.
- Save: Click Save to save the modifications.
- File Type: Choose your preferred file type for manual recordings.
- Interval: Determine the maximum length of manual recordings.



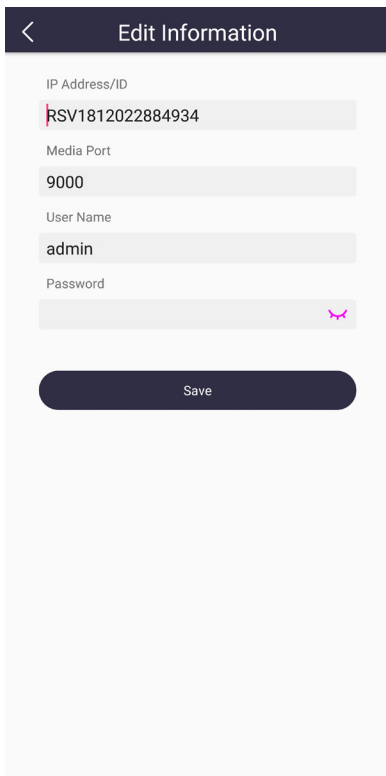
# Chapter 8 Remote Access via Mobile Devices

The DVR supports remote access via mobile devices based on Android & iOS operating system.

- 1) Search for **Concord Security** in the Google Play Store for android devices or App Store for iOS devices, and install.
- 2) Run the app, it will display the Device Manager screen.
- 3) Touch the + to add device.



The App will scan the QR code on located on the top of your DVR or the QR code displayed during the setup wizard.

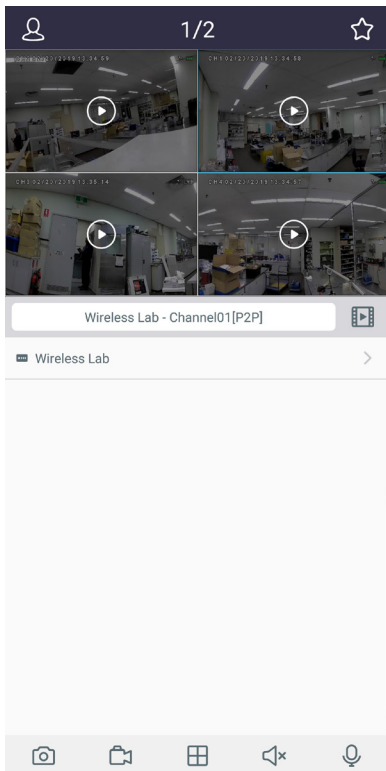


**IP Address/ID:** The P2P ID is entered automatically from the QR code.

**Media Port:** This is the port that the DVR uses to communicate with the App.

**User Name/ Password:** Input the user name & password of the DVR

4) After all settings completed, touch Save to save, the app will turn to Live view display if the device has connected successfully.



To change the number of channels displayed.

**Note:** The app will display max. 16 pictures in one screen. You can slip the screen to move to next screen to view another 16 pictures. Total 80 pictures can be displayed



Snap shoot the pictures




Record the live view video to you mobile device










Turn ON/OFF audio

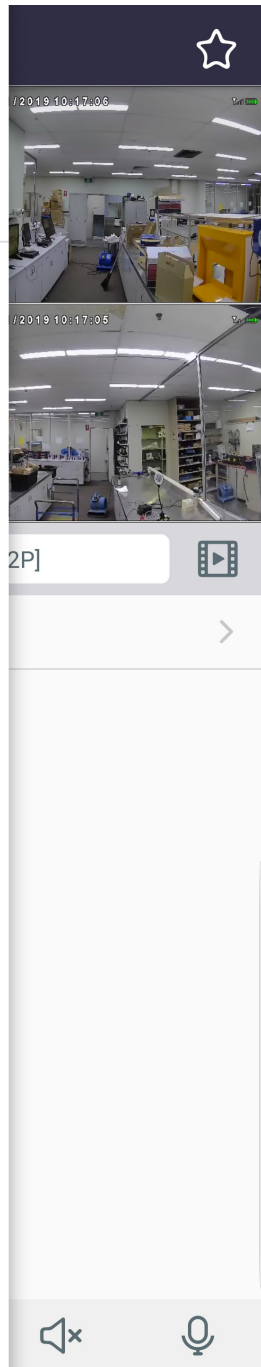


Dual-way speaker (Not supported by this DVR)

6) Touch  icon to open the Menu list where you can check & configure the live view, playback, local recorded videos, captured pictures, push alarm notifications, Device manager, Local Setting & Help documents.

Concord Security

-  Remote Setting
-  Local Config
-  File List
-  Device Manager
-  Notifications
-  Help
-  About



# Chapter 9 Appendix

## 9.1 Troubleshooting

1. Q: What can I do if the system does not detect the HDD?  
A: Check if the power supply system is properly connected and data cord and power cables are securely connected, and if something wrong with the HDD interface. Or you may check if your HDD is supported by referring to the specifications or descriptions.
2. Q: I have changed the password but forget the new password, how can I access the system?  
A: If you forget system password, please consult with our technical personnel. We strongly suggest user to set password easy to be remembered and relatively safe. If you have safety requirement, please do not set very simply password, such as 000000.
3. Q: We see abnormal video signal or even no video signal by connecting the Wireless NVR and camera together. Power supply for both devices is OK. What is wrong?  
A: Check network cable at Wireless NVR side to see if the cable is firmly connected and if it is worn out and needs to be replaced, or to check if NTSC or PAL is selected consistently.
4. Q: How to prevent Wireless NVR from being influenced by heat?  
A: The Wireless NVR needs to dissipate heat while it is running. Please place the Wireless NVR in a place with good air circulation and away from heat sources to ensure stability and life of the Wireless NVR.
5. Q: I want to take out HDD from my PC and install it in Wireless NVR. Can it work?  
A: All HDDs supported by the system can be used. But remember, once Wireless NVR runs, the data on your HDD will be lost.
6. Q: Can I playback while recording?  
A: Yes. The system supports the function of playing while recording.
7. Q: Can I clear some records on HDD of Wireless NVR?  
A: In consideration of the file security, you may not clear part of records. If you want to remove all the records, you can format HDD.
8. Q: Why can't I log in Wireless NVR client?  
A: Please check if the network connection settings are correct and RJ45 port is with good contact. And check if your account and password are correctly input.
9. Q: Why can't I find any records during playback?  
A: Please check if the data line connection for HDD is OK and system time is properly adjusted. Try a few times and restart. If it still doesn't work, check if the HDD is broken.
10. Q: Why doesn't dynamic detection work?  
A: Please check if the motion detection time and motion detection regional setting are correct and if the sensitivity is set too low.
11. Q: Why doesn't alarm work?  
A: Please check if the alarm setting, alarm connection and alarm input signals are correct.
12. Q: Why does buzzer keep alarming?  
A: Please check the alarm setting, check if motion detection function is enabled and object motion is detected all the time is set as Always Off. Besides, refer to corresponding HDD alarm setting.
13. Q: Why can't I stop recording by pressing "STOP" button or click "Stop Recording" in context menu?  
A: Pressing Stop or Stop Recording can only stop manual record. If you want to stop Scheduled recording in certain time quantum, please change the setting to No Record. To stop Startup recording, please change record mode to scheduled recording or manual recording. Then you may stop recording by the prescribed methods. And another way of stopping recording is to set channel as off status in record setting.

## 9.2 Usage Maintenance

1. To shut down Wireless NVR, please shut down the system first before turning off the power. Do not turn off the power directly or HDD data will be lost or damaged.
2. Please keep Wireless NVR away from heat sources or dusty environments.
3. Clean the internal dust regularly. Make sure there is good ventilation to ensure adequate heat dissipation.
4. Please inspect all cables regularly to ensure they are not aging or damaged.
5. Please prevent the audio and video signals of Wireless NVR from being intervened by other electronic devices, and prevent the HDD from being damaged by static electricity and induced voltage. If the network cable is frequently plugged, it is suggested to replace connecting line regularly, or the input signal may be unstable.

## 9.3 Accessories (For reference only)



1 x 4 Channel Wireless NVR



4 x HD PIR Bullet Wireless Cameras  
with Power Supplies



1 x USB Mouse



1 x Power Supply



1 x HDMI Cable



1 x Network Cable

For Concord Surveillance Solutions visit:  
**[www.concord.support](http://www.concord.support)**

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